

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 26 August 2022 2:59 PM  
**To:** Chee So Chow  
**Cc:** claimsdept@sg.cntaiping.com; Admin A  
**Subject:** RE: SNM22D205556/C02/SMK2859P/CHEESC / / FW: Direct Settlement - Accident Involving SMK2859P (OI : CTI - TBA) AND SJJ1176Z (TP : LKK REF - CC6/CTI22007584/Upa3) on 07/08/2022

Dear Sirs/mdm,

We refer to the above matter.

Third party reported that he was traveling along junction of Tanglin Road towards Kay Siang road. He was turning right to Kay Siang road and traffic light was in his favour. Insured drove through red light to go straight and hit third party.

Our insured driver reported that he was going to Orchard Road from Tanglin Road with traffic light green in his favour. Third party was making a right turn and hit onto our insured vehicle.

Third party has no video/evidence to show that the traffic light was in green arrow in his favour.

In view of this, we are intending to reject third party as per BOLA 5.

For you approval/comments/instruction please.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Friday, 12 August 2022 12:58 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Subject:** RE: SNM22D205556/C02/SMK2859P/CHEESC / / FW: Direct Settlement - Accident Involving SMK2859P (OI : CTI - TBA) AND SJJ1176Z (TP : LKK REF - CC6/CTI22007584/Upa3) on 07/08/2022

**PW 5556SMK2859P**

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Jacqueline Tan

**Sent:** Friday, 12 August 2022 12:58 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** RE: SNM22D205556/C02/SMK2859P/CHEESC / / FW: Direct Settlement - Accident Involving SMK2859P (OI : CTI - TBA) AND SJJ1176Z (TP : LKK REF - CC6/CTI22007584/Upa3) on 07/08/2022

Hi Mei Kwan,

Enclosed OI SAS for your necessary action.

*\*\*The file has been encrypted with a password which will be sent in a separate email.*

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 11 August 2022 3:23 pm

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D205556/C02/SMK2859P/CHEESC / / FW: Direct Settlement - Accident Involving SMK2859P (OI : CTI - TBA) AND SJJ1176Z (TP : LKK REF - CC6/CTI22007584/Upa3) on 07/08/2022

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Dear So Chow,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 11 August 2022 10:48 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205556/C02/SMK2859P/CHEESC / / FW: Direct Settlement - Accident Involving SMK2859P (OI : CTI - TBA) AND SJJ1176Z (TP : LKK REF - CC6/CTI22007584/Upa3) on 07/08/2022

Dear Sir,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D205556/C02/SMK2859P/CHEESC.

Dear So Chow,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 11 August 2022 9:48 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMK2859P (OI : CTI - TBA) AND SJJ1176Z (TP : LKK REF - CC6/CTI22007584/Upa3) on 07/08/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJJ 1176Z at M/s Fastech Auto Pte Ltd - Kaki Bukit on 10/08/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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