From: Pauline Tham <pauline.tham@sg.cntaiping.com>

**Date:** Thu, 29 Sep 2022 16:49 +0800

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao

Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: SNM22D205079/C02/YM9088Z/THAMYL / FW: Direct

Settlement - Accident Involving YM9088Z (OI: CTI - TBA) and

SHB6266E (TP: LKK REF - CC3/CTI22007541/Tpa3) on

21/07/2022

**Attachments:** 1 (Access the files in Attachments panel)

Hi Mei Kwan

Oi report attached

Thanks.

#### **Pauline Tham**

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping

SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, September 27, 2022 1:54 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205079/C02/YM9088Z/THAMYL / FW: Direct Settlement - Accident Involving YM9088Z (OI : CTI - TBA) and SHB6266E (TP : LKK REF - CC3/CTI22007541/Tpa3) on 21/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline.

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 15 August 2022 3:49 PM

**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <<a href="mailto:claimsdept@sg.cntaiping.com">com</a>; Hsiao Tong (LKKAuto) <<a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>;

Admin A <admin-a@lkkauto.com>

**Subject:** RE: SNM22D205079/C02/YM9088Z/THAMYL / FW: Direct Settlement - Accident Involving YM9088Z (OI : CTI - TBA) and SHB6266E (TP : LKK REF - CC3/CTI22007541/Tpa3) on 21/07/2022

Dear Pauline.

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Wednesday, 10 August 2022 10:43 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) < chewht@lkkauto.com>;

Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

**Subject:** O/R: SNM22D205079/C02/YM9088Z/THAMYL / FW: Direct Settlement - Accident Involving YM9088Z (OI: CTI - TBA) and SHB6266E (TP: LKK REF - CC3/CTI22007541/Tpa3) on 21/07/2022

Dear Sir.

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D205079/C02/YM9088Z/THAMYL.

Dear Pauline,

Pls revert LKK.

# NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 9 August 2022 1:37 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving YM9088Z (OI: CTI - TBA) and SHB6266E (TP: LKK REF -

CC3/CTI22007541/Tpa3) on 21/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments

unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 6266E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

# To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

# LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)