Mei Kwan (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 12 August 2022 12:58 PM

To: Mei Kwan (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Admin A; Chee So Chow

Subject: RE: SNM22D205556/C02/SMK2859P/CHEESC / / FW: Direct Settlement - Accident

Involving SMK2859P (OI: CTI-TBA) AND SJJ1176Z (TP: LKK REF-

CC6/CTI22007584/Upa3) on 07/08/2022

PW 5556SMK2859P

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan

Sent: Friday, 12 August 2022 12:58 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>

Subject: RE: SNM22D205556/C02/SMK2859P/CHEESC / / FW: Direct Settlement - Accident Involving SMK2859P (OI: CTI

- TBA) AND SJJ1176Z (TP: LKK REF - CC6/CTI22007584/Upa3) on 07/08/2022

Hi Mei Kwan,

Enclosed OI SAS for your necessary action.

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Regards,

Jacqueline Tan

^{**}The file has been encrypted with a password which will be sent in a separate email.

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, 11 August 2022 3:23 pm

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205556/C02/SMK2859P/CHEESC / / FW: Direct Settlement - Accident Involving SMK2859P (OI: CTI

- TBA) AND SJJ1176Z (TP: LKK REF - CC6/CTI22007584/Upa3) on 07/08/2022

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Dear So Chow,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Thursday, 11 August 2022 10:48 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: O/R: SNM22D205556/C02/SMK2859P/CHEESC / / FW: Direct Settlement - Accident Involving SMK2859P (OI:

CTI - TBA) AND SJJ1176Z (TP: LKK REF - CC6/CTI22007584/Upa3) on 07/08/2022

Dear Sir,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D205556/C02/SMK2859P/CHEESC.

Dear So Chow,

Pls revert LKK.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, 11 August 2022 9:48 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMK2859P (OI: CTI - TBA) AND SJJ1176Z (TP: LKK REF -

CC6/CTI22007584/Upa3) on 07/08/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJJ 1176Z at M/s Fastech Auto Pte Ltd - Kaki Bukit on 10/08/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)