

Shiau Chan (LKKAuto)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Tuesday, 23 May 2023 8:50 PM
To: Shiau Chan (LKKAuto)
Subject: RE: SMY9595E - Own claim - vehicle tow in

Dear Shiau Chan

M11D15942208

Katie Lee
Senior Manager, Claims Division
DID (65) 6490 9318 | Fax (65) 6327 3872 | Email katielee@uoi.com.sg

United Overseas Insurance Limited
146 Robinson Road, #02-01 UOI Building, Singapore 068909 www.uoi.com.sg

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-----Original Message-----
From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, May 23, 2023 2:18 PM
To: JOANNE YONG <joanneyoung@uoi.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: FW: SMY9595E - Own claim - vehicle tow in

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Joanne,

Kindly provide us the claim reference as Katie on leave.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, May 23, 2023 2:15 PM
To: LEE KATIE <katielee@uoi.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMY9595E - Own claim - vehicle tow in

Dear Katie,

Noted with thanks.
Have any claim reference for this case?

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: LEE KATIE <katielee@uoi.com.sg>
Sent: Tuesday, May 23, 2023 12:21 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMY9595E - Own claim - vehicle tow in

Dear Shiau Chan,

Kindly note that Jenny has already UOI.

Please proceed to authorise repair upto S\$40,531.60.

Katie Lee
Senior Manager, Claims Division
DID (65) 6490 9318 | Fax (65) 6327 3872 | Email katielee@uoi.com.sg

United Overseas Insurance Limited
146 Robinson Road, #02-01 UOI Building, Singapore 068909 www.uoi.com.sg

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-----Original Message-----

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, May 23, 2023 12:00 PM
To: LIM PEI TI JENNY <jennylin@uoi.com.sg>
Cc: SUR <sur@lkkauto.com>; LEE KATIE <katielee@uoi.com.sg>
Subject: RE: SMY9595E - Own claim - vehicle tow in

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Dear Sir/Madam,

Enclosed herewith 2nd preliminary advice of SMY 9595E.
Kindly approve on supplementary and provide us the claim reference.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shiau Chan (LKKAuto)
Sent: Friday, August 12, 2022 9:05 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: SMY9595E - Own claim - vehicle tow in

Dear Josephine,

Sure.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Friday, 12 August 2022 8:59 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: SMY9595E - Own claim - vehicle tow in

Hi Shiau Chan

Can you use the vehicle no as reference first ?

Thanks

Josephine Wong
Executive
Claims
United Overseas Insurance Limited
146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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-----Original Message-----

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, August 11, 2022 5:52 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: SMY9595E - Own claim - vehicle tow in

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Dear Josephine,

Kindly provide us the claim reference of above mentioned.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Thursday, 11 August 2022 5:14 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: FW: SMY9595E - Own claim - vehicle tow in

Without Prejudice

Dear Shiau Chan

Kindly proceed with OD repair. Thanks

Josephine Wong
Executive
Claims
United Overseas Insurance Limited
146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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-----Original Message-----

-----Original Message-----

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, August 11, 2022 1:59 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: SMY9595E - Own claim - vehicle tow in

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Enclosed herewith preliminary advice of SMY 9595E.
We have not authorise repair.

Kindly advise on authorisation and claim reference.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 10 August 2022 11:51 AM
To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'LEE KATIE' <katielee@uoi.com.sg>
Subject: RE: SMY9595E - Own claim - vehicle tow in

Dear Josephine,

Thank you for the assignment.

Best Regards,
Celine Fong
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Wednesday, 10 August 2022 9:15 AM
To: sur@lkkauto.com; assignments@lkkauto.com
Cc: chua.kee.sin@simedarby.com.sg; LEE KATIE <katielee@uoi.com.sg>
Subject: RE: SMY9595E - Own claim - vehicle tow in

Without Prejudice

Dear LKK

Kindly assist to survey own damage 's vehicle .

Details of survey as email below . Thanks

OD Excess is \$600.

Josephine Wong
Executive
Claims
United Overseas Insurance Limited
146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>
Sent: Wednesday, August 10, 2022 8:16 AM
To: CORPORATE SERVICES <contactus@uoi.com.sg>
Cc: Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>; Keith Leo Chi Yung <keith.leo.chiyung@simedarby.com.sg>; Teng Wai Khan <teng.wai.khan@simedarby.com.sg>
Subject: SMY9595E - Own claim - vehicle tow in

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Dear UOI Insurance officer,

Kindly refer to the attach file for your arrange surveyor - vehicle car plate no ASMY9595E - Own claim - vehicle Tow in

Thank you
Best regards

Chua Kee Sin
Senior Customer Service Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos
TEL: +65 1800 2255 269
DDI: +65 6319 0110
FAX: +65 6479 4601
Mobile: +65 9116 5200
Address : 303 Alexandra Road, Singapore 159941
Email: chua.kee.sin@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group

-----Original Message-----

From: service.pml@simedarby.com.sg <service.pml@simedarby.com.sg>
Sent: Wednesday, 10 August 2022 9:11 am
To: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>
Subject: Message from KM_558e

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