## Mei Kwan (LKKAuto)

From: Lynn Khong < lynn.khong@sg.cntaiping.com>

Sent: Wednesday, 10 August 2022 4:18 PM

**To:** Mei Kwan (LKKAuto); Cecilia Chong (LKK Auto); Admin A

Cc: Claims Dept of CTI

Subject: SNM22D205388/C02/SMR7103S/KHONGLH / INSD GIA - Accident Involving SMR7103S

(OI: CTI - TBA) and SHA5984C (TP: LKK REF - CC3/CTI22007563/Tga3) on 30/07/2022

**Attachments:** GIA SMR7103S INSD.zip

Follow Up Flag: Follow up Flag Status: Flagged

Categories: HMK

Hi Team,

Please find insured's GIA report. Password: OIV plate in CAPS

Thank you

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

### Lynn Khong

Executive Motor Claims Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 10 August 2022 11:00 am

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>

**Subject:** O/R: SNM22D205388/C02/SMR7103S/KHONGLH / FW: Direct Settlement - Accident Involving SMR7103S (OI: CTI-TBA) and SHA5984C (TP: LKK REF - CC3/CTI22007563/Tga3) on 30/07/2022

<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Dear Sir,

Please note that officer in charge for this case is Lynn Khong.

Claim no SNM22D205388/C02/SMR7103S/KHONGLH.

Dear Lynn,

Pls revert LKK.

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Thank you

Chong Boon Sen Claims Department

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 10 August 2022 9:55 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving SMR7103S (OI: CTI - TBA) and SHA5984C (TP: LKK REF -

CC3/CTI22007563/Tga3) on 30/07/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 5984C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

# To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)