## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Thursday, 13 July 2023 9:20 AM

To: geraldpoh@lonpac.com
Cc: Admin A; MT\_Claim\_SG

**Subject:** [SEEK MANDATE] - SMM6036K YOUR REF: GBA5784JPRE REPAIR INSPECTION FOR

SMM6036K \*\*\* LKK REF: CC4/LPC22007538/Rpa3

Attachments: TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; SMM6036K LOD.pdf

Your ref: **21/22/22/VC05/026107** Our ref: CC4/LPC22007538/Rpa3q2

Dear Sirs/Mdm,

# ACCIDENT INVOLVING GBA5784J(LONPAC) / SMM6036K(TP) / OTHERS ON 03/08/2022

We refer to the above matter.

GBA5784J (OI) -> SMM6036K(TP)-> SLV255Z

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "MY CAR CONSULTANT PTE LTD" at \$8,619.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 37,461.92	\$ 8,046.00 (\$7,450.00 + 8% GST)
2. Loss of USE (9days x \$150.00)	\$ 1,350.00	\$ 540.00 (9DAYS X \$60.00)
3. LTA/ GIA SEARCH FEE	\$ 33.00	\$ 33.00
Total	\$ 38,844.92	\$ 8,619.00

Surveyor recommended 8days for repair + 1SUNDAY = 9 days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, August 15, 2022 1:54 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: FW: OUR REF: SMM6036K YOUR REF: GBA5784JPRE REPAIR INSPECTION FOR SMM6036K \*\*\* LKK REF:

CC4/LPC22007538/Rpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 8 August 2022 4:07 PM

**To:** 'GERALD POH WEE BIN' < <a href="mailto:geraldpoh@lonpac.com">geraldpoh@lonpac.com</a>; assignments < <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Admin A < <a href="mailto:assignments@lkkauto.com">admin-a@lkkauto.com</a>; Admin A < <a href="mailto:assignments@lkkauto.com">admin-a@lkkauto.com</a>; Admin A < <a href="mailto:assignments@lkkauto.com">admin-a@lkkauto.com</a>; Admin A < <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A < <a href="mailto:assignments@lkkauto.com">admin-assignments@lkkauto.com</a>; Admin A < <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A <a href="mailto:assignments@lkkauto

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

Subject: RE: FW: OUR REF: SMM6036K YOUR REF: GBA5784JPRE REPAIR INSPECTION FOR SMM6036K

Dear Gerald,

Thank you for the assignment.

Best Regards,

### **Celine Fong**

### **LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 8 August 2022 3:19 PM

To: 'assignments' <<u>assignments@lkkauto.com</u>>
Cc: MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>

Subject: FW: FW: OUR REF: SMM6036K YOUR REF: GBA5784JPRE REPAIR INSPECTION FOR SMM6036K

# Lonpac External - General

Our Ref : 21/22/22/VC05/026107

Dear Yan,

FYNA. Attached copy of insured report.

Please scroll down for the name of the workshop.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Huiqin Tan <admin@mycar.sg>
Sent: Monday, 8 August 2022 2:42 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: FW: OUR REF: SMM6036K YOUR REF: GBA5784JPRE REPAIR INSPECTION FOR SMM6036K

Dear Gerald,

Please arrange LKK for survey

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219 W: Mycar.sg | E: <u>Admin@mycar.sg</u>

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "GERALD POH WEE BIN" < geraldpoh@lonpac.com>

**Sent**: 8/8/22 2:29 PM

To: Huiqin Tan <admin@mycar.sg>

Cc: MT\_Claim\_SG < mt\_claim@lonpac.com >

Subject: FW: OUR REF: SMM6036K YOUR REF: GBA5784JPRE REPAIR INSPECTION FOR SMM6036K

# Lonpac External - General

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Our Ref: 21/22/22/VC05/026107

Dear Huiqin,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyor your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Huiqin Tan <admin@mycar.sg>
Sent: Monday, 8 August 2022 2:02 pm

To: MT Claim SG <mt claim@lonpac.com>

Subject: OUR REF: SMM6036K YOUR REF: GBA5784JPRE REPAIR INSPECTION FOR SMM6036K

### WITHOUT PREJUDICE

\* \*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMM6036K

YOUR REF: GBA5784J

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMM6036K

ACCIDENT INVOLVING SMM6036K AND GBA5784J

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards, **Huiqin** General Manager | Motor Claims Department

### **My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219 W: Mycar.sg | E: <u>Admin@mycar.sg</u>

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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