

Huey Yon (LKKAUTO)

From: Huey Yon (LKKAUTO)
Sent: Monday, 8 August 2022 4:46 PM
To: Tang Shu Shi (VGS - SG/Singapore)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Anthonidas Christopher Dass (VGS - SG/Singapore); Ong Germaine (VGS - SG/Singapore); SUR
Subject: RE: AIS ref: 2022 22005682/JK - SKA1515P - ALLIANZ OD/RECOVERY - DOA: 16/07/2022

Dear Shu Shi,

As instructed by our client, please proceed to repair the insured vehicle SKA 1515P (**Excess \$600/-**).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Huey Yon | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>
Sent: Friday, 5 August 2022 5:42 PM
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Subject: AIS ref: 2022 22005682/JK - SKA1515P - ALLIANZ OD/RECOVERY - DOA: 16/07/2022

Internal

Dear Shu Shi,

Insured is entitle to loss of use benefit at \$50/day subject to surveyor recommendation.

Pending for surveyor to provide prelim report prior to any authorization.

Please hold while we wait for LKK report for review.

Thank you
Janice Koh
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

Please consider the environment before printing this e-mail.

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: 5 August, 2022 05:22 PM
To: Yan (LKK Auto) <admin-d@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>;
sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore)
<meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>;
Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Subject: [EXT] RE: [EXT] RE: SKA1515P - ALLIANZ OD/RECOVERY - DOA: 16/07/2022

Hi,

Vehicle had been survey, please let mw know if claim authorised.

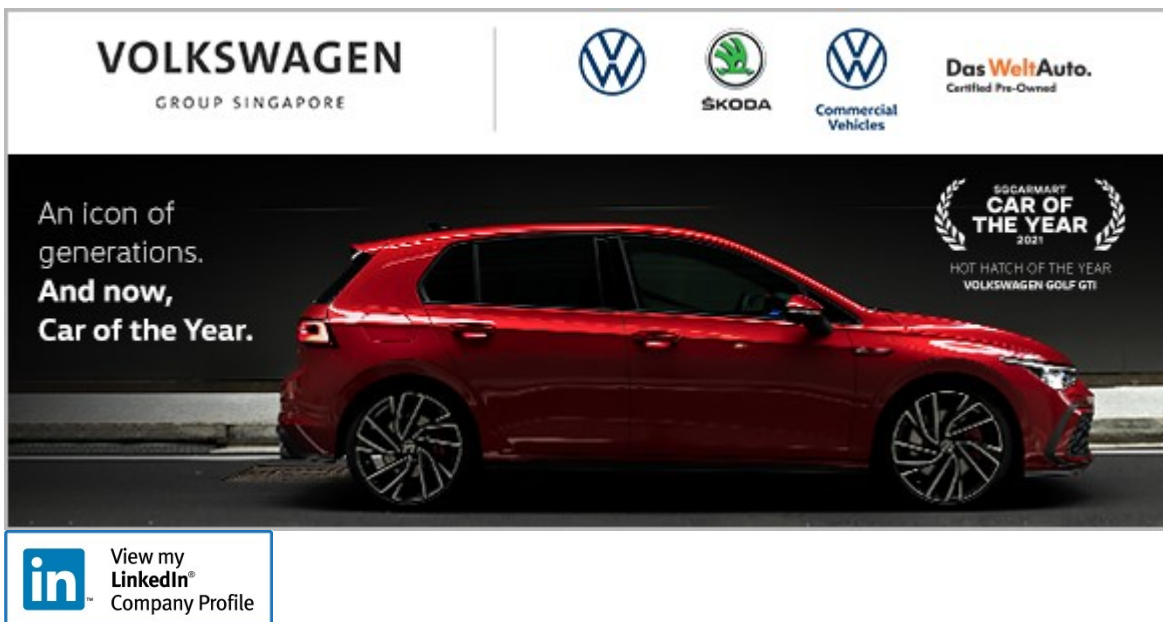
Also, please let me know if policy covers any loss of use benefits?

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 5 August 2022 9:53 am
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; 'Claims (AGCS)' <claims@allianz.com.sg>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Aik Seong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>
Subject: [EXT] RE: SKA1515P - ALLIANZ OD/RECOVERY - DOA: 16/07/2022

Dear Shu Shi,

Thank you for the assignment.

We will arrange survey accordingly.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 5 August 2022 8:09 AM
To: Claims (AGCS) <claims@allianz.com.sg>; sur@lkkauto.com; assignments <assignments@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Aik Seong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>
Subject: SKA1515P - ALLIANZ OD/RECOVERY - DOA: 16/07/2022

Dear Claims,

Please arrange vehicle to be survey at 17 Tuas Ave 9, Singapore 639197.

Vehicle in workshop.

Please arrange today before 3pm, thank you.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217

Mobile: +65 9386 7833

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>

VOLKSWAGEN
GROUP SINGAPORE

  
SKODA Commercial Vehicles

Das WeltAuto.
Certified Pre-Owned

An icon of generations.
**And now,
Car of the Year.**

**SGCARMART
CAR OF THE YEAR
2021**
HOT HATCH OF THE YEAR
VOLKSWAGEN GOLF GTI

 View my
LinkedIn
Company Profile

Internal