

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 10 August 2022 4:15 PM
To: Claims Dept; SUR; assignments
Subject: RE: OWN DAMAGE CLAIM FOR SKV 939 X DOA 1/8/2022

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SKV 939X , (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, 8 August 2022 5:12 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SKV 939 X DOA 1/8/2022

Dear all,

Kindly assist follow up repair approval.

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

· **PREMIUM AUTOMOBILES**
(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 5 August 2022 6:32 PM

To: sur@lkkauto.com; 'assignments'

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SKV 939 X DOA 1/8/2022

Dear Claims,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 1 August 2022 3:28 PM
To: sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN DAMAGE CLAIM FOR SKV 939 X DOA 1/8/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 08/08/2022@230PM at Audi, 55 Ubi road 1, S 408699. Owner waiting.

Video footage is available.

Thank you.

Best regards,
George Wong
Claims advisor

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(Reg No 199902271W)

281 Alexandra Road Singapore 159938

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e. Claims@premiumauto.com.sg w. www.audi.com.sg

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