

## Mei Kwan (LKKAUTO)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 8 August 2022 6:15 PM  
**To:** Charn's Customcraft; SUR; Admin A; Admin-D (LKKAUTO)  
**Cc:** Sherini Pillai  
**Subject:** RE: [EXTERNAL] - FW: ACCD INVLG: SMF 3151 S & SNC 7652 R on 28.07.2022  
**Attachments:** ESTIMATE-SMF3151S.pdf; SMF3151S280722.SAS1.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** HMK

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMF 3151 S](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231



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**From:** Charn's Customcraft <charns@singnet.com.sg>  
**Sent:** Monday, 8 August 2022 5:11 pm  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Sundari Nagarajan - III <sundari@iii.com.sg>  
**Subject:** RE: [EXTERNAL] - FW: ACCD INVLG: SMF 3151 S & SNC 7652 R on 28.07.2022

Hi

LKK – agreed.

Please arrange for TP survey ASAP as vehicle in workshop.

Thank you

Sharon Lee

Charn's Customcraft • Blk 1010,  
Bukit Merah Lane 3, #01-105 (S)159724

62717054  
[charns@singnet.com.sg](mailto:charns@singnet.com.sg)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Friday, 5 August 2022 3:06 pm  
**To:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>  
**Cc:** Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>  
**Subject:** RE: [EXTERNAL] - FW: ACCD INVLG: SMF 3151 S & SNC 7652 R on 28.07.2022

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Thank you,

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231



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**From:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>  
**Sent:** Friday, 5 August 2022 12:10 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>  
**Subject:** [EXTERNAL] - FW: ACCD INVLG: SMF 3151 S & SNC 7652 R on 28.07.2022

Hi,

We have not heard from you on the PRI.

Kindly arrange soonest.

Thank you

*Sharon Lee*

**Charn's Customcraft** • Blk 1010,  
Bukit Merah Lane 3, #01-105 (S)159724

☎ 62717054  
✉ [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

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**From:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>  
**Sent:** Thursday, 4 August 2022 3:59 pm  
**To:** [motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)  
**Subject:** FW: ACCD INVLG: SMF 3151 S & SNC 7652 R on 28.07.2022

Resend

Warmest Regards,  
Sharon Lee  
Charn's Customcraft  
Blk 1010 Bukit Merah Lane 3, #01-105  
Singapore 159724  
Contact No: 6271 7054 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

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**From:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>  
**Sent:** Thursday, 4 August 2022 10:33 am  
**To:** 'motorclaim@iii.com.sg' <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** ACCD INVLG: SMF 3151 S & SNC 7652 R on 28.07.2022

Dear officer,

We refer to the above matter.

We're assisting our client to submit third party claim against your insured's vehicle no: SNC 7652 R.

Please arrange for PRI and advise on liability.

Thank you

Warmest Regards,  
Sharon Lee  
Charn's Customcraft

Blk 1010 Bukit Merah Lane 3, #01-105  
Singapore 159724  
Contact No: 6271 7054 Fax: 6273 6676  
Email: [charns@singet.com.sg](mailto:charns@singet.com.sg)

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