

Re: [SEEK MANDATE] - SNM22D205388/C02/SMR7103S/KHONGLH / INSD GIA - Accident Involving SMR7103S (OI : CTI - TBA) and SHA5984C (TP : LKK REF - CC3/CTI22007563/Tga3) on 30/07/2022

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 10/12/2022 9:40 PM

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Lynn,

Please be informed that third party rejected our offer as they are acting on behalf of the registered hirer Mr Tee Seng Leong to claim for his LOI. The driver (relief) Mr Peck Weng Kong is making his LOI claim during his MC days.

Please assist to review and let us have your further mandate.

Kindly refer to the email below which is self-explanatory.

Re: SHA5984C AND SMR7103S ON 30.07.22 *** LKK REF: CC3/CTI22007563/Tpa3q2 - (COUNTER-OFFER)



Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

To: Hsiao Tong (LKKAuto)



Fri 2/12/2022 9:48 AM

Dear Hsiao Tong

We are assisting taxi hirer Mr Tee Seng Leong to claim for his loss of use when taxi was down in our workshop for repair. LOI claimed under BI is meant for the MC days for relief driver Mr Peck Weng Kong . Thus, kindly confirm settlement of our PD claim at \$2473.50 and forward your DV soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Thursday, 1 December 2022 10:57 am

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D205388/C02/SMR7103S/KHONGLH / INSD GIA - Accident Involving SMR7103S (OI : CTI - TBA) and SHA5984C (TP : LKK REF - CC3/CTI22007563/Tga3) on 30/07/2022

Dear Lynn,

Noted. Attached is a copy of third party video for your reference.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Monday, 28 November 2022 1:17 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D205388/C02/SMR7103S/KHONGLH / INSD GIA - Accident Involving SMR7103S (OI : CTI - TBA) and SHA5984C (TP : LKK REF - CC3/CTI22007563/Tga3) on 30/07/2022

Dear Hsiao Tong,

TP driver had submitted a personal injury claim inclusive of his Loss of Income.

Please omit in our offer and proceed as follow.

Amount Revised
\$ 2,033.00 (\$1,900.00 + 7%GST)
\$ 376.20 (3days x \$125.40)
\$ 2.00
<u>\$ 2,411.20</u>

Thank you

-
Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Sent:** Wednesday, 19 October 2022 11:24 am**To:** Lynn Khong <lynn.khong@sg.cntaiping.com>**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>**Subject:** [SEEK MANDATE] - SNM22D205388/C02/SMR7103S/KHONGLH / INSD GIA - Accident Involving SMR7103S (OI : CTI - TBA) and SHA5984C (TP : LKK REF - CC3/CTI22007563/Tga3) on 30/07/2022

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Your ref: **SNM22D205388/C02/SMR7103S/KHONGLH**

LKK ref : CC3/CTI22007563/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMR7103S(CHINA TAIPING)/ SHA5984C / OTHERS ON 30/07/2022

We refer to the above matter.

SMT3775T -> SMR7103S(OI) -> SHA5984C(TP)

This is a 3 vehicles chain collision whereby our insured was the 2nd vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,561.20(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,283.60	\$ 2,033.00 (\$1,900.00 + 7%GST)
2. Loss of Rental (3days x \$125.40)	\$ 376.20	\$ 376.20 (3days x \$125.40)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,901.80	<u>\$ 2,561.20</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Wednesday, 10 August 2022 4:17 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNM22D205388/C02/SMR7103S/KHONGLH / INSD GIA - Accident Involving SMR7103S (OI : CTI - TBA) and SHA5984C (TP : LKK REF - CC3/CTI22007563/Tga3) on 30/07/2022

Hi Team,

Please find insured's GIA report.

Password: OIV plate in CAPS

Thank you

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Lynn Khong

Executive Motor Claims

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 10 August 2022 11:00 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: O/R: SNM22D205388/C02/SMR7103S/KHONGLH / FW: Direct Settlement - Accident Involving SMR7103S (OI : CTI - TBA) and SHA5984C (TP : LKK REF - CC3/CTI22007563/Tga3) on 30/07/2022

Dear Sir,

Please note that officer in charge for this case is Lynn Khong.

Claim no SNM22D205388/C02/SMR7103S/KHONGLH.

Dear Lynn,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 10 August 2022 9:55 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMR7103S (OI : CTI - TBA) and SHA5984C (TP : LKK REF - CC3/CTI22007563/Tga3) on 30/07/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 5984C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)