

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 5 August 2022 9:19 AM
To: Noora ; assignments@lkkauto.com; Admin A
Cc: bala@cosmas.com.sg; santeeauto@singnet.com
Subject: RE: Notice of Accident (PRI) - Accident on 30.07.2022 at about 13:50hrs involving SMF5672S, SMP3275R & XE649T along Yishun Ave 7 | Your Ref: SNM22D205390/C02/SMP3275R/TayHP | Our Ref: CG/BSA/5717.22. ny | TMIS Ref: BT-M2204030-01

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with SAN TEE AUTO to conduct survey.

Aside to COSMAS;

Please let us have a copy of your client's GIA REPORT.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Noora <noora@cosmas.com.sg>
Sent: Thursday, 4 August 2022 6:08 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: bala@cosmas.com.sg; santeeauto@singnet.com
Subject: Notice of Accident (PRI) - Accident on 30.07.2022 at about 13:50hrs involving SMF5672S, SMP3275R & XE649T along Yishun Ave 7 | Your Ref: SNM22D205390/C02/SMP3275R/TayHP | Our Ref: CG/BSA/5717.22. ny | TMIS Ref: BT-M2204030-01

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Dear Irene,

We refer to your email of today.

We regret that we are unable to agree to any of the motor surveyors on your list. We propose to use Mr Jayson Liaw of Pro-options Services to conduct the survey instead.

If you disagree with our client's choice of surveyor please arrange for your own surveyor to also survey the vehicle.

On a separate note kindly contact our client's workshop as set out below before you send your surveyor down, if you choose your own surveyor.

Contact : Ms Devi : **6755 6210**
Email: santeeauto@singnet.com
Block 1019 #01-388
Yishun Industrial Park A
Singapore 768761

Regards

Noora for and on behalf of Mr Bala

p: 6536 4662 f: 6536 0738
a: 133 New Bridge Road, #14-09
Chinatown Point, Singapore 059413
w: www.cosmas.com.sg
e: noora@cosmas.com.sg



COSMAS LLC
A LIMITED LIABILITY LAW CORPORATION

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Thursday, 4 August 2022 5:49 PM

To: noora@cosmas.com.sg; 'bala@cosmas.com.sg' <bala@cosmas.com.sg>; 'santeeauto@singnet.com' <santeeauto@singnet.com>

Subject: RE: SNM22D205390/C02/SMP3275R/TAYHP / FW: Notice of Accident (PRI) - Accident on 30.07.2022 at about 13:50hrs involving SMF5672S, SMP3275R & XE649T along Yishun Ave 7 | Your insured vehicle: XE649T | Our Ref: CG/BSA/5717.22. ny - | TMIS | BT-M2204030-01

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
--------------------	----------------------

2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 4 August 2022 3:21 PM

To: noora@cosmas.com.sg; 'bala@cosmas.com.sg' <bala@cosmas.com.sg>; 'santeeauto@singnet.com' <santeeauto@singnet.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D205390/C02/SMP3275R/TAYHP / FW: Notice of Accident (PRI) - Accident on 30.07.2022 at about 13:50hrs involving SMF5672S, SMP3275R & XE649T along Yishun Ave 7 | Your insured vehicle: XE649T | Our Ref: CG/BSA/5717.22. ny - | TMIS | BT-M2204030-01

Without Prejudice

Save as to costs

Dear Irene,

Please conduct PRS for SMF5672S.

Note: officer in charge Irene Tay 63896192.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Noora <noora@cosmas.com.sg>
Sent: Thursday, 4 August 2022 3:07 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>
Cc: 'Angelia Ho' <AngeliaHo@tokiomarine.com.sg>; 'Motor Claims' <motorclaims@tokiomarine.com.sg>; 'Ben Tang' <BenTang@tokiomarine.com.sg>; bala@cosmas.com.sg; santeeauto@singnet.com
Subject: RE: Notice of Accident (PRI) - Accident on 30.07.2022 at about 13:50hrs involving SMF5672S, SMP3275R & XE649T along Yishun Ave 7 | Your insured vehicle: XE649T | Our Ref: CG/BSA/5717.22. ny - | TMIS | BT-M2204030-01

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Dear Sir/Madam

We are informed by the repairers of vehicle registration no. SMF5672S to notify you of the captioned road traffic accident.

Please note that State Court Practice Directions Amendment 1 of 2016 applies to this case. A copy of the accident statement/police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kind regards

Noora for and on behalf of Mr Bala

p: 6536 4662 f: 6536 0738
a: 133 New Bridge Road, #14-09
Chinatown Point, Singapore 059413
w: www.cosmas.com.sg
e: noora@cosmas.com.sg



From: Ben Tang [<mailto:BenTang@tokiomarine.com.sg>]
Sent: Thursday, 4 August 2022 12:02 PM
To: noora@cosmas.com.sg; bala@cosmas.com.sg
Cc: Angelia Ho <AngeliaHo@tokiomarine.com.sg>; Motor Claims <motorclaims@tokiomarine.com.sg>
Subject: RE: Notice of Accident (PRI) - Accident on 30.07.2022 at about 13:50hrs involving SMF5672S, SMP3275R & XE649T along Yishun Ave 7 | Your insured vehicle: XE649T | Our Ref: CG/BSA/5717.22. ny - | TMIS | BT-M2204030-01

Dear Sirs,

In view of MCF Bola chain collision, we are not conducting a pre-repair survey of your client's vehicle.

Kindly redirect your request to the 2nd car SMP3275R insurer.

Thank you.

Best Regards

Ben Tang

Motor Claims Department

A member of the
Tokio Marine Group

Please note that all personal information provided to Tokio Marine Insurance Singapore Ltd. is subject to the Personal Data Protection Policy Statement posted at www.tokiomarine.com

From: Noora [<mailto:noora@cosmas.com.sg>]
Sent: Thursday, August 4, 2022 10:39 AM
To: Motor Claims <motorclaims@tokiomarine.com.sg>
Cc: santeeauto@singnet.com; bala@cosmas.com.sg
Subject: Notice of Accident (PRI) - Accident on 30.07.2022 at about 13:50hrs involving SMF5672S, SMP3275R & XE649T along Yishun Ave 7 | Your insured vehicle: XE649T | Our Ref: CG/BSA/5717.22. ny

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Regards

Noora for and on behalf of Mr Bala

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w: www.cosmas.com.sg
e: noora@cosmas.com.sg



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