

RE: [SEEK MANDATE] - Pre-Repair Survey -(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLT 4069D AND XE 1513U ALONG TUAS SOUTH AVENUE 3 ON 04.08.2022 AT 1308 HRS) \*\*\* LKK REF: CC4/LPC22007521/Kpa3

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Mon 19/12/2022 1:26 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Monday, 19 December 2022 11:31 am

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** [SEEK MANDATE] - Pre-Repair Survey -(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLT 4069D AND XE 1513U ALONG TUAS SOUTH AVENUE 3 ON 04.08.2022 AT 1308 HRS) \*\*\* LKK REF: CC4/LPC22007521/Kpa3

Your ref: **22/22/22/VC05/026109**

Our ref : CC4/LPC22007521/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING XE1513U(LONPAC) AND SLT4069D(TP) ON 04/08/2022**

We refer to the above matter.

The accident occurred when our driver changed lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "KGC WORKSHOP PTE LTD" at **8,027.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 13,045.07	\$ 7,490.00 (\$7,000.00 + 7%GST)

2. Loss of Rental (5days x \$120.00)(w/GST)	\$ 642.00	\$ 535.00 (5days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 13,689.07</b>	<b><u>\$ 8,027.00</u></b>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/09/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 11 August 2022 9:32 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <Immediate Attention>Pre-Repair Survey -(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLT 4069D AND XE 1513U ALONG TUAS SOUTH AVENUE 3 ON 04.08.2022 AT 1308 HRS) \*\*\* LKK REF: CC4/LPC22007521/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 8 August 2022 2:26 PM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Subject:** RE: <Immediate Attention>Pre-Repair Survey -(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLT 4069D AND XE 1513U ALONG TUAS SOUTH AVENUE 3 ON 04.08.2022 AT 1308 HRS) \*\*\* LKK REF: CC4/LPC22007521/Kpa3

## Lonpac External - General

SEE ATTACHED

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 8 August 2022 2:02 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: <Immediate Attention>Pre-Repair Survey -(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLT 4069D AND XE 1513U ALONG TUAS SOUTH AVENUE 3 ON 04.08.2022 AT 1308 HRS) \*\*\* LKK REF: CC4/LPC22007521/Kpa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- accident video
- TP GIA report

Please note that DOA was on 04.08.2022, insured report sent previously is not for this case.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Monday, August 8, 2022 12:57 PM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: <Immediate Attention>Pre-Repair Survey -(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLT 4069D AND XE 1513U ALONG TUAS SOUTH AVENUE 3 ON 04.08.2022 AT 1308 HRS)

## Lonpac External - General

Dear Mei Kwan,

Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 8 August 2022 12:52 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <Immediate Attention>Pre-Repair Survey -(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLT 4069D AND XE 1513U ALONG TUAS SOUTH AVENUE 3 ON 04.08.2022 AT 1308 HRS)

Dear Gerald,

Wrong insured's report attached. DOA was on 04.08.2022.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 8 August 2022 10:39 AM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: <Immediate Attention>Pre-Repair Survey -(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLT 4069D AND XE 1513U ALONG TUAS SOUTH AVENUE 3 ON 04.08.2022 AT 1308 HRS)

**Importance:** High

## Lonpac External - General

Our Ref : 22/22/22/VC05/026109

Dear Yan,

FYNA. Attached copy of insured report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** chong pohkin <[pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg)>  
**Sent:** Monday, 8 August 2022 10:32 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: <Immediate Attention>Pre-Repair Survey -(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLT 4069D AND XE 1513U ALONG TUAS SOUTH AVENUE 3 ON 04.08.2022 AT 1308 HRS)  
**Importance:** High

**WITHOUT PREJUDICE**

Lonpac Ref: 22/22/22/VC05/026109 (your insured vehicle nos. XE 1513U)  
KGC Ref: SLT 4069D

Dear Gerald,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLT 4069D AND XE 1513U ALONG TUAS SOUTH AVENUE 3 ON 04.08.2022 AT 1308 HRS**

We refer to the above matter and below e-mail.

Kindly be informed that we would like to select Mr Kenneth Kong - LKK as SJE.

Kindly get your surveyor contact us arrange for Pre-Repair Survey.

Thank you.

Regards,  
Poh Kin, Chong  
*Claims Executive*  
**KGC WORKSHOP PTE LTD**  
14 Ang Mo Kio St 63, Block B (Singapore 569116)  
Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986  
E [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg)



*Like our Facebook page today!*  
[www.facebook.com/kgcworkshop](https://www.facebook.com/kgcworkshop)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 8 August 2022 10:17 am  
**To:** chong pohkin <[pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: <Immediate Attention>Pre-Repair Survey -(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLT 4069D AND XE 1513U ALONG TUAS SOUTH AVENUE 3 ON 04.08.2022 AT 1308 HRS)

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 22/22/22/VC05/026109

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyor your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** chong pohkin <[pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg)>

**Sent:** Monday, 8 August 2022 10:08 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** <Immediate Attention>Pre-Repair Survey -(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLT 4069D AND XE 1513U ALONG TUAS SOUTH AVENUE 3 ON 04.08.2022 AT 1308 HRS)

**Importance:** High

**WITHOUT PREJUDICE**

Lonpac Ref: TBA (your insured vehicle nos. XE 1513U)

KGC Ref: SLT 4069D

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLT 4069D AND XE 1513U ALONG TUAS SOUTH AVENUE 3 ON 04.08.2022 AT 1308 HRS**

We act for **RADEN MUHAMMAD SAIFUDIN BIN ABDUL RAHMAN**, whose vehicle was registration number **SLT 4069D** was damaged in the above accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

Kindly let us have your **List of Surveyor** as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Your prompt reply will be very much appreciated.

Thank you.

Regards,

Poh Kin, Chong

*Claims Executive*

**KGC WORKSHOP PTE LTD**

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E [pohkin@kgcworkshop.com.sg](mailto:pohkin@kgcworkshop.com.sg)



*Like our Facebook page today!*

[www.facebook.com/kgcworkshop](https://www.facebook.com/kgcworkshop)