Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Tuesday, 16 August 2022 6:03 PM

To: 'Claims - Motor Survey'; 'Ye, Yong Kang Melvin'; SUR

Subject: RE: LKK/MC \ CMTD2202673/MYE - REQUEST FOR PRE-REPAIR INSPECTION FOR

SJA 7827L DOA: 03.08.2022

Attachments: SJA7827L IA.pdf

Dear Melvin,

Enclosed herewith preliminary advice of SJA 7827L.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 5 August 2022 4:43 PM

To: 'Claims - Motor Survey' < Motor Survey@sompo.com.sg>; 'Ye, Yong Kang Melvin' < melvin.ye@sompo.com.sg>;

assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/MC \ CMTD2202673/MYE - REQUEST FOR PRE-REPAIR INSPECTION FOR SJA 7827L DOA: 03.08.2022

Dear Grace,

Thank you for the assignment.

Best Regards, Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims - Motor Survey < MotorSurvey@sompo.com.sg >

Sent: Friday, 5 August 2022 4:24 PM

To: Ong Shiying <<u>shiying.ong@fastechauto.com.sg</u>>; Ye, Yong Kang Melvin <<u>melvin.ye@sompo.com.sg</u>>; Admin-D

(LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Jason < Jason@fastechauto.com.sg>

Subject: LKK/MC \ CMTD2202673/MYE - REQUEST FOR PRE-REPAIR INSPECTION FOR SJA 7827L DOA: 03.08.2022

Without Prejudice

Our Reference: CMTD2202673/MYE

Your Reference: SJA7827L

Dear Shi Ying,

We refer to your email reply and agreed to appoint Mr. Marcus of LKK AUTO to survey the above vehicle.

Hi LKK Auto,

Please arrange **Mr. Marcus** to conduct the survey for **SJA7827L** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Mr. Melvin

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Ong Shiying <<u>shiying.ong@fastechauto.com.sg</u>>

Sent: Friday, August 5, 2022 4:06 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg; Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg;

Cc: Jason < Jason@fastechauto.com.sg>

Subject: RE: PRI \ CMTD2202673/MYE - REQUEST FOR PRE-REPAIR INSPECTION FOR SJA 7827L DOA: 03.08.2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Without Prejudice

Dear Grace,

Please arrange (LKK Auto Consultants - Marcus Chua) to conduct the pre- repair survey.

Best Regards, Shiying Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 7158 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Claims - Motor Survey < MotorSurvey@sompo.com.sg >

Sent: Friday, 5 August 2022 12:11 pm

To: Ong Shiying <<u>shiying.ong@fastechauto.com.sg</u>>; Ye, Yong Kang Melvin <<u>melvin.ye@sompo.com.sg</u>>

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>

Subject: PRI \ CMTD2202673/MYE - REQUEST FOR PRE-REPAIR INSPECTION FOR SJA 7827L DOA: 03.08.2022

Our Reference: CMTD2202673/MYE

Your Reference: SJA7827L

Date: 05/08/2022 Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

FASTECH AUTO PTE LTD

Dear Shi Ying,

ACCIDENT INVOLVING SJM2740Y & SJA7827L ON 03.08.2022

We refer to your Notice of Accident dated 05/08/2022.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/melvin.ye@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor	Selection (Indicate as tick)
FormTeam Consultancy	Frankie Pang	
LKK Auto Consultants	Adrian Ling (East)	
	Marcus Chua (East)	
	Kenneth Kong (North)	
	Steve Chen (West)	

	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ong Shiying < shiying.ong@fastechauto.com.sg>

Sent: Friday, August 5, 2022 10:25 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SJA 7827L DOA: 03.08.2022

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Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: SJM 2740Y.

Date of accident: 03/08/2022

Please arrange Pre-repair Inspection for my client's vehicle no: SJA 7827L.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least $\underline{10 \text{ motor surveyors}}$ within $\underline{2}$ $\underline{\text{days}}$ of the notice.

Thank you

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 7158 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.