

Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 5 August 2022 1:59 PM
To: Oracle Law Corp; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D205469/C02/SMA2153U/LEWLC || OLC REF: SB/PO/Acc/2022-9870 - ACCIDENT INVOLVING SMW 7885S & SMA 2153U ALONG ANG MO KIO AVENUE 5 ON 3.8.2022 @ 5.50 P.M.
Attachments: China Taiping_PRI_05082022.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Oracle Law Corp <mail@oraclelaw.sg>
Sent: Friday, 5 August 2022 1:56 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D205469/C02/SMA2153U/LEWLC || OLC REF: SB/PO/Acc/2022-9870 - ACCIDENT INVOLVING SMW 7885S & SMA 2153U ALONG ANG MO KIO AVENUE 5 ON 3.8.2022 @ 5.50 P.M.

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IMMEDIATE ATTENTION

Dear Jenny,

We refer to your email of even date your list of motor surveyors.

We are instructed by our clients that they are not agreeable to the appointment of any one of the surveyors named in your said list.

We are instructed to propose Mr. Nicky Seah of Absolute Appraisal Services Pte Ltd to conduct a joint pre-repair survey.

Kindly let us know **within the two (2) working days** whether you agree to our client's said proposal failing which you are deemed to have agreed to the appointment Mr. Nicky Seah of Absolute Appraisal Services Pte Ltd.

Regards

Alvin Ong



• Advocates & Solicitors

237 Alexandra Road #04-11
The Alexcier, Singapore 159929
Telephone: 6538 6250 Facsimile: 6538 1860

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, August 5, 2022 1:20 PM

To: Oracle Law Corp <mail@oraclelaw.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205469/C02/SMA2153U/LEWLC / FW: U R G E N T : PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/Acc/2022-9870 || CHINA TAIPING REF: INSURER OF SMA 2153U

Without Prejudice

Our reference: **SNM22D205469/C02/SMA2153U/lewlc**

Your reference: **SMW7885S**

Dear Sirs / Madam,

ACCIDENT INVOLVING SMA2153U & SMW7885S on 03/08/2022

We refer to your email of 05/08/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 5 August 2022 11:44 am

To: mail@oraclelaw.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D205469/C02/SMA2153U/LEWLC / FW: U R G E N T : PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/Acc/2022-9870 || CHINA TAIPING REF: INSURER OF SMA 2153U

Without Prejudice
Save as to costs

Dear Jenny,

Please conduct PRS for SMW7885S.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Oracle Law Corp <mail@oraclelaw.sg>

Sent: Friday, 5 August 2022 11:30 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: U R G E N T : PRE-REPAIR NOTIFICATION - OLC REF: SB/PO/Acc/2022-9870 || CHINA TAIPING REF: INSURER OF SMA 2153U

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IMMEDIATE ATTENTION

Dear Sirs

ACCIDENT INVOLVING SMW 7885S & SMA 2153U ALONG ANG MO KIO AVENUE 5 ON 3.8.2022 @ 5.50 P.M.

Please refer to attachment to find a copy of our email of even date for your immediate attention and action.

Regards

Alvin Ong

 **Oracle Law Corporation**

• Advocates & Solicitors

237 Alexandra Road #04-11
The Alexcier, Singapore 159929
Telephone: 6538 6250 Facsimile: 6538 1860