

Our Ref: YQ1799L220804

Date: 11/09/2022

Your Ref:

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Attn: Motor Claims Department

Dear Sir / Madam

Traffic Accident Along Soon Lee Street
Involving YQ1799L and GZ5360H On 04/08/2022

We/I, **Goldbell Leasing Pte Ltd** (NRIC / ROC No: 199001196N), the registered owners of m/vehicle - YQ1799L at all material times of the above accident. Our/my vehicle was surveyed by "China Taiping" authorized appraiser and we/I based our/my claims on his recommendation for S\$ 4,000-00 being the repair for 04 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle GZ5360H when the same was involved in the aforesaid accident with our/my m/vehicle - YQ1799L.

We/I whereby you are the insurers of m/vehicle GZ5360H and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle - YQ1799L has suffered loss and damage as follows:

Cost of repairs	S\$	<u>4,000-00</u>
LOU for pre-repair notice 02 days @ S\$ <u>120-00</u> [<u>2998</u> cc Fridge Box Truck]		<u>240-00</u>
LOU Fee for <u>04</u> days @ S\$ <u>120-00</u> [<u>2998</u> cc Fridge Box Truck]		<u>480-00</u>
Rental Fee Invoice No: _____		_____
GIA / LTA search fee		<u>2-00</u>
Towing Fee (Cash Sale No <u>1297365</u>)		<u>139-10</u>
Survey Fee		_____
Total Amount	S\$	<u>4,861-10</u>

We/I enclose herewith copies of the supporting documents for vehicle no. YQ1799L as follows:-

- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s Liu's Brother Auto Engineering Workshop. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully

f- 



The owner of m/vehicle YQ1799L
Messers **Goldbell Leasing Pte Ltd**
cc. Liu's Bro Auto Engineering Workshop

Authorization To Act

Attn: Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

I / We, Messers **Goldbell Leasing Pte Ltd** (“the third party claimant”) No. 59 Senoko Road Singapore 758123 (address), owner of YQ1799L (vehicle no.) hereby authorize **Liu’s Brother Auto Engineering Workshop** (“the workshop”) to act for me/us with respect to my / our claim for repair costs and / or rental and/or loss of use (“claim”) for my / our vehicle no. YQ1799L that was damaged pursuant to the accident which occurred on 04/08/2022 (date) along Soon Lee Street (location) involving GZ5360H (“the accident”).

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 5th day of November (month) 20 22 (year)

3rd Party Claimant:

Workshop:

Signature: 

Name: Goldbell Leasing Pte Ltd

Address: No. 59 Senoko Road

Singapore 758123

Nric/ROC No: 199001196N

Signature: 

Name: Liu's Brother Auto Engineering Workshop

Address: No. 1 Kaki Bukit Avenue 6

AutoBay @ Kaki Bukit

#01-01 Singapore 417883

ROB No: 53291793J

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00053662200 Claim No : SNM22D205494/C02/GZ5360H/TAYHP

Claimant : GOLDBELL LEASING PTE LTD

Amount : **S\$4,640.00**

Singapore Dollars Four Thousand Six Hundred Forty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : YQ1799L

Insured Vehicle No. : GZ5360H

Date of Loss : 04/08/2022

Place of Accident : SONN LEE ST

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JOKIA PRIVATE LIMITED

Driver Name : SELVAMUTHUKUMARASAMY SENTHILKUMAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 4,640.00
	=====
TOTAL	S\$ 4,640.00
	=====

Claimant Name : Goldbell Leasing Pte Ltd NRIC No : 199001196N

Signature :  Date : 05/11/2022



FINAL BILL

Name: China Taiping Insurance (Singapore) Pte Ltd
Addres Motor Claims Department
3 Anson Road #16-00
Springleaf Tower Singapore 079909

Ref Date:	27/08/2022
Ref No:	YQ1799L220804
Vehicle No:	YQ1799L
Model / Make:	Mitsubishi Canter
Capacity:	2998 cc FEB71ER4SDEN (CBU)

[illegible]**Total Parts & Labour of estimate for damaged vehicle**

\$ 10,402.10

Total amount in Lumpsum Basis for repaired vehicle	
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\$ 4,000.00

SDL Four Thousand Only



Liu's Bro Auto Engrg Wks

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GZ5360H

Date of Accident

04/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **06/05/2022 - 05/05/2023**

Requested By **Susan Low (Liu's Brother Auto...**

Requested Date **05/08/2022 14:09**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



華強 獨島 私人 有限公司

ISLAND RECOVERY SERVICES PTE LTD

Address: 26 Chia Ping Road Singapore 619977

Telephone: 6747 7400

Facsimile: 6844 7233

Co. Reg. No: 202114296E

Email: admin@islandrecovery.com.sg

Web: www.islandrecovery.com.sg

GST Reg. No: 202114296E

CASH SALES / WORK ORDER

NO: 1297365

DATE: 4/8/21

ACCOUNT OF:

WORK DETAILS

Time of Order: 15.58

Time Reached Location:

Time Left: 16.41

Time End:

Waiting Time:

VEHICLE DETAILS

Vehicle No: YR 1799L

Make & Model: niss

LOCATION FROM 21 Pandan Ave.

2ND TRIP

LOCATION TO 1. K/B Ave 6 01-01

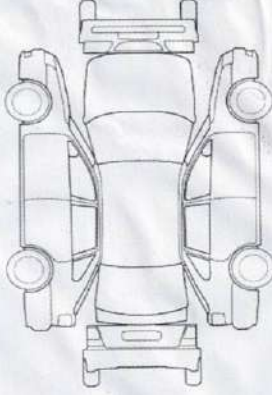
TOWING / ROADSIDE ASSISTANCE

Additional Charges

- ☐ Using King Dolly
☐ Basement / Multi Carpark
☐ Midnight / Sunday / PH
☐ Exotic / Luxury Vehicle
☐ Crane Up / Winch Out
☐ Open Door
☐ Jump Start / Change Tyres / Change Battery
- ☒ Accident
☐ Loaded / Equipment
☒ ERP / Carpark:
☐ Dismantle Shaft / Brake
☐ Restricted Zone
☐ Others:

TRANSPORTATION

- ☐ Using Car Carrier
☐ Using King Dolly
☐ Restricted Zone



REMARKS:

ACCEPTANCE

AMOUNT S\$ 130.00

GST S\$ 9.10

TOTAL S\$ 139.10

Driver / Owner Handled Over By
(Name & Signature)

Taken Over By
(Name & Signature)

Island Recovery Services Pte Ltd
(Driver)

Disclaimer: Island Recovery Services Pte Ltd and its staff and/or any person associated therewith cannot be held liable for any loss or damage that is incurred or may be incurred by any person as a direct or indirect result of the use of Island Recovery Services Pte Ltd's service

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 26 August 2022 8:23 AM
To: 'hr@jokia.com.sg'
Subject: Claim Notification - ACCIDENT INVOLVING GZ5360H(CHINA TAIPING) AND YQ1799L AT/ALONG SOON LEE STREET ROUNDABOUT ON 04/08/2022

26 Aug 2022

JOKIA PRIVATE LIMITED

[By Email Only]

Driver: SELVAMUTHUKUMARASAMY SENTHILKUMAR

Dear Sir/Madam,

You Ref: GZ5360H

Our Ref: CC6/CTI22007506/Upa3

ACCIDENT INVOLVING GZ5360H(CHINA TAIPING) AND YQ1799L AT/ALONG SOON LEE STREET ROUNDABOUT ON 04/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from YQ1799L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 8 November 2022 8:39 AM
To: 'Irene Tay'
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: [SEEK MANDATE] - SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

Dear Sirs,

For an update, we have settled the matter at a global sum of \$4,640.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 14 October 2022 9:56 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

Dear Mdm,

Please proceed to offer repairer "**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**" at **\$4,741.10(all-in).**

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 7 October 2022 10:12 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

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Dear Sirs/Mdm,

We refer to our mandate request dated 12/09/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 12 September 2022 2:06 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

Your ref: **SNM22D205494/C02/GZ5360H/TAYHP**

LKK ref : CC6/CTI22007506/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GZ5360H(CHINA TAIPING) AND YQ1799L(TP) ON 04/08/2022

We refer to the above matter.

We are of the view that liability is not in our insured driver's favour as he had collided onto third party parked vehicle.

We seek your approval to offer repairer "LIU'S BROTHER AUTO ENGINEERING WORKSHOP" at **\$4,741.10(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,402.10	\$ 4,000.00
2. Loss of Use (6days x \$120.00)	\$ 720.00	\$ 600.00 (5days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 139.10	\$ 139.10
Total	\$ 11,263.20	<u>\$ 4,741.10</u>

Surveyor recommended 4days for repair + 1Sunday = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, 25 August 2022 3:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

Enclosed herewith insured SAS REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 23 August 2022 11:21 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

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Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 10 August 2022 10:38 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D205494/C02/GZ5360H/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 9 August 2022 1:19 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle YQ 1799L at M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit on 05/08/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)