

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Tuesday, 13 September 2022 10:43 AM
To: 'Tan Wei Teck (Strides Automotive Services Pte Ltd)'
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
Subject: RE: NON REPORTING D22002443MFBP/SMRT/KT - GBJ 8574 G & SMB1512 T ACCIDENT ON 3 AUGUST 2022 Our Ref : BUS/08/22/5010/PT

Dear Patrick,

Noted with thanks.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>
Sent: Tuesday, 13 September 2022 10:26 AM
To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>
Subject: RE: NON REPORTING D22002443MFBP/SMRT/KT - GBJ 8574 G & SMB1512 T ACCIDENT ON 3 AUGUST 2022
Our Ref : BUS/08/22/5010/PT

Dear Celine

Please refer to below email.

For your info and necessary action, thanks.

Regards

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | WeiTeck.Tan@Strides.com.sg

60 Woodlands Industrial Park E4

Singapore 757705

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Tuesday, 13 September 2022 9:56 am
To: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Subject: RE: NON REPORTING D22002443MFBP/SMRT/KT - GBJ 8574 G & SMB1512 T ACCIDENT ON 3 AUGUST 2022
Our Ref : BUS/08/22/5010/PT

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Patrick,

You may proceed to authorise repair at \$13,000.00.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of  **MS&AD INSURANCE GROUP**

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From: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>

Sent: Tuesday, September 13, 2022 9:27 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>

Subject: FW: NON REPORTING D22002443MFBP/SMRT/KT - GBJ 8574 G & SMB1512 T ACCIDENT ON 3 AUGUST 2022
Our Ref : BUS/08/22/5010/PT

Morning Karen,

Please refer to the Preliminary Advise forwarded by LKK.
Repair cost above policy excess for your info and approval, thanks.

Regards

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | WeiTeck.Tan@Strides.com.sg

60 Woodlands Industrial Park E4

Singapore 757705

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>

Sent: Monday, 12 September 2022 5:29 pm

To: Magnaye Ana Margie Marasigan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <Ana.Magnaye@strides.com.sg>; assignments <assignments@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Tan Wei Teck (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)

<WeiTeck.Tan@strides.com.sg>; Karen Chan Siau Chin (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)

<SiauChin.Chan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: RE: NON REPORTING D22002443MFBP/SMRT/KT - GBJ 8574 G & SMB1512 T ACCIDENT ON 3 AUGUST 2022

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Dear Ana,

Enclosed preliminary revised of vehicle GBJ 8574G

Date of survey: 10/08/2022
Number of days (estimated) : 18 days

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Sent: Monday, 8 August 2022 3:17 PM
To: assignments <assignments@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: FW: NON REPORTING D22002443MFBP/SMRT/KT - GBJ 8574 G & SMB1512 T ACCIDENT ON 3 AUGUST 2022

Our Ref : TBA

Dear Yan,

Kindly survey on "Without Prejudice" basis.

TP : GBJ8574G
Insured: SMB1512T
DOA : 03/08/2022
Workshop: FOCUS AUTO PTE LTD

Workshop had chosen Marcus Chua Kang Seng for the joint inspection.

Thanks

Ana

Thanks & Best Regards,

Ana Magnaye

Ana Magnaye

Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg



From: Focus Auto Pte Ltd <claims@focusauto.com.sg>
Sent: Monday, 8 August 2022 3:12 pm
To: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Subject: NON REPORTING D22002443MFBP/SMRT/KT - GBJ 8574 G & SMB1512 T ACCIDENT ON 3 AUGUST 2022

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Dear Ana

We would like to have your assistance in appointing LKK - Marcus Chua Kang Seng for the joint inspection.

Thank you

Best Regards

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

From: "Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)"

<Ana.Magnaye@strides.com.sg>

Sent: 8/8/22 2:31 PM

To: "<claims@focusauto.com.sg>" <claims@focusauto.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>, "Ong Hua Yen (Strides Automotive Services Pte Ltd)"

<HuaYen.Ong@strides.com.sg>

Subject: FW: NON REPORTING D22002443MFBP/SMRT/KT - GBJ 8574 G & SMB1512 T ACCIDENT ON 3 AUGUST 2022

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB1512T as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Regards,

Ana

Claim Department

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>
Sent: Monday, 8 August 2022 11:55 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>; claims@focusauto.com.sg
Subject: NON REPORTING D22002443MFBP/SMRT/KT - GBJ 8574 G & SMB1512 T ACCIDENT ON 3 AUGUST 2022

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Dear Hua Yen,

PRI.

Thank You.

Best Regards,

Harminder Kaur

Motor Claims

MS First Capital Insurance Ltd

A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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From: Focus Auto Pte Ltd <claims@focusauto.com.sg>
Sent: Friday, 5 August 2022 10:11 am
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: focus.autopteltd@yahoo.com.sg
Subject: PRE REPAIR SURVEY - GBJ 8574 G & SMB 1512 T ACCIDENT ON 3 AUGUST 2022

Dear Sir / Madam

We refer to the above mentioned.

Kindly assist to send the surveyor list for selection to our workshop for surveying the vehicle.

We are instructed by our client to notify you of a road traffic accident which happened on 3 August 2022 along Jalan Anak Bukit Flyover towards Dunearn Road at about 0900hrs.

Drivers involving our client GBJ 8574 G & SMB 1512 T driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Hence, before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days upon receiving this notice whether you or your insured would like to conduct a pre-repair survey of the said vehicle without any further reference to you.

Note : Vehicle is currently in our workshop.

Information on the vehicle can be inspected at : -

Name of Workshop : 1 Kaki Bukit Avenue 6
#02-50
Autobay @ Kaki Bukit
Singapore 417883

Telephone no. : 6886 9097

Thank you

Best Regards

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6
#02-50

AutoBay@Kaki Bukit

Singapore 417883
Tel: 6886 9097 Fax: 68444625
Office Hours : Mon ~ Sat, 0900 ~ 1800