

**RE: [SEEK MANDATE] - SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022**

Irene Tay <irene.tay@sg.cntaiping.com>

Fri 14/10/2022 9:56 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Mdm,

Please proceed to offer repairer "LIU'S BROTHER AUTO ENGINEERING WORKSHOP" at **\$4,741.10(all-in)**.

-  
Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Friday, 7 October 2022 10:12 AM

**To:** Irene Tay <irene.tay@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: [SEEK MANDATE] - SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

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Dear Sirs/Mdm,

We refer to our mandate request dated 12/09/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 12 September 2022 2:06 PM

**To:** Irene Tay <[irene.tay@sg.cntai ping.com](mailto:irene.tay@sg.cntai ping.com)>

**Cc:** [claimsdept@sg.cntai ping.com](mailto:claimsdept@sg.cntai ping.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE] - SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

Your ref: **SNM22D205494/C02/GZ5360H/TAYHP**

LKK ref : CC6/CTI22007506/Upa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GZ5360H(CHINA TAIPING) AND YQ1799L(TP) ON 04/08/2022**

We refer to the above matter.

We are of the view that liability is not in our insured driver's favour as he had collided onto third party parked vehicle.

We seek your approval to offer repairer "**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**" at **\$4,741.10(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,402.10	\$ 4,000.00
2. Loss of Use (6days x \$120.00)	\$ 720.00	\$ 600.00 (5days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 139.10	\$ 139.10
<b>Total</b>	<b>\$ 11,263.20</b>	<b><u>\$ 4,741.10</u></b>

Surveyor recommended 4days for repair + 1Sunday = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Thursday, 25 August 2022 3:31 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

Enclosed herewith insured SAS REPORT.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 23 August 2022 11:21 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

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Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 10 August 2022 10:38 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205494/C02/GZ5360H/TAYHP / FW: Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D205494/C02/GZ5360H/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 9 August 2022 1:19 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GZ5360H (OI : CTI - TBA) AND YQ1799L (TP : LKK REF - CC6/CTI22007506/Upa3) on 04/08/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle YQ 1799L at M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit on 05/08/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)