

Address: 1 Defu Lane 6 Singapore 539365

Tel: 6858 5151

Our Ref: TP019082022

Date: 24.08.2022

Your Ref: CC6/AIG22007593/pa3

M/s AIG Asia Pacific Insurance Pte Ltd c/o LKK Auto Attn: Ms Chew Hsiao Tong (Motor Claims Department)

Without Prejudice Save As To Costs

Dear Hsiao Tong

ACCIDENT INVOLVING SLC3707S & SGX6171R ON 07.08.2022

We refer to the above accident.

It appears that your insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on behalf.

- ✓ Original Tax-invoice number TP0822/016
- √ Vehicle search result
- ✓ Authorization to Act

The quantification of our client's property damage claim is as follows: -

		Total	\$ <u>2,970.00</u>
d)	Admin fee		\$ 100.00
c)	Vehicle Search fees		\$ 2.00
b)	Loss of use		\$ 300.00
a)	Cost of repair (inclusive GST)		\$ 2,568.00

* Owner / Driver's injury and other losses exclude in this claim.

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully

Email: wendy.tan@tlmotor.com.sg

AUTHORIZATION TO ACT

I/We, And Pravin Nathan Lowdes	("the third party claimant") of
1/We, And Pravin Nathan Lowdes 66 Upper Serangoun View # 12-16 5'533885	(address), owner of SLC3707S
(vehicle no.) hereby authorize Tan Lim Motor Pte Ltd	("the workshop") to act
for me/us with respect to my claim for repair costs and/or renta	al and/or loss of use ("claim") for
my vehicle no. $\frac{SLC 3707S}{}$ that was damaged pursuant to	the accident which occurred on
07/08/2020 (date) along Junction of Hougang Avenue	
involving vehicle no/s Sax 6171 R ("the accident").	
I/We further authorize the workshop to settle my/our above mendeem fit and the workshop is further authorized to receive payment claim with payment cheque/s being made in favour of the workshop.	ent further to settlement of my/our
I/We further acknowledge that any settlement the workshop may without prejudice and without admission of liability basis insoft the other vehicle/s is concerned.	
Dated this (day) of August (month) 20 (ye	ar)

Signed by "the third party claimant" (with chop if applicable)

Signed by the workshop"
(with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

/RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>TAN LIM MOTOR PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,568.00</u> (Repair Cost), <u>S\$240.00</u> (Loss of Use/Rental), <u>S\$2.00</u> (Disbursement) for vehicle no. <u>SLC 3707S</u> that was damaged pursuant to the accident which occurred on <u>07/08/2022</u> (date) along <u>JUNCTION BETWEEN HOUGANG AVE 10 AND HOUGANG AVE 8</u> (location) involving vehicle no/s <u>SGX 6171R</u>. This is pursuant to the inspection conducted on <u>18/08/2022</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>AMAL PRAVIN NATHAN LOURDES</u> (the third party claimant") of vehicle no. <u>SLC 3707S</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SLC 3707S</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10th (day) of October (month) 20 22 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

TAX-INVOICE NUMBER: TP0822/016



(Please quote our reference number TP019082022 for payment)

AIG Asia Pacific Insurance Pte. Ltd

Date: 23/08/2022

Vehicle No: SLC37075

Model:

KIA FORTE K3 1.6A

Description	Amount
To lum sum repair as recommended by surveyor.	\$2,400.00

All overdue account above 30 days will be charged at an interest 1.5% per month. Sub Total \$2,400.00 No official receipt will be issued. Add 7% GST \$168.00 \$2,568.00 Total

Tan Lim Motor Pte Ltd

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SGX6171R

Date of Accident

07/08/2022

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance _____ AIG Asia Pacific Insurance Pte.... Requested By Sharon Ten (TAN LIM MOTOR P... Requested Date 10/08/2022 11:57

Payment details

Request Amount: \$\$1.87 GST Amount: \$\$0.13

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: M400017735



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/AIG22007593/Upa3

23 Aug 2022

Khoo Ngiap Seng (Xu YeCheng) 20 UPPER SERANGOON VIEW #10-18 RIO VISTA SINGAPORE 534203

Dear Sir/Madam,

ACCIDENT INVOLVING SGX 6171R(AIG) AND SLC 3707S AT/ALONG HOUGANG AVE 8 ON 07/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLC3707S against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Claim Audit

	AUDIT T	RAIL		
No.		Audit	Remarks	Ву
	10 Aug 2022 15:25	Clm Dtl Modified	Claimant's Name: -> AMAL PRAVIN NATHAN LOURDES. Claimant's ID: -> S7782483I.	[A] HOW MEI KWAN
2	10 Aug 2022 15:25	Clm Veh Model Changed	(204541) KIA FORTE K3 1.6 SX (A).	[A] HOW MEI KWAN
3	10 Aug 2022 15:25	Clm Created	Reg No: SLC3707S. Acct Date: 2022/08/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pt e. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Tan Lim Motor Pte Ltd (Defu)	[A] HOW MEI KWAN
4	10 Aug 2022 15:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Aug 2022 15:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/19	[A] HOW MEI KWAN
6	10 Aug 2022 15:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Aug 2022 15:25	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Lt d. (Express)	[A] Merimen Administrator
8	10 Aug 2022 15:25	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	10 Aug 2022 15:25	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	10 Aug 2022 15:25	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	13 Sep 2022 23:14	Clm Registration Modified	Acct Time:15:00:00->16:00:00.	[I] Rasminto, Whineyhanumsari
12	21 Sep 2022 14:54	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	21 Sep 2022 14:54	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	21 Sep 2022 14:54	Clm Dtl Modified	JPJ Reg. Date: -> 2016/05/12.	[A] JOANNE LEE KHANG MIN
15	21 Sep 2022 14:54	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	24 Sep 2022 20:25		Cur.Req: 2870.00 : Liability: $100\%(B27)$ *Quantum: (a)CORw/GST: $$2,568.00 + (b)LOU(5days x $6 0.00)$: $$300.00 + (c)Search fee$: $$2.00 = Total$: $$2,870.00 *4 recommendation repair days *For your approval please.$	[A] CHEW HSIAO TONG
17	05 Oct 2022 14:36	Adi Novt	Next Rpt:Final Rpt.Due Date:2022/08/19. Mandate Remarks: mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy- CX
18	05 Oct 2022 14:36	Adj Mandate Set	Approved:2810.00:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy- CX
	Date	From	Audit Type None	∨ Go

ACTIVITY [26/08/2022 15:17] CHEW HSIAO TONG: REc'd OI Video [26/08/2022 15:17] CHEW HSIAO TONG: 100% BOLA 27

Merimen Billing for this case - Transaction History									
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount	
2828967	12 Aug 2022 10:15:59	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLC3707S	SGX6171R	11.00	
2832596	22 Aug 2022 13:49:33	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLC3707S	CHEW HSIAO TONG	xx.xx	
2832597	22 Aug 2022 13:49:34	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SLC3707S	CHEW HSIAO TONG	xx.xx	

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2835109	26 Aug 2022 15:17:02	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLC3707S	CHEW HSIAO TONG	xx.xx
2845954	21 Sep 2022 14:54:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HO)	SLC3707S	SGX6171R	11.00