

**Yan (LKK Auto)**

---

**From:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Sent:** Friday, 5 August 2022 4:14 PM  
**To:** Raymond Ting; Lee Mei Lin; Lynn Khong; 'SUR'; 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D205459/C02/GBE9499K/TANKW / FW: ACCIDENT INVOLVING PC6527C AND YOUR INSURED GBE9499K DATED ON 03/8/2022

[Confidential]

**Without Prejudice**

Dear Raymond,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Raymond Ting <raymond.ting@scauto.com.sg>

**Sent:** Friday, August 05, 2022 4:03 PM

**To:** Billy Tan <billy.tan@sg.cntaiping.com>; Lee Mei Lin <meilin.lee@scauto.com.sg>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM22D205459/C02/GBE9499K/TANKW / FW: ACCIDENT INVOLVING PC6527C AND YOUR INSURED GBE9499K DATED ON 03/8/2022

**Importance:** High

[Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Dear Billy,

Kindly arrange Steve Chen (LKK) to carry out pre-inspection for this vehicle.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

**SC AUTO INDUSTRIES (S) PTE LTD**

51 Senoko Road Singapore 758133

T 6758 2222 F 6257 6931

[scauto.com.sg](http://scauto.com.sg)

Singapore • Hong Kong • Myanmar



**SC AUTO**

Global Standards, Local Support

**Disclaimer Clause:**

This email may contain PRIVILEGED and CONFIDENTIAL informations which is only intended for the use of the named addressee(s). Its contents do not constitute a commitment by SC Auto Industries (S) Pte Ltd except where provided for in a written agreement. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you have received this e-mail in error, please contact the sender immediately and permanently delete the original copy and any printout thereof.

---

**From:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Thursday, 4 August, 2022 10:34 AM

**To:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>; Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D205459/C02/GBE9499K/TANKW / FW: ACCIDENT INVOLVING PC6527C AND YOUR INSURED GBE9499K DATED ON 03/8/2022

[Confidential]

## Without Prejudice

Dear Sirs / Madam,

### **ACCIDENT INVOLVING GBE9499K & PC6527C on 03/08/2022**

We refer to your email of 03/08/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, August 04, 2022 10:32 AM

To: 'raymond.ting@scauto.com.sg' <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>; Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205459/C02/GBE9499K/TANKW / FW: ACCIDENT INVOLVING PC6527C AND YOUR INSURED GBE9499K DATED ON 03/8/2022

Without Prejudice

Dear Billy,

Please conduct PRS for PC6527C.

Note: officer in charge Billy Tan 63896175.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Sent:** Wednesday, 3 August 2022 5:53 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>

**Subject:** ACCIDENT INVOLVING PC6527C AND YOUR INSURED GBE9499K DATED ON 03/8/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**WITHOUT PREJUDICE**

Dear Sir/Mdm

We are writing with regards to the above mentioned accident.

Attached our report for your reference.

We will sent you estimate once available.

Meanwhile, please let us have your appointed surveyor list to arrange for the survey.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

**SC AUTO INDUSTRIES (S) PTE LTD**

51 Senoko Road Singapore 758133

T 6758 2222 F 6257 6931

[scauto.com.sg](http://scauto.com.sg)

Singapore • Hong Kong • Myanmar



**SC AUTO**

Global Standards, Local Support

**Disclaimer Clause:**

This email may contain PRIVILEGED and CONFIDENTIAL informations which is only intended for the use of the named addressee(s). Its contents do not constitute a commitment by SC Auto Industries (S) Pte Ltd except where provided for in a written agreement. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you have received this e-mail in error, please contact the sender immediately and permanently delete the original copy and any printout thereof.