

## Yan (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Friday, 5 August 2022 10:13 AM  
**To:** info; 'assignments'  
**Cc:** sur@lkkauto.com  
**Subject:** RE: SNM22D205143/C02/XE7242L/TANKL / RE: Our Ref: CL/220811/T/APEX Your Ref: TBC PRI FOR SMP 2740X

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Sally,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please forward us a copy of your client's accident report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** info <info@catherinelimllc.com>

**Sent:** Friday, 5 August 2022 9:02 am

**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Subject:** RE: SNM22D205143/C02/XE7242L/TANKL / RE: Our Ref: CL/220811/T/APEX Your Ref: TBC PRI FOR SMP 2740X

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Kah Leong (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list of surveyors and wish to appoint KAAS. Thank you.

Regards

Sally Goh

(For and on behalf of Catherine Lim )

Catherine Lim LLC

(Advocates & Solicitors)

12 Eu Tong Sen Street

#05-172 The Central (SOHO 2)

Singapore 059819

Tel: 6438 5500

(UEN No. 201310922K & GST Registration No: 201310922K)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Thursday, 4 August 2022 5:11 pm

**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>

**Subject:** RE: SNM22D205143/C02/XE7242L/TANKL / RE: Our Ref: CL/220811/T/APEX Your Ref: TBC PRI FOR SMP 2740X

**Without Prejudice**

Dear Greg,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

**Tan Kah Leong**

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 4 August 2022 4:55 pm

**To:** 'info' <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205143/C02/XE7242L/TANKL / RE: Our Ref: CL/220811/T/APEX Your Ref: TBC PRI FOR SMP 2740X

Without Prejudice

Save as to costs

Dear Kah Leong,

Please conduct PRS for SMP 2740X.

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>

**Sent:** Thursday, 4 August 2022 4:51 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Our Ref: CL/220811/T/APEX Your Ref: TBC PRI FOR SMP 2740X

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RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

**ACC. INVOLVING SMP 2740X / XE 7242L ON 16.07.2022 ALONG BULIM AVENUE**

We are instructed by ASIA EXPRESS CAR RENTAL PTE LTD to notify you of a road traffic accident involving our client's vehicle No. **SMP 2740X** and vehicle No. **XE 7242L** driven by you at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: 25 Kaki Bukit Road 4 #01-55 Synergy@ KB Singapore 417800.

Contact: Peijie @ 9169 0825

Regards,  
Greg  
(For and on behalf of Catherine Lim)  
Catherine Lim LLC

(Advocates & Solicitors)

New Address with effect from 28 February 2022

12 Eu Tong Sen Street

#05-172 The Central ( Soho 2 )

Singapore 059819

(UEN No. 201310922K & GST Registration No: 201310922K)

Tel: 6438 5500