

Lonpac Insurance Bhd
300 Beach Road
#17-04/07
The Concourse

6/10/2022

Attn: HSIAO TONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : XE2923M (1204) Your Ref : -

Dear Sir,

VEHICLE # : XE2923M
ACCIDENT INVOLVING : XE2923M & YL2842P ALONG GUL AVE ON 1/8/22

COST OF REPAIR	\$6,300.00	(As agreed)
LOSS OF USE	\$900.00	{3 work days + 2 weekends} x \$180
LTA & GIA SEARCH	\$7.45	

COST OF REPAIR ADD GST 7% \$441.00

TOTAL \$7,648.45

Seven Thousand Six Hundred Forty-Eight Singapore Dollars and
Forty-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 1/8/2022 INVOLVING XE2923M YL2842P
ALONG / AT
GUL AVENUE

I/We WATT WAH PETROLEUM HAULAGE PTE LTD (NRIC No. 199803115D)
of 6 GUL AVENUE S(629650)

1. The owner of motor vehicle no. XE2923M hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 1/8/2022

X

Signature of owner

(Company's stamp - if any)



Signature of Witness

Name of Witness

Ryder Auto Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/026101
DATE : 05 APRIL 2023

DISCHARGE VOUCHER

I/We, WATT WAH PETROLEUM HAULAGE PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YL2842P the sum of Singapore Dollar Seven Thousand Three Hundred Only (**\$7,300.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving XE2923M and YL2842P on 01/08/2022 along/at GUL AVENUE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ Frontken (Singapore) Pte Ltd AND/OR Ramesh S/O Thangayah Arumugam**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**RYDER AUTO PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

20/4/23

Signature of vehicle owner/Date

WATT WAH PETROLEUM HAULAGE PTE LTD 20/04/2023

Name of vehicle owner /Date

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

Lonpac Insurance Bhd
300 Beach Road
#17-04/07
The Concourse

6/10/2022

Attn: HSIAO TONG
Motor Claims Dept

TAX INVOICE

Our Ref : XE2923M (1204) Your Ref : -

Dear Sir,

VEHICLE # : XE2923M
ACCIDENT INVOLVING : XE2923M & YL2842P ALONG GUL AVE ON 1/8/22

COST OF REPAIR \$6,300.00 (As agreed)

COST OF REPAIR ADD GST 7% \$441.00

TOTAL \$6,741.00

Six Thousand Seven Hundred Forty-One Singapore Dollars Only

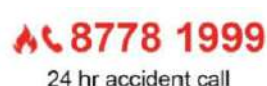
Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 04 Aug 2022 / 12:53:08
Receipt Date/Time : 04 Aug 2022 / 12:53:08

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220804-001525

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YL2842P				
As at 01 Aug 2022/16:10:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - YL2842P			
	Enquiry Fee	7.00	0.49	7.49
	20220804125209749929			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	552038XXXXXX9510	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

GIRO AUTHORISATION FORM

RYDER AUTO PTE LTD

DBS BANK

DBS BANK LTD

0209025551

7171 / 020

10

RYDERAUTOWORKSHOP@GMAIL.COM

ZEPH CHAN (OFFICE MANAGER)/ 97924789/ RYDERAUTOWORKSHOP@GMAIL.COM

 Ryder Auto Pte Ltd

Date:

Name / Date: _____

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 24 April 2023 8:37 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] Your ref: 21/22/22/VC05/026101 // LKK ref : CC4/LPC22007452/Apa3q2 [ACCIDENT INVOLVING YL2842P(LONPAC) AND XE2923M(TP) ON 01/08/2022]

Dear Sirs,

For an update, we have settled the matter at a global sum of **\$7,300.00**(all-in).

We will proceed to close file and submit all the relevant document to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, January 16, 2023 2:45 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [SEEK MANDATE] Your ref: 21/22/22/VC05/026101 // LKK ref : CC4/LPC22007452/Apa3q2 [ACCIDENT INVOLVING YL2842P(LONPAC) AND XE2923M(TP) ON 01/08/2022]

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 16 January 2023 12:15 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [SEEK MANDATE] Your ref: 21/22/22/VC05/026101 // LKK ref : CC4/LPC22007452/Apa3q2 [ACCIDENT INVOLVING YL2842P(LONPAC) AND XE2923M(TP) ON 01/08/2022]

Your ref: **21/22/22/VC05/026101**

LKK ref : CC4/LPC22007452/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YL2842P(LONPAC) AND XE2923M(TP) ON 01/08/2022

We refer to the above matter.

The accident occurred when our insured driver encroaching into third party's lane. We are of the view that liability is not on our driver favour.

We seek your approval to offer repairer **"RYDER AUTO PTE LTD"** at **\$7,348.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$13,751.63	\$ 6,741.00 (\$6,300.00 + 7%GST)
2. Loss of USE (5days x \$180.00)	\$ 900.00	\$ 600.00 (4DAYS X \$150.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$14,659.08	<u>\$ 7,348.45</u>

Surveyor recommended 3days for repair + 1PRS = 4DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)