

## Hsiao Tong (LKKAuto)

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**From:** ngs motorsport <ngsmotorsportpteltd@gmail.com>  
**Sent:** Monday, 15 August 2022 9:29 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: Your Ref: SJU2486P //LKK Ref: CC4/AIS22007569/Kpa3  
**Attachments:** SJU2486P SAS REPORT.pdf; SLH6204E LTA SEARCH.pdf; Authority To Act (1).pdf; IV20180513.pdf; SJU2486P Cl.pdf; SJU2486P CONTRACT.pdf

Dear Ms Hsiao Tong,

YOUR REF: CC4/AIS22007569/Kpa3  
ACCIDENT INVOLVING VEHICLE NO SJU2486P & SLH6204E  
ALONG BEFORE KPE (TPE) TUNNEL

We understand that you are the insurer of SLH6204E vehicle.

I/We wish to inform you that my/our vehicle SJU2486P have been completed repairs to my/our satisfaction by M/s NGS MOTORSPORT PTE LTD . I/We therefore propose to claim from you as follow:-

1. Cost of Repairs	S\$2700.00
2. Loss of Use @S\$60 x 5days)	S\$ 300.00 (Include Sunday)
3. SKM2282R LTA Search	<u>S\$ 7.45</u>
TOTAL	<u>S\$3007.45</u>

A copy each of the following supporting documents is attached

- a) Authorise to act
- b) Our bill M/S NGS MotorSport Pte Ltd
- c) SLH6204E LTA Search Fee
- d) SJU2486P SAS Report
- e) Cert of Insurance
- f) Driver Contract

Please let us have your reply soonest possible.

Thank you.

**Evelyn Ng**  
**DID HP 9695 5547**

**NGS MOTORSPORT PTE LTD**  
Blk 10 Ang Mo Kio Ind Park 2a  
#02-01 AMK AutoPoint  
Singapore 568047

**AUTHORISATION TO ACT**  
**(Direct Third Party Claim)**

I/We, **Aboi Car Rental** (“the third party claimant”), owner of **SJU2486P** (vehicle no.) hereby authorize **NGS MotorSport Pte Ltd** (“the workshop”) to act for me with respect to my claim for repair costs and/or rental and/or loss of use (“claim”) for my vehicle no. **SJU2486P** that was damaged pursuant to the accident which occurred on **29/07/2022** (date) along **Before KPE (TPE) Tunnel** (location) involving vehicle no./s **SLH6204E** (“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop “**NGS MotorSport Pte Ltd**”.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

Dated this 08 (day) of 08 (month) 2022 (year).



Signed by “the third party claimant”  
(with chop if applicable)



Signed by “the workshop”(with chop)

# NGS MOTORSPORT PTE LTD

Blk 10 Ang Mo Kio Industrial Park 2A #02-01 AMK AutoPoint Singapore 568047  
HP : 9695 5547 Fax: 6481 5772 e-mail: ngsmotorsportpteltd@gmail.com  
Reg No. 201812604N

Messrs : Allianz Ins Singapore Pte Ltd  
79 Robinson Road  
#09-01  
Singapore 068897  
Attn: Motor Claim Dept

Bill No.: **IV20180513**

Date : 16/08/2022

Qty	Description	Unit Price	Amount
	Your Ref: CC4/AIS22007569/Kpa3 Accident On 29/07/2022 BEFORE KPE(TPE)TUNNEL Involving SJU2486P & SLH6204E Claims Against SLH6204E  Lump Sum Repair  Survey By: Mr Kenneth Kong (LKK)		\$ 2,700.00
Grand Total			\$ <u>2,700.00</u>

Goods sold are not refundable

**NGS MOTORSPORT PTE LTD**



E.&O.E

Land Transport Authority  
 10 Sin Ming Drive  
 Singapore 575701  
 GST Registration No. : M4-0006529-2

Print Date/Time : 01 Aug 2022 / 11:47:39  
 Receipt Date/Time : 01 Aug 2022 / 11:47:37

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220801-001509

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLH6204E				
As at 29 Jul 2022/13:50:00				
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SLH6204E			
	Enquiry Fee	7.00	0.49	7.49
	20220801114617625606			
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	426588XXXXXX1986	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** ngs motorsport <ngsmotorsportpteltd@gmail.com>  
**Sent:** Thursday, 25 August 2022 2:51 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: Your Ref: SJU2486P //LKK Ref: CC4/AIS22007569/Kpa3  
**Attachments:** Authority To Act (1).pdf

Hi Hsiao Tong,

Attached authorisation to act and bank detail for your attention.

- **Account Name: NGS MOTORSPORT PTE LTD**
- **Bank Name : DBS**
- **Account Number: 015-906-1892**
- **Bank Code: 7171**
- **Branch Code: 015**
- **Email : [ngsmotorsportpteltd@gmail.com](mailto:ngsmotorsportpteltd@gmail.com)**

Best Regards,

**Evelyn Ng**  
**DID HP 9695 5547**

**NGS MOTORSPORT PTE LTD**  
Blk 10 Ang Mo Kio Ind Park 2a  
#02-01 AMK AutoPoint  
Singapore 568047

On Thu, Aug 25, 2022 at 8:10 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$2,957.45(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **29 July 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** ngs motorsport <[ngsmotorsportpteltd@gmail.com](mailto:ngsmotorsportpteltd@gmail.com)>  
**Sent:** Tuesday, 23 August 2022 1:50 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: Your Ref: SJU2486P //LKK Ref: CC4/AIS22007569/Kpa3

**Evelyn Ng**

**DID HP 9695 5547**

Dear Ms Hsiao Tong,

We confirm and agree @\$2957.45 all-in.

Blk 10 Ang Mo Kio Ind Park 2a

#02-01 AMK AutoPoint

Singapore 568047

On Tue, Aug 23, 2022 at 11:47 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sirs,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 2,700.00
2. Loss of Use (5days x \$50.00)	\$ 250.00
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 2,957.45</b>

Please confirm acceptance.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
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- d) SJU2486P SAS Report
- e) Cert of Insurance
- f) Driver Contract

Please let us have your reply soonest possible.

Thank you.

**Evelyn Ng**

**DID HP 9695 5547**

**NGS MOTORSPORT PTE LTD**

Blk 10 Ang Mo Kio Ind Park 2a

#02-01 AMK AutoPoint

Singapore 568047

On Thu, Aug 11, 2022 at 11:36 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Your Ref: **SJU2486P**

Without Prejudice

LKK Ref: CC4/AIS22007569/Kpa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLH 6204E(Allianz) AND SJU 2486P ON 29/07/2022**

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

We would like to request for a copy of video footage for our necessary action.

Appreciate an early reply.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 11 August 2022 11:47 AM  
**To:** 'kaitlyn.chio@ow.sg'  
**Subject:** Claim Notification - ACCIDENT INVOLVING SLH 6204E & SJU 2486P ALONG UPPER PAYA LEBAR ROAD LEFT TURN TO AIRPORT ROAD ON 29/07/2022

11 Aug 2022

**OPTIMA WERKZ PTE LTD** [Email only]  
Driver: LAU ZHUXIAN

Dear Sirs,

**OUR REF : CC4/AIS22007569/Kpa3**  
**YOUR REF : SLH6204E**

**ACCIDENT INVOLVING SLH 6204E & SJU 2486P ALONG UPPER PAYA LEBAR ROAD LEFT TURN TO AIRPORT ROAD ON 29/07/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from SJU2486P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this

accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Aug 2022 11:10	<b>Clim Dtl Modified</b>	Insured Name: -> OPTIMA WERKZ PTE LTD. Insured ID: -> 201212455W. Claimant's Name: -> ABOI CAR RENTAL. Claimant's ID: -> 53378618E.	[A] HOW MEI KWAN
2	10 Aug 2022 11:10	<b>Clim Veh Model Changed</b>	(200942) TOYOTA VIOS 1.5 E (A).	[A] HOW MEI KWAN
3	10 Aug 2022 11:10	<b>Clim Created</b>	Reg No: SJU2486P. Policy No: SPMF1000000483. Acct Date: 2022/07/29. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Ngs Motorsport Pte Ltd - Ang Mo Kio (HQ)	[A] HOW MEI KWAN
4	10 Aug 2022 11:10	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Aug 2022 11:10	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/19	[A] HOW MEI KWAN
6	10 Aug 2022 11:10	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Aug 2022 11:12	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	11 Aug 2022 11:53	<b>Adj Rpt Initiated</b>		[A] CHEW HSIAO TONG
9	11 Aug 2022 11:53	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
10	11 Aug 2022 11:53	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2009/11/25.	[A] CHEW HSIAO TONG
11	11 Aug 2022 11:53	<b>Clim Details Notified</b>		[A] CHEW HSIAO TONG
12	11 Aug 2022 12:11	<b>Adj Mandate Request</b>	Cur.Req:3556.45:Liability: 100%. Insured driver rear-ended third party. Seek mandate at \$3,227.45(if claim LOU) / \$3,556.45(if claim LOR). TP-Mandate IA had been uploaded in Merimen for your easy reference.	[A] CHEW HSIAO TONG
13	11 Aug 2022 14:51	<b>Video Downloaded</b>	Downloaded SJU2486P VIDEO	[I] Faiz Rosli
14	11 Aug 2022 14:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/19. Mandate Remarks: \$3,227.45(if claim LOU) / \$3,556.45(if claim LOR)	[I] Faiz Rosli
15	11 Aug 2022 14:54	<b>Adj Mandate Set</b>	Approved:3556.45:\$3,227.45(if claim LOU) / \$3,556.45(if claim LOR)	[I] Faiz Rosli

Date From  Date To  Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2828523	11 Aug 2022 11:43:49	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SJU2486P	CHEW HSIAO TONG	xx.xx
2828532	11 Aug 2022 11:53:04	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJU2486P	SLH6204E	11.00
2828606	11 Aug 2022 14:01:53	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SJU2486P	OPTIMA WERKZ PTE LTD	xx.xx

