

Veron Chen (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 10 August 2022 8:23 AM
To: Veron Chen (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Your Ref: XB 9997 U ; Our Ref: TKSf/E482-ACC-46367.22/sl (YP 2170 Z)

Lonpac External - General

Dear Veron,

The reference is 22/22/22/VC05/026113 (Huey Ni's case)

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 10 August 2022 8:19 am
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: XB 9997 U ; Our Ref: TKSf/E482-ACC-46367.22/sl (YP 2170 Z)

Dear Gerald,

Kindly provides claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 5 August 2022 3:22 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Your Ref: XB 9997 U ; Our Ref: TKSF/E482-ACC-46367.22/sl (YP 2170 Z)

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 8.8.22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 5 August 2022 2:39 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Your Ref: XB 9997 U ; Our Ref: TKSF/E482-ACC-46367.22/sl (YP 2170 Z)

Lonpac External - General

Dear Yan,

Please attached document for PRI.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 5 August 2022 2:37 pm

To: Shirley Loh <shirley.loh@ksteoptr.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: Your Ref: XB 9997 U ; Our Ref: TKSF/E482-ACC-46367.22/sl (YP 2170 Z)

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Shirley,

We disagreed with your single choice of SJE and shall appoint LKK Auto Consultants Pte Ltd for the PRI.

Aside to LKK – Attn Yan

FYNA.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shirley Loh <shirley.loh@ksteoptr.com>
Sent: Friday, 5 August 2022 2:34 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: XB 9997 U ; Our Ref: TKSF/E482-ACC-46367.22/sl (YP 2170 Z)

Dear Gerald,

We refer to your email dated 5/8/22.

Please be informed that our client is not agreeable to your appointed motor surveyor from the list you provided as a single joint expert.

Our client will appointed Appraisal VP Pte Ltd - Victor Png as Single Joint Expert.

We do not have any repair estimate as no surveyor has been engaged yet.

Thank you.

Regards,
Shirley
c/o Teo Keng Siang LLC
111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 5 August 2022 2:28 pm
To: Shirley Loh <shirley.loh@ksteoptr.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Your Ref: XB 9997 U ; Our Ref: TKSF/E482-ACC-46367.22/sl (YP 2170 Z)

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Shirley,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shirley Loh <shirley.loh@ksteoptr.com>

Sent: Friday, 5 August 2022 1:10 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: excelmotor@vtechauto.com

Subject: FW: Your Ref: XB 9997 U ; Our Ref: TKSF/E482-ACC-46367.22/sl (YP 2170 Z)

Dear Sirs,

We refer to the above matter.

We attached herewith our letter dated 5/8/22.

Please let us have your surveyor list soon.

Thank you.

Regards

Shirley

Teo Keng Siang LLC

TeL: 6333 4222 ext 59