### Mei Kwan (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, August 8, 2022 11:32 AM

To: Mei Kwan (LKKAuto)
Cc: MT\_Claim\_SG

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMR 541G DOA: 04.08.2022 \*\*\* LKK

REF:CC4/LPC22007505/Uea3

Attachments: XD8122Z.pdf

# Lonpac External - General

Our Ref: 21/22/22/VC05/026114 ( Huey Ni's case)

Dear Mei Kwan,

Please see attached.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 8 August 2022 11:26 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com> Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMR 541G DOA: 04.08.2022 \*\*\* LKK REF:CC4/LPC22007505/Uea3

Dear Gerald.

We refer to the above matter.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition
- TP GIA report

Please note that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, August 5, 2022 2:23 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Cc: 'MT\_Claim\_SG' < mt\_claim@lonpac.com >

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMR 541G DOA: 04.08.2022

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Friday, 5 August 2022 1:47 PM

To: 'assignments' <assignments@lkkauto.com>
Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SMR 541G DOA: 04.08.2022

### Lonpac External - General

Our Ref : TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ong Shiying < <a href="mailto:shiying.ong@fastechauto.com.sg">shiying.ong@fastechauto.com.sg</a>>

Sent: Friday, 5 August 2022 1:42 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT\_Claim\_SG < mt\_claim@lonpac.com >; Jason < Jason@fastechauto.com.sg > Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMR 541G DOA: 04.08.2022

#### Without Prejudice

Dear Gerald,

Please arrange (LKK - Marcus Chua) to conduct the pre-repair survey.

Thank You

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 7158 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Friday, 5 August 2022 12:40 pm

To: Ong Shiying <<u>shiying.ong@fastechauto.com.sg</u>>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SMR 541G DOA: 04.08.2022

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Shiying,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyor your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the report.

#### Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ong Shiying <<a href="mailto:shiying.ong@fastechauto.com.sg">shiying.ong@fastechauto.com.sg</a>>

Sent: Friday, 5 August 2022 10:23 am

To: ONG LI LI < llong@lonpac.com>; MT Claim SG < mt claim@lonpac.com>

Cc: Jason < Jason@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SMR 541G DOA: 04.08.2022

#### Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: XD 8122Z.

Date of accident: 04/08/2022

Please arrange Pre-repair Inspection for my client's vehicle no: SMR 541G.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 7158 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.