

Celine Fong (LKKAuto)

From: MTCL@income.com.sg
Sent: Tuesday, 16 August 2022 11:35 AM
To: Celine Fong (LKKAuto)
Subject: RE: REQUEST CLAIMS NUMBER

Classification: *Restricted*

Dear Sir/Mdm,

We have registered the claim.

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1183604-002	COMFORT TRANSPORTATION PTE LTD	SHA 7974T	PC 1919M	08/08/2022	08:10	\$1,563.36	\$1,323.36

Thank you

** In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at mtcl@income.com.sg so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

With Regards

Joreen Ang
Senior Admin Assistant
Operations, Motor & Personal Lines



From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Monday, 15 August 2022 12:28 PM
To: MTCL@income.com.sg
Subject: REQUEST CLAIMS NUMBER

Dear Sir/Madam,

TP Claims against NTUC Income: Follow-Through Survey

Date 11/08/2022

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1		COMFORT TRANSPORTATION PTE LTD	SHA 7974T	PC 1919M	08/08/2022	08:10	\$1,563.36	\$1,323.36

Best Regards,

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	821R
Vehicle Details	
Vehicle No.:	SHA7974T
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Aug 2022
Vehicle Make:	HYUNDAI
Vehicle Model:	AE IONIQ HEV FL 1.6 DCT
Primary Colour:	Blue
Manufacturing Year:	2019
Engine No.:	G4LEKU405613
Chassis No.:	KMHC851CVLU189076
Maximum Power Output:	103.6 kW (138 bhp)
Open Market Value:	\$25,567.00
Original Registration Date:	27 Aug 2020
First Registration Date:	27 Aug 2020
Transfer Count:	0
Actual ARF Paid:	\$12,794.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Aug 2028
PARF Rebate Amount:	\$9,595.00
Intended COE Rebate Details	
COE Expiry Date:	26 Aug 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$25,752.00
COE Rebate Amount:	\$19,469.00
Total Rebate Amount:	\$29,064.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 08 Aug 2022

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Actual Driver**
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	08/08/2022 13:52 (SGT)
Reported by	Driver
Date of Accident	08/08/2022 08:10 (SGT)
Exact Location of Accident	Boon Lay Way, Singapore
Additional Location Information	-
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHA7974T
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INSURED/POLICYHOLDER

Is company?	Yes
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Company Reg No	1XXXXX821R
Email Address	fleetsafety@cdgtaxi.com.sg
Mobile Phone No	(Phone) +65-91889568
Alternative Phone No	(Office) +65-65508768

VEHICLE PARTICULARS

Manufacturer	Hyundai
Model	Ae ioniq
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private hire
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Taxi
Transmission	Auto
CC	1580

INSURANCE COMPANY

Name of Insurance Company	AXA Insurance Pte Ltd
Policy Number / Cover Note Number	VFX/P2419138

DRIVER

Name of Driver	SIM CHENG CHYE
NRIC No	SXXXX712B
Date Of Birth	18/04/1959
Occupation	Outdoor

Date Of Driving Pass	03/06/1978
Driving experience	44 YEARS AND 2 MONTHS
Gender	Male
Mobile Number	(Phone) +65-91889568
Alt. Phone Number	-
Email Address	fleetsafety@cdgtaxi.com.sg
Address	BLK 697B JURONG WEST CENTRAL 3 #15-15
Address complement	-
Postcode	642697
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Side Swipe
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	3
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

PASSENGER 1

Name	UNKNOWN
Gender	Male

PASSENGER 2

Name	UNKNOWN
Gender	Female

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

ON 08/08/2022 AT ABOUT 08:10HRS, I WAS DRIVING VEHICLE A (SHA7974T) ALONG BOON LAY WAY. AFTER PICK PASSANGER, STOP VEHICLE AT LANE 3 DUE TO TRAFFIC. AS MY VEHICLE WAS STATIONARY, VEHICLE B (PC1919M) WAS TRAVELLING FAST ON LANE 2 AND HIT ONTO VEHICLE A RIGHT WING MIRROR. NOBODY WAS INJURED.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Reasons for not uploading a video of the accident	FILE NOT SUITABLE

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PC1919M
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Bus
Name of Driver	-
Contact Number	-
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that :

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

FLASH ACCIDENT REPORTING OFFICER
FRO KHAMARAJ



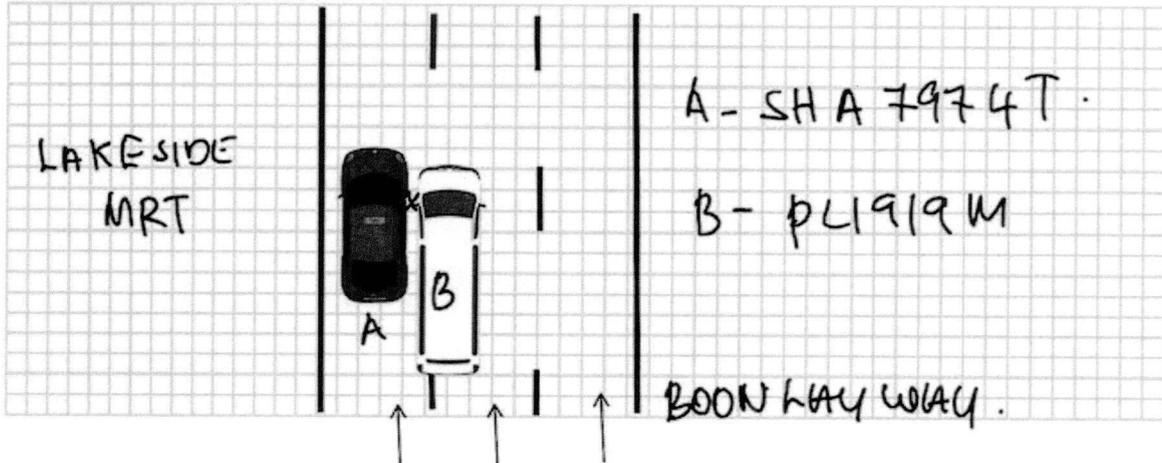
[Handwritten Signature]

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time
5/8/22 @ 1240H

Witnessed by Reporting Centre Personnel

Sketch Plan



Describe Circumstances of the Accident

ON 08/08/2022 AT ABOUT 08:10HRS, I WAS DRIVING VEHICLE A (SHA7974T) ALONG BOON LAY WAY. AFTER PICK PASSANGER, STOP VEHICLE AT LANE 3 DUE TO TRAFFIC. AS MY VEHICLE WAS STATIONARY, VEHICLE B (PC1919M) WAS TRAVELLING FAST ON LANE 2 AND HIT ONTO VEHICLE A RIGHT WING MIRROR. NOBODY WAS INJURED.

Declaration

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel



8/8/22 @ 1240H

FLASH ACCIDENT REPORTING OFFICER

FRO KHAMARAJ



Item: ARC Repair TP(CLS0)1

JOB CARD Sales Order: 4508361

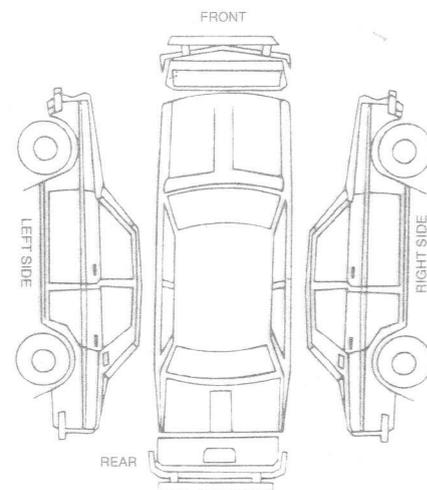
JC No: 805525850

VEHICLE NO. 7010045 MAKE COMFORT TRANSPORTATION PTE LTD MODEL NO. 7010045 ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 (R) 65508755 (O) (P) QUANTITY CARD NO.	REGN NO.: SHA7974T	MILEAGE
	MAKE: HYUNDAI	FUEL E.....1/2.....F
	MODEL IONIQ(G3)	DATE/TIME IN 08.08.2022 09:45
	YR OF MANU. 27.08.2020	TARGET DATE
	CHASSIS CODE KMHC851CVLU189076	COMPLETION DATE/TIME:

JOB DESCRIPTION

Incident Date: 08.08.2022
 Duration: 3P 08.08.2022

NO LABOR CODE DESCRIPTION



BOOKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Payment Slip

Exit Pass

No.: **SHA7974T** YY

Vehicle No.: **SHA7974T**

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

Our Job Ref No : 305525850
Date : 11/08/22

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK Fax: _____
Attn : Mr Marcus
Vehicle Reg No. : SHA7974T 08.08.2022

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: NTUC -- PC1919M
2. The finalized amount shall be:

(a) Spare Parts after List discount	\$1,113.36
(b) Labour Charges	\$210.00
Total for Part-By-Part Repair Cost	\$1,323.36
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	
Final Lumpsum Repair cost	

3. Estimated normal period for repairs: 1 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : Ms. Loke YY
Tel : 62148355
Fax : 65468156

Signature : 
Name : Marcus
Date : 11/8/22

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49 / \$2.00			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305525850
 REGN NO : SHA7974T
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : IONIQ(G3)
 DATE OF REGN : 27.08.2020
 DATE/TIME IN : 08.08.2022 09:45
 ACCIDENT DATE : 08.08.2022

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-2538-G MIRROR ASSY-O/S RR VIEW R 1 1,391.70 20.00 1,113.36

SUB-TOTAL : 1,113.36

JOB NATURE

0000 PB PANEL BEATING 100.00
 0001 SP SPRAYPAINT CHARGE 100.00
 0002 17-01 CHECK ALL LIGHTING 10.00

SUB-TOTAL : 210.00

TOTAL : 1,323.36

Loka Wei Yang

MVA NAME & SIGNATURE
 DATE :

11/8/22

SURVEYOR NAME & SIGNATURE
 DATE :

AUTHORISED : YES / NO

COMFORT TRANSPORTATION PTE LTD

REPAIR ESTIMATE

Vehicle No. : SHA7974T

Date: 08.08.2022

Make : HYUNDAI

Insurance: NTUC

Model : IONIQ

MVA: MS. LOKE YY

Qty	Parts Description / Labour	Type	Unit Price	Amount
1	FRT DOOR MIRROR ASSY RH		<i>one</i>	\$ 1,391.70
	SUB TOTAL			\$ 1,391.70
	LESS 20% DISCOUNTED TOTAL			\$ 278.34
				\$ 1,113.36
	Labour Charge			
	PANEL BEATING			\$ 200.00 <i>100</i>
	SPRAY PAINTING CHARGE			\$ 200.00 <i>100</i>
	WIRING CHARGE			\$ 50.00 <i>10</i>
	TOTAL LABOUR			\$ 450.00
	ESTIMATE TOTAL			\$ 1,563.36

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

*Not Authorized
 HLL
 take photo before painting
 8/8/22 @ HLL*

*P-1113.36
 210
 81323.36*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

*1 day
 morous chue@lkkauto.com*

P/P 81323.36

HP 90096608