

## EzLyna (LKKAUTO)

---

**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 11 July 2023 10:11 AM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] / YR REF: SNM22D205566/C02/YN7273M/TANCHC / FW: Direct Settlement - Accident Involving YN7273M (OI : CTI - TBA) and SHD4248K (TP : LKK REF - CC6/CTI22007539/ga3) on 06/08/2022

Dear Ezlyna,

Please proceed to settle as follow:

COR \$18,952.94  
LOR \$1,627.47  
Search Fee \$7.45  
Towing Fee \$80.00  
TOTAL \$ 20,667.86

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

**Sent:** Monday, May 8, 2023 11:26 AM

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: [SEEK MANDATE] / YR REF: SNM22D205566/C02/YN7273M/TANCHC / FW: Direct Settlement - Accident Involving YN7273M (OI : CTI - TBA) and SHD4248K (TP : LKK REF - CC6/CTI22007539/ga3) on 06/08/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D205566/C02/YN7273M/TANCHC  
LKK ref : CC6/CTI22007539/ga3

Dear Jacqueline,

ACCIDENT INVOLVING YN7273M (CHINA TAIPING) AND SHD4248K (TP) ON 06/08/2022

We refer to the above matter.

It is an accident under BOLA 27. OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Bifrost Auto Pte Ltd" at \$21,317.86 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 32,652.87	\$ 18,952.94 w/GST (PBP)
2. Loss of Rental (13 days x \$125.19)	\$ 1,627.47	\$ 1,627.47
3. Loss of Income (13 days x \$80)	\$ 1,040.00	\$ 650.00 (13 days x \$50)
4. LTA Search fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
<b>Total</b>	<b>\$ 35,407.79</b>	<b>\$ 21,317.86</b>

Surveyor recommended 10 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Thursday, August 11, 2022 10:03 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: SNM22D205566/C02/YN7273M/TANCHC / FW: Direct Settlement - Accident Involving YN7273M (OI : CTI - TBA) and SHD4248K (TP : LKK REF - CC6/CTI22007539/ga3) on 06/08/2022

**PW: 5566YN7273M**

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Jacqueline Tan

**Sent:** Thursday, 11 August 2022 10:03 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: SNM22D205566/C02/YN7273M/TANCHC / FW: Direct Settlement - Accident Involving YN7273M (OI : CTI - TBA) and SHD4248K (TP : LKK REF - CC6/CTI22007539/ga3) on 06/08/2022

Hi Cecilia,

Enclosed OI SAS for your necessary action.

*\*\*The file has been encrypted with a password which will be sent in a separate email.*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 10 August 2022 10:40 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205566/C02/YN7273M/TANCHC / FW: Direct Settlement - Accident Involving YN7273M (OI : CTI - TBA) and SHD4248K (TP : LKK REF - CC6/CTI22007539/ga3) on 06/08/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D205566/C02/YN7273M/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 9 August 2022 12:27 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YN7273M (OI : CTI - TBA) and SHD4248K (TP : LKK REF - CC6/CTI22007539/ga3) on 06/08/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)