

Shiau Chan (LKKAuto)

**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 24 May 2023 1:50 PM  
**To:** PBSP; Finalization  
**Cc:** Toh Jing Xuan; Teng Wai Khan  
**Subject:** RE: REMINDER : RESURVEY CONDUCTED BY? : FINAL REPORT / SMY9595E ( OD / Surveyed By Steve )

Dear Sir/Madam,

WITHOUT PREJUDICE

Confirm final fig \$40,531.60 before excess \$600.00 & GST and 18 repair days.

Kindly send the relevant documents to UOI Insurance company.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Tuesday, May 23, 2023 12:01 PM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>  
**Cc:** Toh Jing Xuan <[toh.jing.xuan@simedarby.com.sg](mailto:toh.jing.xuan@simedarby.com.sg)>; Teng Wai Khan <[teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)>  
**Subject:** RE: REMINDER : RESURVEY CONDUCTED BY? : FINAL REPORT / SMY9595E ( OD / Surveyed By Steve )

Dear Sir/Madam,

Please be informed that we are pending for supplementary and repair cost approval from our principle.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Friday, May 19, 2023 6:15 PM  
**To:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Toh Jing Xuan <[toh.jing.xuan@simedarby.com.sg](mailto:toh.jing.xuan@simedarby.com.sg)>; Teng Wai Khan <[teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)>  
**Subject:** REMINDER : RESURVEY CONDUCTED BY? : FINAL REPORT / SMY9595E ( OD / Surveyed By Steve )

Reminder LKK Team - Please confirm COR before excess and GST

Total Labour : 15,315.00  
Total Parts : 25,216.60  
Total Labour & Parts (before GST) : 40,531.60

**From:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>  
**Sent:** Thursday, 11 May 2023 2:54 pm  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Keith Leo Chi Yung <[keith.leo.chiyung@simedarby.com.sg](mailto:keith.leo.chiyung@simedarby.com.sg)>; Toh Jing Xuan <[toh.jing.xuan@simedarby.com.sg](mailto:toh.jing.xuan@simedarby.com.sg)>; PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Teng Wai Khan <[teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)>  
**Subject:** RESURVEY CONDUCTED BY? : FINAL REPORT / SMY9595E ( OD / Surveyed By Steve )

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Hi Shiau Chan,

Finalize check already. Kindly cross check and repair days is 18 days. Seek mandate with Insurance for final amount.

Thanks

Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teng Wai Khan <[teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)>  
**Sent:** Thursday, May 11, 2023 2:31 PM  
**To:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Keith Leo Chi Yung <[keith.leo.chiyung@simedarby.com.sg](mailto:keith.leo.chiyung@simedarby.com.sg)>; Toh Jing Xuan <[toh.jing.xuan@simedarby.com.sg](mailto:toh.jing.xuan@simedarby.com.sg)>; PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Subject:** RE: RESURVEY CONDUCTED BY? : FINAL REPORT / SMY9595E ( OD / Surveyed By Steve )

Hi,

Please find attachment for your perusal.      Thanks

Best Regards,

Wai Khan  
Body & Paint Department

BMW  
Performance Motors Limited

TEL : +65 1800 2255 269  
DDI : +65 6319 0149  
FAX : +65 6474 3229

303 Alexandra Road  
Sime Darby Performace Centrrre  
Singapore 159941  
Email : [teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)

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**From:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>  
**Sent:** Tuesday, May 9, 2023 4:13 PM  
**To:** Teng Wai Khan <[teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)>; PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Keith Leo Chi Yung <[keith.leo.chiyung@simedarby.com.sg](mailto:keith.leo.chiyung@simedarby.com.sg)>; Toh Jing Xuan <[toh.jing.xuan@simedarby.com.sg](mailto:toh.jing.xuan@simedarby.com.sg)>  
**Subject:** Re: RESURVEY CONDUCTED BY? : FINAL REPORT / SMY9595E ( OD / Surveyed By Steve )

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Hi Mr Teng,

As mention by Steve Chen, he got take photo the undercarriage parts still fix in the car (kindly refer attached file photo). Kindly check do you have after replaced undercarriage and take new part ?

Thanks

Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>  
**Sent:** Tuesday, May 9, 2023 4:08 PM  
**To:** Teng Wai Khan <[teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)>; PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Keith Leo Chi Yung <[keith.leo.chiyung@simedarby.com.sg](mailto:keith.leo.chiyung@simedarby.com.sg)>; Toh Jing Xuan <[toh.jing.xuan@simedarby.com.sg](mailto:toh.jing.xuan@simedarby.com.sg)>  
**Subject:** RESURVEY CONDUCTED BY? : FINAL REPORT / SMY9595E ( OD / Surveyed By Steve )

Hi Mr Teng,

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Best Regards,

Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teng Wai Khan <[teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)>  
**Sent:** Tuesday, May 9, 2023 3:43 PM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Keith Leo Chi Yung <[keith.leo.chiyung@simedarby.com.sg](mailto:keith.leo.chiyung@simedarby.com.sg)>; Toh Jing Xuan <[toh.jing.xuan@simedarby.com.sg](mailto:toh.jing.xuan@simedarby.com.sg)>  
**Subject:** RE: RESURVEY CONDUCTED BY? : FINAL REPORT / SMY9595E ( OD / Surveyed By Steve )

Dear All,

Reference to supplementary part quotation as mentioned (**parts with RED DOT**) resurveyed was conducted on 16/8 by Steve Chen. Thanks

Best Regards,

Wai Khan  
Body & Paint Department

BMW  
Performance Motors Limited

TEL : +65 1800 2255 269  
DDI : +65 6319 0149  
FAX : +65 6474 3229

303 Alexandra Road  
Sime Darby Performace Centrr  
Singapore 159941  
Email : [teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Tuesday, May 9, 2023 3:05 PM  
**To:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>; Teng Wai Khan <[teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Keith Leo Chi Yung <[keith.leo.chiyung@simedarby.com.sg](mailto:keith.leo.chiyung@simedarby.com.sg)>; Toh Jing Xuan <[toh.jing.xuan@simedarby.com.sg](mailto:toh.jing.xuan@simedarby.com.sg)>  
**Subject:** RESURVEY CONDUCTED BY? : FINAL REPORT / SMY9595E ( OD / Surveyed By Steve )

Dear Teng

Please assist to check with workshop and which surveyor came by to conduct resurvey (red dots) for this case?

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT	
# HEX NUT M10 CHROME FREE	2.40	2.00	0.00	4.80	✓ nec
# SCREW	1.40	10.00	0.00	14.00	✓ nec
# EXPANDING NUT L=19.9MM	1.40	5.00	0.00	7.00	✓ nec
# BLIND RIVET	1.35	2.00	0.00	2.70	✓ nec
# BRACKET UPPER	26.60	2.00	0.00	53.20	✓ BR
# HEX SCREW WITH COLLAR M12X1.5X85	8.45	2.00	0.00	16.90	✓ nec
● # LH WISHBONE	276.60	1.00	0.00	276.60	
# HEXAGON SCREW WITH FLANGE M12X121	12.90	1.00	0.00	12.90	✓
# HEXAGON SCREW WITH FLANGE M12X121	12.90	1.00	0.00	12.90	✓
● # LH TENSION STRUT W/HYDRAULIC MOUNT	276.60	1.00	0.00	276.60	
# UNDERRIDE PROTECTION	67.10	1.00	0.00	67.10	✓ BR
# SPHERICAL COLLAR SCREW M12X1.25X45	8.05	4.00	0.00	32.20	✓ nec
● # WHEEL HUB WITH BEARING FRT	494.30	1.00	0.00	494.30	
● # FRT LH CARRIER	491.80	1.00	0.00	491.80	
● # FRT GUIDE SUPPORT	242.60	1.00	0.00	242.60	
● # FRT SWING SUPPORT	101.60	1.00	0.00	101.60	
# HEXAGON SCREW WITH FLANGE M10X85	7.10	2.00	0.00	14.20	✓ nec
# HEX BOLT WITH WASHER M8X30	5.65	5.00	0.00	28.25	✓ nec
# ASA BOLT M10X55	6.15	2.00	0.00	12.30	✓ nec
● # LH TIE ROD	302.60	1.00	0.00	302.60	
● # EXCH. STEERING BOX ELECTRIC	6,180.50	1.00	0.00	6,180.50	
# COMBINATION NUT M14X1.5	6.10	3.00	0.00	18.30	✓ nec
# HEX NUT WITH FLANGE	2.50	1.00	0.00	2.50	✓ nec
# HEX NUT WITH FLANGE	2.50	3.00	0.00	7.50	✓ nec
# HEXAGON NUT WITH COLLAR	2.50	2.00	0.00	5.00	✓ nec
# HEXAGON NUT WITH COLLAR	2.50	2.00	0.00	5.00	✓ nec
# ALLOY RIM 7.5X19 M DOUBLE SPK 624	1,795.80	1.00	0.00	1,795.80	✓ CUT
● # FRT LH SPRING STRUT	715.65	1.00	0.00	715.65	
# FRT BUMPER LH INSERT	54.55	1.00	0.00	54.55	✓ BR
# FRT BUMPER RH INSERT	54.55	1.00	0.00	54.55	✓ BR

Thank you.

Best regards,

Cindy / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**

**A member of the Sime Darby Group**



**From:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>  
**Sent:** Tuesday, 9 May 2023 2:53 pm  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Teng Wai Khan <[teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Keith Leo Chi Yung <[keith.leo.chiyung@simedarby.com.sg](mailto:keith.leo.chiyung@simedarby.com.sg)>; Toh Jing Xuan <[toh.jing.xuan@simedarby.com.sg](mailto:toh.jing.xuan@simedarby.com.sg)>  
**Subject:** FINAL REPORT / SMY9595E ( OD / Surveyed By Steve )

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Hi Cindy,

Kindly request below photo.

@Cindy & Shiau Chan - Kindly check who going take resurvey photo (put red dot, at SUPP REPORT) for undercarriage photo new and replaced parts.

Thanks

Best Regards,

Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Tuesday, May 9, 2023 2:26 PM  
**To:** Teng Wai Khan <[teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)>; Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Keith Leo Chi Yung <[keith.leo.chiyung@simedarby.com.sg](mailto:keith.leo.chiyung@simedarby.com.sg)>; Toh Jing Xuan <[toh.jing.xuan@simedarby.com.sg](mailto:toh.jing.xuan@simedarby.com.sg)>  
**Subject:** Fw: FINAL REPORT / SMY9595E ( OD / Surveyed By Steve )

Dear LKK Finalisation Team

Please assist to advise if COR can proceed to confirm?

If you need photographs to confirm this case, please let us know asap and we will seek our workshop Teng to assist on the resurvey photographs to quickly close this case.

Thank you.

Best regards,

Cindy / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**

**A member of the Sime Darby Group**



**From:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>  
**Sent:** Monday, 8 May 2023 5:58 pm  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** FINAL REPORT / SMY9595E ( OD / Surveyed By Steve )

**CAUTION:** This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click “Report Phishing” if you think it is malicious.

Hi Cindy/Shiau Chan,

@Cindy & Shiau Chan - Kindly check who going take resurvey photo (put red dot, at SUPP REPORT) for undercarriage photo new and replaced parts.

@Cindy - Kindly inform total labour is \$15,315.00 % \$850 per days is 18 repair days is maximum.

Thanks

Best Regards,

Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Saturday, May 6, 2023 12:49 PM  
**To:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Teng Wai Khan <[teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)>; Toh Jing Xuan <[toh.jing.xuan@simedarby.com.sg](mailto:toh.jing.xuan@simedarby.com.sg)>  
**Subject:** FINAL REPORT / SMY9595E ( OD / Surveyed By Steve )

Dear Sirs

We refer to the above and attached Final Report.

Please assist to confirm COR as follows :



Total Labour : 15,315.00  
Total Parts : 25,216.60  
Total Labour & Parts (before GST) : 40,531.60

\*\*MCA indicated that vehicle was in workshop for 34 days

Thank you.

Regards,

Cindy / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

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**Sime Darby Motors**

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