

Our Ref: CT0722/SHB6266E/CK(st)
Date: 27.09.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 21.07.2022 INVOLVING SHB6266E & YM 9088Z ALONG WOODLANDS AVE 12

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHB6266E, which was involved in the captioned accident with your insured vehicle No YM 9088Z.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,079.20
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **1,696.77**

A copy each of the following supporting documents marked [X] is enclosed:

[X]	Original Repair Bill	[X]	Letter of Authority from Owner/Hirer/Operator
[X]	GIA/Police Report(s)	[X]	Rental Rate Letter
[X]	LTA/GIA Search Slip(s)	[X]	Downtime/Mileage Record
[]	Survey Report / Bill	[]	Witness Statement / Accident Scene Photo(s)
[]	Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance		
[]	Tow Chit / PIR / Hirer's IRAS / Others :		

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHB6266E , YM9088Z
WOODLANDS AVE 12****ON 21-Jul-22 09:10**

I / We

SUM SAN WHYE

(Hirer) NRIC No.:

SXXXX942D

and/or

(Relief) NRIC No.:

SXXXX942D

Taxi Number

SHB6266E

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

21-Jul-2022

Name of Hirer

SUM SAN WHYE

Hirer NRIC

SXXXX942D

Signature :



Address

**721 WOODLANDS CIRCLE #10-124
730721**

Contact No.

97361917

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00072562204 Claim No : SNM22D205079/C02/YM9088Z/THAMYL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,519.18**
SINGAPORE DOLLARS ONE THOUSAND FIVE HUNDRED NINETEEN AND
CENTS EIGHTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB6266E

Insured Vehicle No. : YM9088Z

Date of Loss : 21/07/2022

Place of Accident : WOODLANDS AVE 12

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : VINJOE ENGINEERING & CONSTRUCTION PTE LTD

Driver Name : LIM JIT LEONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,079.20
(3) Loss of Use/Rental/Earning	S\$	437.98
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,519.18
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 12.1.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHB6266E

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
08.01.2021

CHASSIS CODE
KMHC851CVLU191787

INV. NO/DATE
92320747 21.09.2022

JOB NO.
305524053

ODOMETER READING

DATE/TIME IN
21.07.2022 12:00

Description : 3P 21.07.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL			:			378.60

JOB NATURE

0001	PB	PANEL BEATING SHB6266E TP		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	20-22	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL			:			630.00

1. WE MUST TAKE ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARP OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DAMAGED AND YES. WE WILL REPAIR THEM.

2. CUSTOMERS MUST INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 7 DAYS FROM EACH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY CORRECTIONS THEREOVER. THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 10 DAYS FROM THE INVOICE FOR THE PURPOSE OF DELIVERY.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92320747	1,079.20	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHB6266E

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
08.01.2021

CHASSIS CODE
KMHC851CVLU191787

INV. NO/DATE
92320747 21.09.2022

JOB NO.
305524053

ODOMETER READING

DATE/TIME IN
21.07.2022 12:00

Items total		1,008.60
Add GST @	7.000 %	70.60
Invoice amount		1,079.20

Issued by : KATHERINETAN 21.09.2022 13:31:43
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92320747	1,079.20	

Our Ref: CT22070321

Date: 22 August 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 21/07/2022 @ 09:10 hrs
ALONG WOODLANDS AVE 12
INVOLVING YM9088Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6266E** (the "Taxi"). The Taxi was hired to **SUM SAN WHYE IC NO SXXXX942D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

HOURS OPERATED (TH)

HOURS OPERATED (TH)

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

YM9088Z

Date of Accident

21/07/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **05/07/2022 - 04/07/2023**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **21/07/2022 13:40**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 3 October 2022 1:56 PM
To: vinjoe@singnet.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING YM9088Z(CHINA TAIPING) AND SHB6266E AT/ALONG WOODLANDS AVE 12 & WOODLANDS AVE 5 JUNCTION ON 21/07/2022

VINJOE ENGINEERING & CONSTRUCTION PTE LTD
Driver: LIM JIT LEONG

[By Email Only]

Dear Sir/Madam,

You Ref: YM9088Z
Our Ref: CC3/CTI22007541/Tpa3
ACCIDENT INVOLVING YM9088Z(CHINA TAIPING) AND SHB6266E AT/ALONG WOODLANDS AVE 12 & WOODLANDS AVE 5 JUNCTION ON 21/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB6266E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 16 January 2023 9:29 AM
To: Pauline Tham
Cc: Claims Dept of CTI; Admin A
Subject: RE: [SEEK MANDATE] - SNM22D205079/C02/YM9088Z/THAMYL / FW: Direct Settlement - Accident Involving YM9088Z (OI : CTI - TBA) and SHB6266E (TP : LKK REF - CC3/CTI22007541/Tpa3) on 21/07/2022

Dear Sirs,

For an update, we have settled the matter at \$1,519.18(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 1,079.20
2. Loss of Rental (2.5days x \$125.19)	\$ 312.98
3. Loss of Income (2.5days x \$50.00)	\$ 125.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 1,519.18

We will proceed to close file and submit all the necessary documents once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, 3 January 2023 5:42 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D205079/C02/YM9088Z/THAMYL / FW: Direct Settlement - Accident Involving YM9088Z (OI : CTI - TBA) and SHB6266E (TP : LKK REF - CC3/CTI22007541/Tpa3) on 21/07/2022

Hi Hsiao Tong

Please proceed as per your recommendation.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, October 19, 2022 9:56 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SNM22D205079/C02/YM9088Z/THAMYL / FW: Direct Settlement - Accident Involving YM9088Z (OI : CTI - TBA) and SHB6266E (TP : LKK REF - CC3/CTI22007541/Tpa3) on 21/07/2022

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Your ref: **SNM22D205079/C02/YM9088Z/THAMYL**
LKK ref : CC3/CTI22007541/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YM9088Z(CHINA TAIPING) AND SHB6266E(TP) ON 21/07/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$1,606.77(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,245.61	\$ 1,079.20 (\$1,008.60 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,863.18	<u>\$ 1,606.77</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 27 September 2022 1:54 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205079/C02/YM9088Z/THAMYL / FW: Direct Settlement - Accident Involving YM9088Z (OI : CTI - TBA) and SHB6266E (TP : LKK REF - CC3/CTI22007541/Tpa3) on 21/07/2022

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 15 August 2022 3:49 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205079/C02/YM9088Z/THAMYL / FW: Direct Settlement - Accident Involving YM9088Z (OI : CTI - TBA) and SHB6266E (TP : LKK REF - CC3/CTI22007541/Tpa3) on 21/07/2022

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 10 August 2022 10:43 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D205079/C02/YM9088Z/THAMYL / FW: Direct Settlement - Accident Involving YM9088Z (OI : CTI - TBA) and SHB6266E (TP : LKK REF - CC3/CTI22007541/Tpa3) on 21/07/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D205079/C02/YM9088Z/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 9 August 2022 1:37 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YM9088Z (OI : CTI - TBA) and SHB6266E (TP : LKK REF - CC3/CTI22007541/Tpa3) on 21/07/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 6266E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)