



Alfred Quah <alfredautoss@gmail.com>

TP CLAIM YOUR REF SHB9538B / CHAIN COLLISION INVLG SHB9538B (AXA) - GBK6485M -GBH5834L (TP)

2 messages

ANG Yvonne <yvonne.ang@axa.com.sg>
To: Alfred Quah <alfredautoss@gmail.com>

Sat, Aug 6, 2022 at 8:27 PM

-

WP

Dear Alfred

We refer to your email below.

This is a chain collision involving 3 vehicle where your client is the first vehicle,
Kindly direct your claim against GBK6485M. Thanks

Regards

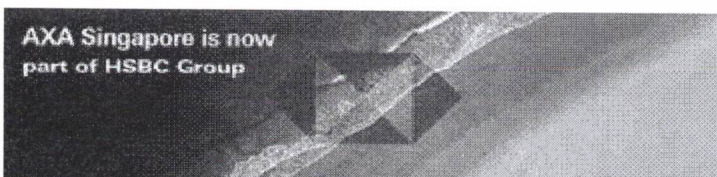
Yvonne Ang

Assistant Manager- Motor (Property) Claims

Motor (Property) Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

Telephone: +65 68804888**Email:** yvonne.ang@axa.com.sg

Please consider the environment before printing this message.

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited.
If you are not the intended recipient of the message, please notify the sender immediately.

From: Alfred Quah <alfredautoss@gmail.com>

Sent: Friday, August 5, 2022 10:28 AM

To: motorsurvey@axa.com.sg; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Subject: [EXTERNAL] Fwd: TP CLAIM YOUR REF SHB9538B

SECOND REMINDER (URGENT)

Thank you.

Best Regards

Alfred QUAH (Mr)

Alfred Auto Services & Supplies

ACRA: 391089/00E

HP/Whatsapp: 9145-4773

Tel: 6483-4586

FAX: 6483-4882

Email: alfredautoss@gmail.com

Address:

BLK 5035 #01-351 ANG MO KIO INDUSTRIAL PARK 2

SINGAPORE 569538

----- Forwarded message -----

From: **Alfred Quah** <alfredautoss@gmail.com>

Date: Wed, Aug 3, 2022 at 8:00 PM

Subject: TP CLAIM YOUR REF SHB9538B

To: <motor.doc@axa.com.sg>

AXA INSURANCE PTE LTD

8 SHENTON WAY #24-01

AXA TOWER

SINGAPORE 068811

TEL: 68804888

MOTOR CLAIM DEPARTMENT

[WITHOUT PREJUDICE SAVE AS TO COSTS]

(URGENT)

Dear Sir/Mdm,

Re: Accident involving VEHICLE NO: GBH5834L & SHB9538B ON 01/08/2022 08:45 SGT CTE TOWARDS JURONG EXIT 8B

We act for ASIA FABRICATION PTE LTD. His vehicle was damaged in the above accident as a result. Our client wishes to proceed with the damage repair, please let us know by written notice within 2 working days of the receipt of this email, if you would like to conduct a PRE-REPAIR SURVEY.

Our client's vehicle is at the following location.

BLK 5035 #01-351 ANG MO KIO INDUSTRIAL PARK 2

SINGAPORE 569538

In compliance with the NIMA PROTOCOL, please let us have your 10 Surveyors.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

Best Regards

Alfred QUAH (Mr)

GOH LEE HWA AUTOMOBILE PTE LTD

HP/Whatsapp: 9145-4773 Tel: 6483-4586 FAX: 6483-4882

Email: alfredautoss@gmail.com

Address: BLK 5035 #01-351 ANG MO KIO INDUSTRIAL PARK 2

SINGAPORE 569538

Internal

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Alfred Quah <alfredautoss@gmail.com>
To: ANG Yvonne <yvonne.ang@axa.com.sg>

Sat, Aug 6, 2022 at 9:50 PM

Dear Yvonne

Appreciate your email. However, we would like to inform that your surveyor LKK has already surveyed the vehicle yesterday ie 5 Aug 2022.

Thank you.

Best Regards

Alfred QUAH (Mr)

Alfred Auto Services & Supplies

ACRA: 391089/00E

HP/Whatsapp: 9145-4773

Tel: 6483-4586

FAX: 6483-4882

Email: alfredautoss@gmail.com

Address:

BLK 5035 #01-351 ANG MO KIO INDUSTRIAL PARK 2

SINGAPORE 569538

[Quoted text hidden]

GOH LEE HWA AUTOMOBILE PTE LTD

Block 5033 Ang Mo Kio Industrial Park 2

#01-255 Singapore 569536

Tel No: (65) 6482 5168

Fax No. (65) 6482 4452

Co.reg no. 200808259H

Reference No: 30822**[WITHOUT PREJUDICE SAVE AS TO COSTS]****Date: 03.08.2022****ASIA Fabrication Pte Ltd****31 Woodlands Close #07-13 Woodlands Horizon****Singapore 737855.****KIA K2500 6MT****Estimated Repair Cost for Vehicle Reg. No: GBH 5834 L****REPLACEMENT OF DAMAGED PANELS / PARTS**

1 Pc. Rear Boot <i>Dent</i>		910.00	✓
2 Pcs. Rear Boot Lock <i>SH</i>	@ 91.00	182.00	X
3 Pcs. Rear Boot Hinger <i>br</i>	@ 162.00	486.00	✓
2 Pcs. Rear Lamp Assy. <i>W/S broken</i>	@ 189.60	379.20	✓
2 Pcs. Rear Lamp Housing <i>br</i>	@ 182.00	364.00	✓
<i>3pc H/W</i> 4 Pcs. Rear Housing Stopper <i>1pc only</i>	@ 45.00	90.00	✓
1 Pc. Rear Reinforcement Assy. <i>Dent</i>		980.00	✓
1 Pc. 70 KM/H Sticker <i>new</i>		15.00	✓
1 Pc. 13 PAX Sticker <i>new</i>		20.00	✓
1 Pc. No. Plate Lamp <i>SH</i>		55.00	X
1 Pc. NO. Plate & Box <i>br</i>		50.00	45/- <i>SH</i>

Total (Panels / Parts): 3,531.20 (SGD)**LABOR CHARGES**To check wiring & remove refit wire.
Accident affected area.~~120.00~~ 30/-To welding, knocking, straightening repair & renew
All accident damaged affected area.~~1,000.00~~ 600/-

To respray painting on all accident affected area.

~~1,000.00~~ 600/-

GOH LEE HWA AUTOMOBILE PTE LTD

Block 5033 Ang Mo Kio Industrial Park 2

#01-255 Singapore 569536

Tel No: (65) 6482 5168

Fax No. (65) 6482 4452

Co.reg no. 200808259H

To rust proof all accident damaged area.

120.00 40/-

Total (Labor Charges): 2,240.00 (SGD)**TOTAL COST SUMMARY**

PANELS / PARTS	3,531.20
LABOR CHARGES	2,240.00

Grand Total: 5,771.20 (SGD)

05
24/08/2022 e iton
Hwa Ang
L/hwa

For payment.

1. PAYNOW: UEN 200808259H
2. BANK TRANSFER: Maybank Singapore Acct. No. 04141090974

ACKNOWLEDGED BY	DATE	GOH LEE HWA AUTOMOBILE PTE LTD
		Alfred Quah

Note: Full payment must be completed 7 days from the invoice date. There will be an interest of 1.5% imposed per month on overdue invoice. Thank you.

PRE REPAIR INSPECTION (PRI) MEMO

Our ref no

84B 95383

Date

3/08/2022

Attn.

Alfred

Vehicle no/DOA/Model

GBH 58341 1/08/2022 08-45 SAT

Dear Sir,

The PRI notification letter to the Third Party insurer was sent on 3/08/2022 @ 8:00 AM/PM. Time frame - 2 working days (not including Saturday, Sunday and Public Holiday).

☐ **NO REPLY** from Third Party insurer. Please proceed to appoint your surveyor and repair the vehicle.

☐ We have received the Third Party insurer's **REPLY** on ____/____/____ @ ____ AM/PM. Copy enclosed together with their list of surveyors.

☐ If you **AGREE**, please let us know the surveyor's company and name

Their surveyor has to **NOTIFY YOU IN WRITING** to state that the PRI is completed and that you may proceed to repair the vehicle. (This letter also supports your claim for loss of use/rental)

If their surveyor is asking for Direct Settlement, our legal fees at this stage is \$321.00 plus disbursements incurred.

☐ If you **OBJECT**, Please proceed to appoint your surveyor and repair the vehicle **after** the PRI

Please forward us the repair bill and supporting documents when it's ready for us to proceed with your claim.

Meanwhile, please let us the following information when available:

1	PRI (Before dismantle)	Date: 05/08/22	Time: 1730h
2	PRI (Dismantle)	Date:	
3	Post repair inspection (if any)	Date:	
4	Surveyor	Company:	Name:
5	Agreed COR / Days for repair	S	Days:
6	Vehicle	Date in:	Date out:

Please let us have your **reply ASAP before the 2 working days**. Otherwise, it will be deemed that you have **AGREED** to ANY of the surveyors listed by the Third Party insurer.

Please fax back to

**armest Rgds.