

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, August 5, 2022 12:53 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Hsiao Tong (LKKAUTO)
Subject: RE: FW: Accident involving SJJ 1197 M & GBA 654 J on 28/07/2022 (PRE-REPAIR SURVEY REQUEST) *** LKK REF: CC4/LPC22007451/pa3
Attachments: GBA654J.pdf

Lonpac External - General

Our Ref: 21/22/22/VC05/026099

Dear Mei Kwan,

Attached copy of insured report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, 4 August 2022 3:25 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: FW: Accident involving SJJ 1197 M & GBA 654 J on 28/07/2022 (PRE-REPAIR SURVEY REQUEST) *** LKK REF: CC4/LPC22007451/pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:
- TP draft report

Our case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 4 August 2022 3:17 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: FW: Accident involving SJJ 1197 M & GBA 654 J on 28/07/2022 (PRE-REPAIR SURVEY REQUEST)

Dear Gerald,

Noted with thanks.

Dear Admin-A,

FYI. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 4 August 2022 2:16 PM

To: 'assignments' <assignments@lkkauto.com>

Subject: FW: FW: Accident involving SJJ 1197 M & GBA 654 J on 28/07/2022 (PRE-REPAIR SURVEY REQUEST)

Lonpac External - General

Dear Yan,

Our reference should be 21/22/22/VC05/026099

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, 4 August 2022 2:13 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; admin-a@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: FW: Accident involving SJJ 1197 M & GBA 654 J on 28/07/2022 (PRE-REPAIR SURVEY REQUEST)

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 3 August 2022 9:43 AM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: FW: Accident involving SJJ 1197 M & GBA 654 J on 28/07/2022 (PRE-REPAIR SURVEY REQUEST)

Lonpac External - General

Our Ref : 21/22/22/VC05/026101

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Assessment Department <assessment@jewmotors.com>
Sent: Wednesday, 3 August 2022 9:42 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>
Subject: Re: FW: Accident involving SJJ 1197 M & GBA 654 J on 28/07/2022 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohd Taufik - LKK to conduct the survey.

Thank you.

Regards,

JOHN
Motor Claims Department
Tel: 9199 7483

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 2 Aug 2022 at 16:06, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Assessment Department <assessment@jewmotors.com>

Sent: Tuesday, 2 August 2022 3:54 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>

Subject: Re: Accident involving SJJ 1197 M & GBA 654 J on 28/07/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

There's a typo for the previous PRS email

Your insured is **GBA654J**

Thank you.

Regards,

JOHN

Motor Claims Department

Tel: 9199 7483

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 2 Aug 2022 at 15:07, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

Dear Sirs,

Please confirm the vehicle involved as we do not insured GBA645J.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Assessment Department <assessment@jewmotors.com>
Sent: Tuesday, 2 August 2022 1:47 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>
Subject: Accident involving SJJ 1197 M & GBA 645 J on 28/07/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, SGRENTCAR PTE LTD to notify you of the aforesaid accident involving our client's vehicle. SJJ1197M and your insured's vehicle GBA645J on 28/07/2022 at 1615hrs along YIO CHU KANG RD TWDS HOUGANG AVE 9.

This serves as a **NOTICE** that we are claiming against GBA645J for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection : 60 Jalan Lam Huat #03-72 Carros Centre Singapore 737869

Contact Person : JOHN (9199 7483)

Contact Email : assessment@jewmotors.com

VEH IN (Date & Time) : 02/08/2021

PRS ARRANGEMENT (Date & Time) : 03/08/2021 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JOHN

Motor Claims Department

Tel: 9199 7483

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