

**Shiau Chan (LKKAuto)**

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 23 May 2023 12:00 PM  
**To:** LIM PEI TI JENNY  
**Cc:** SUR; LEE KATIE  
**Subject:** RE: SMY9595E - Own claim - vehicle tow in  
**Attachments:** SMY9595E 2nd IA.pdf; SMY9595E SUPP.pdf

Dear Sir/Madam,

Enclosed herewith 2nd preliminary advice of SMY 9595E.  
Kindly approve on supplementary and provide us the claim reference.

Best Regards,  
Shiau Chan (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----  
From: Shiau Chan (LKKAuto)  
Sent: Friday, August 12, 2022 9:05 AM  
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>  
Cc: LEE KATIE <katielee@uoi.com.sg>  
Subject: RE: SMY9595E - Own claim - vehicle tow in

Dear Josephine,  
  
Sure.

Best Regards,  
Shiau Chan (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----  
From: WONG JOSEPHINE <josephinewong@uoi.com.sg>  
Sent: Friday, 12 August 2022 8:59 AM  
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
Cc: LEE KATIE <katielee@uoi.com.sg>  
Subject: RE: SMY9595E - Own claim - vehicle tow in

Hi Shiau Chan  
  
Can you use the vehicle no as reference first ?

Thanks  
  
  
Josephine Wong  
Executive  
Claims  
United Overseas Insurance Limited  
146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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-----Original Message-----  
From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
Sent: Thursday, August 11, 2022 5:52 PM  
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>  
Cc: LEE KATIE <katielee@uoi.com.sg>  
Subject: RE: SMY9595E - Own claim - vehicle tow in

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Dear Josephine,  
  
Kindly provide us the claim reference of above mentioned.

Best Regards,  
Shiau Chan (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>  
Sent: Thursday, 11 August 2022 5:14 PM  
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
Cc: LEE KATIE <katielee@uoi.com.sg>  
Subject: FW: SMY9595E - Own claim - vehicle tow in

Without Prejudice

Dear Shiau Chan

Kindly proceed with OD repair. Thanks

Josephine Wong

Executive

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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-----Original Message-----

-----Original Message-----

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
Sent: Thursday, August 11, 2022 1:59 PM  
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>  
Cc: LEE KATIE <katielee@uoi.com.sg>  
Subject: RE: SMY9595E - Own claim - vehicle tow in

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Enclosed herewith preliminary advice of SMY 9595E.  
We have not authorise repair.

Kindly advise on authorisation and claim reference.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>  
Sent: Wednesday, 10 August 2022 11:51 AM  
To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
Cc: 'LEE KATIE' <katielee@uoi.com.sg>  
Subject: RE: SMY9595E - Own claim - vehicle tow in

Dear Josephine,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>  
Sent: Wednesday, 10 August 2022 9:15 AM  
To: sur@lkkauto.com; assignments@lkkauto.com  
Cc: chua.kee.sin@simedarby.com.sg; LEE KATIE <katielee@uoi.com.sg>  
Subject: RE: SMY9595E - Own claim - vehicle tow in

Without Prejudice

Dear LKK

Kindly assist to survey own damage 's vehicle .

Details of survey as email below . Thanks

OD Excess is \$600.

Josephine Wong  
Executive  
Claims  
United Overseas Insurance Limited  
146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>  
Sent: Wednesday, August 10, 2022 8:16 AM  
To: CORPORATE SERVICES <contactus@uoi.com.sg>  
Cc: Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>; Keith Leo Chi Yung <keith.leo.chiyung@simedarby.com.sg>; Teng Wai Khan <teng.wai.khan@simedarby.com.sg>  
Subject: SMY9595E - Own claim - vehicle tow in

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Dear UOI Insurance officer,

Kindly refer to the attach file for your arrange surveyor - vehicle car plate no ASMY9595E - Own claim - vehicle Tow in

Thank you  
Best regards

Chua Kee Sin  
Senior Customer Service Advisor  
Body and Paint

BMW  
Performance Motors Ltd  
Performance Munich Autos  
TEL: +65 1800 2255 269  
DDI: +65 6319 0110  
FAX: +65 6479 4601  
Mobile: +65 9116 5200  
Address : 303 Alexandra Road, Singapore 159941  
Email: chua.kee.sin@simedarby.com.sg

[www.bmw.com.sg](http://www.bmw.com.sg)

Sime Darby Motors  
A member of the Sime Darby Group

-----Original Message-----  
From: service.pml@simedarby.com.sg <service.pml@simedarby.com.sg>  
Sent: Wednesday, 10 August 2022 9:11 am  
To: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>  
Subject: Message from KM\_558e

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