

SOON SAN MOTOR TRADING

Blk.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

To: Motor Claims Dept

CHINA TAIPING INSURANCE (S) PTE LTD

by email: Asher Sng

3, Anson Rd #16-00 Springleaf Tower

S,pore 079909

Accident date:02/08/2022

Date:15/08/2022

Atten: Asher Sng

Dear sir/madam:-

Accident Involving SMP 7403L & SJA 5606X along PIE near Bedok Towards Changi.

We understand that your are the insurer of SJA 5606X vehicle.

I/We wish to inform you that my/our vehicle SMP 7403L have been completed repairs to my/our Satisfaction by M/S SOON SAN MOTOR TRADING we therefore we propose to claims from your as Follows:-

Cost of repair lump sum	\$5,300.00
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LTA search	7.50
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Car rental 1day \$150 x 6	900.00
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Total:	\$6,207.50
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Please let us your reply soonest possible

Thank you

Your faithfully



SOON SAN MOTOR TRADING

AUTHORIZATION TO ACT

I, TAN KOIS PENG (the third party claimant) of 35, Rahua Road #10-05 Singapore 258240 (address), owner of SMP 7403L (vehicle no.) hereby authorize SOON SAN MOTOR TRADING ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMP 7403L that was damaged pursuant to the accident which occurred on 02/08/22 (date) along PIE Bedok Towards Changi (location) involving vehicle no/s SJA 5606X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of Aug (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00000102201 Claim No : SNM22D205570/SJA5606X

Claimant : TAN KOK PENG

Amount : **S\$5,907.45**
SINGAPORE DOLLARS FIVE THOUSAND NINE HUNDRED SEVEN AND
CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMP7403L

Insured Vehicle No. : SJA5606X

Date of Loss : 02/08/2022

Place of Accident : PIE NEAR BEDOK TOWARDS CHANGI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MOHAMAD SAFARI BIN ISHAK

Driver Name : MOHAMAD SAFARI BIN ISHAK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,300.00
(3) Loss of Use/Rental/ Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	5,907.45
	=====	

Claimant Name : Tan Kok Peng

NRIC No : 9723699911

Signature : 

Date : 4 Jan 2023

SOON SAN MOTOR TRADING

Bik.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

To: Motor Claims Dept

CHINA TAIPING INSURANCE (S) PTE LTD

3, Anson Rd #16-00 Springleaf Tower

S,pore 079909

Accident date:02/08/2022

Date:15/08/2022

Final bill cost to repair vel: SMP 7403L (Mercedes B200) claims under vel: SJA 5606X.

To contract lump sum repair recommend by your surveyor and ourselves for Total: \$S,300.00 nett

(Sin/Dollars: Five Thousand Three Hundred Only)

SOON SAN MOTOR
TRADING



萬豐利汽車服務 **BAN HONG LEE MOTOR SERVICES**

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)
 Singapore 569536 Tel: 6402 5577 (3 Lines) Fax: 6482 6000
 Reg. No: 263102/00M

TOWING SERVICE: 6958 4067 (After 10.30pm)

Truck Rental
 Motor Repair
 Motor Insurance Claims
 Insurance Agent
 Dealer in Used Car
 Authorised Carpool Service Centre

必甲及罗理出租
 汽车修理
 保险理赔
 代理保险
 买卖汽车
 维修服务中心



车辆出租合同 **VEHICLE RENTAL AGREEMENT**

SMPT40SL

Date: 10/8/2002
 Owner: **BAN HONG LEE MOTOR SERVICES ("the owner")**
 Hirer: Tan Kok Peng
 Address: 35 Robin Rd Robin Regalia S188214)
 NRIC / Co. Reg. No: S723699H
 Tel: _____ Fax: _____ H/P: _____

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SDH8858 A		Agreement No.: 144410	
Driver's Particulars		Odometer: _____	
Name: Tan Kok Peng		Date & Time Out: 10/8/2002 8.10A	
Address: _____		Date & Time In: 15/8/2002 3.00P	
I/C No: S723699H	Dr/Licence No: _____	Hour @\$ _____	
Date of Issue: _____	Occupation: _____	6 Days @\$ 154 ✓	
Date of Birth: 871071P	Tools: _____	Wks @\$ _____	
	Spare Tyre: 010 direct	Mths @\$ _____	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive), Hirer unconditionally agrees to pay Owner S\$ _____ comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first \$ 3500 excess for collision/damage to first party. (i.e.) BAN HONG LEE MOTOR SERVICES (including windscreen) plus loss of earning while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exemption: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable): _____

Sub-Total: _____

Balance To Pay: 900 ✓

PETROL/DIESEL AT YOUR OWN EXPENSE
 FOR LOCAL USE ONLY

BAN HONG LEE MOTOR SERVICES

Authorised Signature

Hirer's Signature

Ban Hong Lee Motor Services

Block 5033, Ang Mo Kio Industrial Park 2, #01-279

(off Ang Mo Kio Avenue 3) Singapore 569536

TEL: 64825577 (3 Lines) FAX: 64825000

UEN: 26310200M

Date: 18th August 2022

Invoice No: RA144410

Attn:
Tan Kok Peng

Invoice for Rental

Invoice No.	Duration	Amount
144410 – SDH8858A	10/08/2022 to 15/08/2022	6 days @ \$150 =\$900.00 <u>Total:\$900.00</u>

Dollars: Nine Hundred Only



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No.: M4-0008322-2

Print Date/Time: 03 Aug 2022 / 10:39:44

Receipt Date/Time: 03 Aug 2022 / 10:39:27

Tax Invoice/Receipt

Receipt No.: ITNET-00000-220803-000840

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SJA5606X

As at 02 Aug 2022/14:55:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

† Insurance Enquiry - SJA5606X

Enquiry Fee	7.00	0.48	7.48
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20220803103632230032

Sub-Total	7.00	0.48	7.48
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Total Before Rounding	7.00	0.48	7.48
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Rounding Difference			0.04
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Total Amount Payable			7.48
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Paid By

626471XXXXXX3118	eNETS Credit Card	7.48
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Total	7.48
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Cash Change	0.00
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Tendered Amount	7.48
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Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

Vehicle No.	Incident Date/Time	Insurance Company Name
SJA5606X	02 Aug 2022 / 14:55:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 November 2022 8:45 AM
To: 'safariishak@gmail.com'
Cc: Admin A; 'Adeline Chng'
Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201

Dear Sirs,

For an update, we have received a copy of your accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 27 September 2022 10:38 AM
To: 'safariishak@gmail.com' <safariishak@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

URGENT REMINDER

Dear Sirs,

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of China Taiping Insurance (Singapore) Pte Ltd reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note that you had been notified by us on 10/08/2022 & 13/09/2022.

To enable us to look into the matter immediately, please let us hear from you within ten (10) days from date of this letter (by 07/10/2022).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s China Taiping Insurance (Singapore) Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 13 September 2022 4:24 PM

To: safariishak@gmail.com

Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

Dear Mr Mohamad Safari,

Thank you for picking up my call.

As spoken, please proceed to file accident report **IMMEDIATELY** for our next course of action. Attached is a copy of authorised reporting centre for your easy reference.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Wednesday, 10 August 2022 2:53 PM

To: Safari Ishak <safariishak@gmail.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

Dear Sirs

We are sorry to hear about that and hope you are fine.

Please proceed to file accident report when you recover from sick. Without accident report, we are unable to handle third party claim on your behalf.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Safari Ishak <safariishak@gmail.com>
Sent: Wednesday, August 10, 2022 2:48 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

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Hi, I'm ,Mohamad safari here, the owner of this vehicle..with regards to the accident claims, yes, I did involved in the accident but I'm unable to come down to the workshop as I'm having fever for this few days..pls advise on the next procedure..thank you...

On Wed, 10 Aug 2022, 14:33 Adeline Chng, <adeline.chng@sg.cntaiping.com> wrote:

[Internal]

Dear Sirs

We would like to bring to your attention that there is an alleged property damage claim against your Motor Insurance Policy.

However, we have yet to receive accident report filed by you.

Please proceed to file accident report **IMMEDIATELY** at our authorised workshop for our next course of action.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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Hsiao Tong (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 27 December 2022 5:42 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D205570/SJA5606X/[Direct Settlement - Accident Involving SJA5606X (OI : CTI - TBA) AND SMP7403L (TP : LKK REF - CC6/CTI22007582/Upa3) on 02/08/2022]
Attachments: CTP-Fund Transfer Request Form-FA-Editable.pdf

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$5,907.45.

Please request a copy of rental receipt from claimant.

Please get workshop to complete the attach payment if workshop would like to effect payment via bank transfer.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, December 15, 2022 3:25 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D205570/SJA5606X/[Direct Settlement - Accident Involving SJA5606X (OI : CTI - TBA) AND SMP7403L (TP : LKK REF - CC6/CTI22007582/Upa3) on 02/08/2022]

[Strictly Confidential]

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[Strictly Confidential]

Your ref: **SNM22D205570/SJA5606X**

LKK ref : CC6/CTI22007582/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJA5606X(CHINA TAIPING) AND SMP7403L(TP) ON 02/08/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"SOON SAN MOTOR TRADING"** at **\$5,907.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 13,089.50	\$ 5,300.00
2. Loss of Rental (6days x \$150.00)	\$ 900.00	\$ 600.00 (6days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 13,996.95	\$ 5,907.45

Surveyor recommended 4days for repair + 1PRS + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 8 November 2022 10:52 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

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