Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sq.cntaiping.com>

Sent: Thursday, 4 August 2022 9:08 AM

To: YAN; SUR cc: assignments

Subject: RE: PRI - OUR VEH: SLV2694B OUR REF: JLC.2022.3660.PD YR REF:

SNM22D203386/C02/SBF1000M/TANCHC YR VEH: SBF1000M - ACC ON 19.05.2022

Attachments: SR_compressed.pdf

Dear LKK.

Please conduct paper survey.

Thank you.

NOTICE:

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Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: YAN <admin-d@lkkauto.com> Sent: Friday, 29 July 2022 9:31 am

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>; SUR < sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: Re: PRI - OUR VEH: SLV2694B OUR REF: JLC.2022.3660.PD YR REF: SNM22D203386/C02/SBF1000M/TANCHC YR

VEH: SBF1000M - ACC ON 19.05.2022

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Dear Jacqueline,

Thank you for the email.

Dear Celine,

Please assist. Our ref : CS3/CTI22004882/Vcy3

Thank you.

Best Regards, Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 28 Jul 2022, at 8:14 PM, Jacqueline Tan < <u>jacqueline.tan@sg.cntaiping.com</u>> wrote:

Hi Yan,

Please submit SR in Merimen urgently as LOD received.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 24 May 2022 10:34 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments'

<assignments@lkkauto.com>

Subject: RE: PRI - OUR VEH: SLV2694B OUR REF: JLC.2022.3660.PD YR REF:

SNM22D203386/C02/SBF1000M/TANCHC YR VEH: SBF1000M - ACC ON 19.05.2022

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Dear Jacqueline,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan < <u>jacqueline.tan@sg.cntaiping.com</u>>

Sent: Tuesday, 24 May 2022 9:12 AM

To: May Chua <may@johnlawchambers.com>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: admin@johnlawchambers.com; 'Ganesh' < executive@johnlawchambers.com >; 'Ng Jeromy'

<jeromyng@gmail.com>

Subject: RE: PRI - OUR VEH: SLV2694B OUR REF: JLC.2022.3660.PD YR REF:

SNM22D203386/C02/SBF1000M/TANCHC YR VEH: SBF1000M - ACC ON 19.05.2022

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Ms.May,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: May Chua <may@johnlawchambers.com>

Sent: Monday, 23 May 2022 12:51 pm

To: Jacqueline Tan < <u>jacqueline.tan@sg.cntaiping.com</u>>

Cc: admin@johnlawchambers.com; 'Ganesh' <executive@johnlawchambers.com>; 'Ng Jeromy'

<jeromyng@gmail.com>

Subject: PRI - OUR VEH: SLV2694B OUR REF: JLC.2022.3660.PD YR REF: SNM22D203386/C02/SBF1000M/TANCHC

YR VEH: SBF1000M - ACC ON 19.05.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We refer to the above mentioned.

May we know which surveyor has been appointed? Kindly assist.

Thank you

Best Regards, MAY

JOHN LAW CHAMBERS LLC UEN 201933836C 133 New Bridge Road Chinatown Point #17-09 Singapore 059413 TEL: 6592 6981 | | FAX: 6592 6985

<image001.jpg>

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From: May Chua < may@johnlawchambers.com >

Sent: 20 May, 2022 1:59 PM

To: 'Jacqueline Tan' < <u>jacqueline.tan@sg.cntaiping.com</u>>

Cc: admin@johnlawchambers.com; 'Ganesh' < executive@johnlawchambers.com >; 'Ng Jeromy'

<jeromyng@gmail.com>

Subject: PRI - OUR VEH: SLV2694B OUR REF: JLC.2022.3660.PD YR REF: SNM22D203386/C02/SBF1000M/TANCHC YR VEH: SBF1000M - ACC ON 19.05.2022

Dear Sir / Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· UNITED APPRAISAL MANAGEMENT PTE LTD

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you

Best Regards, MAY

JOHN LAW CHAMBERS LLC UEN 201933836C 133 New Bridge Road Chinatown Point #17-09 Singapore 059413 TEL: 6592 6981 | | FAX: 6592 6985

<image001.jpg>

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From: Jacqueline Tan < <u>jacqueline.tan@sg.cntaiping.com</u>>

Sent: 20 May, 2022 11:00 AM

To: 'may@johnlawchambers.com' <may@johnlawchambers.com'; admin@johnlawchambers.com; Ganesh <executive@johnlawchambers.com'; 'Ng Jeromy' <jeromyng@gmail.com'>

~<u>executive@joinnawchambers.com</u>>, Ng Jeromy ~<u>jeromyng@gmaii.com</u>>

Subject: RE: SNM22D203386/C02/SBF1000M/TANCHC / FW: PRI - OUR VEH: SLV2694B OUR REF:

JLC.2022.3660.PD YR REF: TO BE ADVISED YR VEH: SBF1000M - ACC ON 19.05.2022

Without Prejudice

Our reference: SNM22D203386/C02/SBF1000M/TANCHC

Your reference: JLC.2022.3660.PD

Dear Sirs,

ACCIDENT INVOLVING SBF1000M & SLV2694B ON 19/05/2022

We refer to your email of 19/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE:

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 20 May 2022 10:56 am

 $\textbf{To: } '\underline{may@johnlawchambers.com}' < \underline{may@johnlawchambers.com}'; \underline{admin@johnlawchambers.com}; \textbf{Ganesh}$

<<u>executive@johnlawchambers.com</u>>; 'Ng Jeromy' <<u>jeromyng@gmail.com</u>>; Jacqueline Tan

<jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D203386/C02/SBF1000M/TANCHC / FW: PRI - OUR VEH: SLV2694B OUR REF: JLC.2022.3660.PD YR REF: TO BE ADVISED YR VEH: SBF1000M - ACC ON 19.05.2022

Without Prejudice Save as to costs

Dear Jacqueline,

Please conduct PRS for SLV2694B.

Note: officer in charge Jacqueline Tan 63896185.

NOTICE:

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: May Chua < may@johnlawchambers.com >

Sent: Thursday, 19 May 2022 5:13 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: admin@johnlawchambers.com; executive@johnlawchambers.com; jeromyng@gmail.com

Subject: PRI - OUR VEH: SLV2694B OUR REF: JLC.2022.3660.PD YR REF: TO BE ADVISED YR VEH: SBF1000M - ACC

ON 19.05.2022

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OUR REF: JLC.2022.3660.PD YR REF: TO BE ADVISED OUR VEH: SLV2694B YR VEH: SBF1000M

DOA: 19.05.2022 @ 0810 HRS

LOC: TPE

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON RD, #16-00 SPRINGLEAF TOWER, SINGAPORE 079909.

ACCIDENT INVOLVING MOTOR VEHICLES SLV2694B AND SBF1000M ALONG TPE ON 19.05.2022.

Dear Sir/Madam,

We act for the owner of vehicle no. SLV2694B.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

DERRICK MOTOR WORKS

BLK 9002, TAMPINES STREET 93 #01-72, TAMPINES IND. PARK A, SINGAPORE 528836.

Person-In-Charge: JEROMY NG

Mobile Number: 9633 3593 | Contact: 6784 0602

Email: jeromyng@gmail.com

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us

at $\underline{\text{executive@johnlawchambers.com}}$ / $\underline{\text{admin@johnlawchambers.com}}$ / $\underline{\text{may@johnlawchambers.com}}$ for future correspondences.

Best Regards, MAY

JOHN LAW CHAMBERS LLC UEN 201933836C 133 New Bridge Road Chinatown Point #17-09 Singapore 059413

TEL: 6592 6981 | | FAX: 6592 6985

<image001.jpg>

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