

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 November 2022 8:45 AM
To: 'safariishak@gmail.com'
Cc: Admin A; 'Adeline Chng'
Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201

Dear Sirs,

For an update, we have received a copy of your accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 27 September 2022 10:38 AM
To: 'safariishak@gmail.com' <safariishak@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

URGENT REMINDER

Dear Sirs,

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of China Taiping Insurance (Singapore) Pte Ltd reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note that you had been notified by us on 10/08/2022 & 13/09/2022.

To enable us to look into the matter immediately, please let us hear from you within ten (10) days from date of this letter (by 07/10/2022).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s China Taiping Insurance (Singapore) Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 13 September 2022 4:24 PM

To: safariishak@gmail.com

Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

Dear Mr Mohamad Safari,

Thank you for picking up my call.

As spoken, please proceed to file accident report **IMMEDIATELY** for our next course of action. Attached is a copy of authorised reporting centre for your easy reference.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Wednesday, 10 August 2022 2:53 PM

To: Safari Ishak <safariishak@gmail.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

Dear Sirs

We are sorry to hear about that and hope you are fine.

Please proceed to file accident report when you recover from sick. Without accident report, we are unable to handle third party claim on your behalf.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Safari Ishak <safariishak@gmail.com>
Sent: Wednesday, August 10, 2022 2:48 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

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Hi, I'm ,Mohamad safari here, the owner of this vehicle..with regards to the accident claims, yes, I did involved in the accident but I'm unable to come down to the workshop as I'm having fever for this few days..pls advise on the next procedure..thank you...

On Wed, 10 Aug 2022, 14:33 Adeline Chng, <adeline.chng@sg.cntaiping.com> wrote:

[Internal]

Dear Sirs

We would like to bring to your attention that there is an alleged property damage claim against your Motor Insurance Policy.

However, we have yet to receive accident report filed by you.

Please proceed to file accident report **IMMEDIATELY** at our authorised workshop for our next course of action.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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