

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Date: Tue, 08 Nov 2022 10:52 +0800
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report
Attachments: 1 (Access the files in Attachments panel)

Dear Hsiao Tong

Insured finally file SAS.

Attached herewith OI SAS for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, November 8, 2022 10:37 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Adeline,

Please advise if insured GIA report is available.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 18 October 2022 3:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

Dear Hsiao Tong

Sorry for late reply as I was just back from long MC.

Regret to advise that our insured has yet to file SAS.

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Thank you.

Adeline Chng

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, October 11, 2022 1:45 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

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Dear Adeline,

Please advise if insured GIA report is available.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 26 September 2022 5:39 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

Dear Hsiao Tong

OI has yet to file SAS.

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Thank you.

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, September 20, 2022 11:44 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

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Dear Adeline,

Please advise if insured GIA report is available.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 13 September 2022 4:24 PM
To: safariishak@gmail.com
Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

Dear Mr Mohamad Safari,

Thank you for picking up my call.

As spoken, please proceed to file accident report **IMMEDIATELY** for our next course of action. Attached is a copy of authorised reporting centre for your easy reference.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Wednesday, 10 August 2022 2:53 PM

To: Safari Ishak <safariishak@gmail.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

Dear Sirs

We are sorry to hear about that and hope you are fine.

Please proceed to file accident report when you recover from sick. Without accident report, we are unable to handle third party claim on your behalf.

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Thank you.

Adeline Chng

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From: Safari Ishak <safariishak@gmail.com>

Sent: Wednesday, August 10, 2022 2:48 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: Re: SNM22D205570/SJA5606X/DMHCSNW00000102201 - Accident non report

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Hi, I'm ,Mohamad safari here, the owner of this vehicle..with regards to the accident claims, yes, I did involved in the accident but I'm unable to come down to the workshop as I'm having fever for this few days..pls advise on the next procedure..thank you...

On Wed, 10 Aug 2022, 14:33 Adeline Chng, <adeline.chng@sg.cntaiping.com> wrote:

[Internal]

Dear Sirs

We would like to bring to your attention that there is an alleged property damage claim against your Motor Insurance Policy.

However, we have yet to receive accident report filed by you.

Please proceed to file accident report **IMMEDIATELY** at our authorised workshop for our next course of action.

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Thank you.

Adeline Chng

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