

Yan (LKK Auto)

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 10 August 2022 1:00 PM
To: 'Claims - Motor Survey'; 'Chua, Gek Tiang Ruth'; 'assignments'; 'SUR'
Subject: RE: PRI/LKK \ CMTD2202701/RUC - PRI FOR SMM 6424Z ACCIDENT INVOLVING GBL5454D ON 6.8.2022 OUR REF: CL/220816/T/HH

Dear Grace,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Wednesday, 10 August 2022 12:10 PM
To: info <info@catherinelimllc.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; YAN <admin-d@lkkauto.com>
Subject: PRI/LKK \ CMTD2202701/RUC - PRI FOR SMM 6424Z ACCIDENT INVOLVING GBL5454D ON 6.8.2022 OUR REF: CL/220816/T/HH

Without Prejudice

Our Reference: CMTD2202701/RUC

Your Reference: CL/220816/T/HH

Dear Sally,

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

Please provide us the name of repairer for our record.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr Adrian/ Kenneth/ Marcus/ Steve** to survey **SMM6424Z** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: info <info@catherinelimllc.com>

Sent: Wednesday, August 10, 2022 12:03 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: RE: PRI \ CMTD2202701/RUC - PRI FOR SMM 6424Z ACCIDENT INVOLVING GBL5454D ON 6.8.2022 OUR REF: CL/220816/T/HH

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Dear Sir (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list of surveyors and wish to appoint KAAS. Thank you.

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street
#05-172 The Central (SOHO 2)
Singapore 059819
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Wednesday, 10 August 2022 11:51 am
To: info <info@catherinelimllc.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Subject: PRI \ CMTD2202701/RUC - PRI FOR SMM 6424Z ACCIDENT INVOLVING GBL5454D ON 6.8.2022 OUR REF: CL/220816/T/HH

Our Reference: CMTD2202701/RUC
Your Reference: CL/220816/T/HH

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Date: 10/08/2022

Attention:
M/S CATHERINE LIM LLC

Dear Sally,

ACCIDENT INVOLVING GBL5454D & SMM6424Z ON 06.08.22

We refer to your Notice of Accident dated 10/08/2022.

Kindly re-direct your future motor claims Survey request to motorsurvey@sompo.com.sg

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling (East)	

		Marcus Chua (East)	
		Kenneth Kong (North)	
		Steve Chen (West)	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Wednesday, August 10, 2022 9:53 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: RE: PRI FOR SMM 6424Z ACCIDENT INVOLVING GBL 5454D ON 6.8.2022 OUR REF: CL/220816/T/HH

Hi Colleagues,

New claim/PRI, for your attention and necessary action.

Best Regards

Raba'ah Mohd Ali

Claims Division



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: info <info@catherinelimllc.com>

Sent: Wednesday, August 10, 2022 9:19 AM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: PRI FOR SMM 6424Z ACCIDENT INVOLVING GBL 5454D ON 6.8.2022 OUR REF: CL/220816/T/HH

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Dear Sirs / Mdm

RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SMM 6424Z / GBL 5454D ON 6.8.2022 AT T3 CARPARK 3A (BASEMENT)

We are instructed by HUA HONG PTE LTD to notify you of a road traffic accident involving our client's vehicle No. SMM 6424Z and vehicle No. GBL 5454D driven by your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: 8 Kaki Bukit Ave 4, Premier@Kaki Bukit
#06-31 Singapore 415875

Contact: 6661 9687

Regards

Sally Goh

(For and on behalf of Catherine Lim)

Catherine Lim LLC

(Advocates & Solicitors)

12 Eu Tong Sen Street

#05-172 The Central (SOHO 2)

Singapore 059819

Tel: 6438 5500

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