

## Hsiao Tong (LKKAuto)

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**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Tuesday, 25 October 2022 3:12 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: YOUR REF: TP / 1668060944SG (FBQ 3983E) / DOA: 08/06/2022 / OIV: SMA 8159P

Dear Hsiao Tong,

Please proceed to reject tp's claim based on the both parties video footage.

Thank you

**Norsiah MdNoor**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, October 18, 2022 12:43 PM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: YOUR REF: TP / 1668060944SG (FBQ 3983E) / DOA: 08/06/2022 / OIV: SMA 8159P

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Dear Norsiah,

We refer to our below email.

Please advise. Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Tuesday, 16 August 2022 9:49 am

**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Subject:** YOUR REF: TP / 1668060944SG (FBQ 3983E) / DOA: 08/06/2022 / OIV: SMA 8159P

Hi Norsiah,

Based on both parties video, we are in the opinion that TP is liable for this accident.

TP was travelling in OI lane (lane 2 – right hand) and is behind of OIV whereby his view is clear enough to see OI intention if he did not recklessly sped up to overtake OIV. As there are parking lorry on lane 1 – left hand lane) therefore OI have to make a left turn from lane 2. Based on TP statement, rider claim that he is travelling on left lane, but based on video footage of OI rear view video, TP was on lane 2 – right hand lane) instead.

In view of above, kindly let us have your approval / instruction to reject TP claim.

Thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

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