

## Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 4 August 2022 5:29 PM  
**To:** Ganesh; Admin A; assignments@lkkauto.com  
**Cc:** admin@johnlawchambers.com; info@speedwerkz.biz; larvemogan@johnlawchambers.com  
**Subject:** RE: SNM22D205442/C02/XD331P/TAYHP / FW: PRI - OUR VEH: XE37J OUR REF: JLC.2022.4054.PD YR REF: TO BE ADVISED YR VEH: XD331P

Dear Sir/Mdm (LKK),

Please assist to get your surveyors to liaise with JOHN LAW to conduct survey.

Aside to John Law;

Please let us have a copy of your client's GIA REPORT.

Regards,

Irene

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Ganesh <executive@johnlawchambers.com>  
**Sent:** Thursday, 4 August 2022 5:25 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** admin@johnlawchambers.com; info@speedwerkz.biz; larvemogan@johnlawchambers.com  
**Subject:** RE: SNM22D205442/C02/XD331P/TAYHP / FW: PRI - OUR VEH: XE37J OUR REF: JLC.2022.4054.PD YR REF: TO BE ADVISED YR VEH: XD331P

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## **WITHOUT PREJUDICE**

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

*GANESH.V*

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Thursday, 4 August 2022 5:22 pm

**To:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>; [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com); [info@speedwerkz.biz](mailto:info@speedwerkz.biz); [larvemogan@johnlawchambers.com](mailto:larvemogan@johnlawchambers.com)

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Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 4 August 2022 10:03 AM

**To:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>; [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com); [info@speedwerkz.biz](mailto:info@speedwerkz.biz); [larvemogan@johnlawchambers.com](mailto:larvemogan@johnlawchambers.com); Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

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Without Prejudice

Save as to costs

Dear Irene,

Please conduct PRS for XE37J .

Note: officer in charge Irene Tay 63896192.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>

**Sent:** Wednesday, 3 August 2022 3:38 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Anna Er' <[ADMIN@JOHNLAUNCHAMBERS.COM](mailto:ADMIN@JOHNLAUNCHAMBERS.COM)>; [info@speedwerkz.biz](mailto:info@speedwerkz.biz); [larvemogan@johnlawchambers.com](mailto:larvemogan@johnlawchambers.com)

**Subject:** PRI - OUR VEH: XE37J OUR REF: JLC.2022.4054.PD YR REF: TO BE ADVISED YR VEH: XD331P

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**OUR REF: JLC.2022.4054.PD**

**YR REF: TO BE ADVISED**

**OUR VEH: XE37J**

**YR VEH: XD331P**

**DOA: 01.08.2022 @ 1705 HRS**

**LOC: AYE TOWARD CITY**

**03.08.2022**

**CHINA TAIPING INSURANCE (S) PTE LTD**

3 ANSON RD,

#16-00 SPRINGLEAF TOWER,

SINGAPORE 079909.

**ACCIDENT INVOLVING MOTOR VEHICLES XE37J AND XD331P ALONG AYE TOWARDS CITY ON 01.08.2022.**

Dear Sir/Madam,

We act for the owner of the vehicle no. **XE37J**.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**SPEEDWERKZ PTE LTD**

**BARTLEY BIZ CENTRE,**

**13 KAKI BUKIT RD 4,**

**#01-20 SINGAPORE 417807**

**KEN: 9619 5936**

**ALEX BEH: 90910000**

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at [executive@johnlawchambers.com](mailto:executive@johnlawchambers.com) / [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com) for future correspondences.

Thank you.

With Regards,

*GANESH.V*

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

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