

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 23 August 2022 11:21 AM
To: Irene Tay
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022
Attachments: LKK SURVEY PHOTO.PDF; TP GIA REPORT.PDF; TP ESTIMATE_MARKED.pdf; Preliminary Advice_YQ1799L.pdf

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 10 August 2022 10:38 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: O/R: SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D205494/C02/GZ5360H/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 9 August 2022 1:19 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle YQ 1799L at M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit on 05/08/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)