

Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 5 August 2022 4:44 PM
To: Chew Goon Motor; SUR; assignments
Cc: chewgoon@singnet.com.sg; Eric
Subject: RE: SNM22D205453/C02/SMD3996G/TANCHC / RE: Our Ref: SKV3983Y ; Your Ref: SMD3996G ; Acc Date: 30/7/2022

WITHOUT PREJUDICE

Dear Kelly,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Chew Goon Motor <ad5@chewgoonmotor.com.sg>
Sent: Friday, 5 August 2022 4:39 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>
Subject: RE: SNM22D205453/C02/SMD3996G/TANCHC / RE: Our Ref: SKV3983Y ; Your Ref: SMD3996G ; Acc Date: 30/7/2022

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Dear Jacqueline,

According to your list, we prefer [Kenneth Kong \(LKK\)](#) to survey the vehicle.

Thanks & Regards,

Kelly

Chew Goon Motor

Blk 10, AMK Ind Park 2A,

Ave 5 #01-15, 16 & 17,

AMK Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465

From: [Jacqueline Tan](#)

Sent: Thursday, 4 August 2022 15:09

To: [Chew Goon Motor](#)

Cc: chewgoon@singnet.com.sg; [Eric](#)

Subject: RE: SNM22D205453/C02/SMD3996G/TANCHC / RE: Our Ref: SKV3983Y ; Your Ref: SMD3996G ; Acc Date: 30/7/2022

Without Prejudice

Our reference: **SNM22D205453/C02/SMD3996G/TANCHC**

Your reference: **SKV3983Y**

Dear Sirs,

ACCIDENT INVOLVING SMD3996G & SKV3983Y ON 30/07/2022

We refer to your email of 04/08/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with

the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 4 August 2022 2:27 pm

To: 'Chew Goon Motor' <ad5@chewgoonmotor.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: O/R: SNM22D205453/C02/SMD3996G/TANCHC / RE: Our Ref: SKV3983Y ; Your Ref: SMD3996G ; Acc Date: 30/7/2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SKV3983Y.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Chew Goon Motor <ad5@chewgoonmotor.com.sg>

Sent: Thursday, 4 August 2022 1:48 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: Our Ref: SKV3983Y ; Your Ref: SMD3996G ; Acc Date: 30/7/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Mdm,

Vehicle SKV3983Y is at our workshop, we have to arrange surveyor.
Could you provide us with a list of 10 surveyors name.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465