

Huey Yon (LKKAUTO)

From: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>
Sent: Monday, 8 August 2022 6:31 PM
To: Huey Yon (LKKAUTO); Admin-D (LKKAUTO); SUR; assignments
Cc: SUR; Shiao Chan (LKKAUTO)
Subject: RE: AIS ref: 2022 22005682/JK - SKA1515P - ALLIANZ OD/RECOVERY - DOA: 16/07/2022

Internal

Hi Huey Yan,

Auth in merimen.

Thanks

Janice Koh
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg



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From: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Sent: 8 August, 2022 03:53 PM
To: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Shiao Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: [EXT] RE: AIS ref: 2022 22005682/JK - SKA1515P - ALLIANZ OD/RECOVERY - DOA: 16/07/2022

Internal

Dear Janice,

Our Preliminary advice is submitted in merimen, kindly let us have the approval.

Best Regards,

Huey Yon | Reports
LKK Auto Consultants Pte.Ltd.

From: Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>
Sent: Friday, 5 August 2022 5:42 PM
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Subject: AIS ref: 2022 22005682/JK - SKA1515P - ALLIANZ OD/RECOVERY - DOA: 16/07/2022

Internal

Dear Shu Shi,

Insured is entitle to loss of use benefit at \$50/day subject to surveyor recommendation.

Pending for surveyor to provide prelim report prior to any authorization.

Please hold while we wait for LKK report for review.

Thank you

Janice Koh

Claims Specialist

Claims & Performance Management

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79 Robinson Road #09-01, Singapore 068897
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From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: 5 August, 2022 05:22 PM
To: Yan (LKK Auto) <admin-d@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Subject: [EXT] RE: [EXT] RE: SKA1515P - ALLIANZ OD/RECOVERY - DOA: 16/07/2022

Hi,

Vehicle had been survey, please let mw know if claim authorised.

Also, please let me know if policy covers any loss of use benefits?

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217

Mobile: +65 9386 7833

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>

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From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 5 August 2022 9:53 am

To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; 'Claims (AGCS)' <claims@allianz.com.sg>;
sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore)
<meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>;
Oh Aik Seong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>

Subject: [EXT] RE: SKA1515P - ALLIANZ OD/RECOVERY - DOA: 16/07/2022

Dear Shu Shi,

Thank you for the assignment.

We will arrange survey accordingly.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Friday, 5 August 2022 8:09 AM

To: Claims (AGCS) <claims@allianz.com.sg>; sur@lkkauto.com; assignments <assignments@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Aik Seong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>

Subject: SKA1515P - ALLIANZ OD/RECOVERY - DOA: 16/07/2022

Dear Claims,

Please arrange vehicle to be survey at 17 Tuas Ave 9, Singapore 639197.

Vehicle in workshop.

Please arrange today before 3pm, thank you.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217

Mobile: +65 9386 7833

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>

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