

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Tuesday, 6 December 2022 1:11 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBK2812D & GBD912Z on 22/07/2022 *** LKK REF: CC6/AIG22007448/Uea3

Dear Hsiao Tong,

We quantify our claim as follows:-

Cost of Repair	\$9,630.00
Loss of Use	\$80.00 (4 days x \$20.00)
LTA Search Fee	\$2.00
Total	\$9,712.00

We attached the signed RV, Authorisation To Act, Tax Invoice and GIA Search Invoice for your perusal.

Appreciate for you to revert with the payment as soon as possible.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>

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PURCHASE MOTOR INSURANCE WITH US AND GET **FREE TOWING SERVICE**
TO BHH WORKSHOP WHEN YOUR MOTORBIKE BREAKDOWN.
T&C APPLIES*

*VALID FOR 12 MONTHS FROM THE DATE OF MOTOR INSURANCE PURCHASED.

*VALID FOR VEHICLE BREAKDOWN ONLY.

*TOWING SERVICE AVAILABLE FROM 9AM TO 5PM, MON-SAT ONLY.

*TOWING TO BAN HOCK HIN CO PTE LTD WORKSHOP ONLY.

NO. 6, DEFU LANE 4, SINGAPORE 539410



WWW.BHH.COM.SG


AUTHORISATION TO ACT



I, Chang Sok Mui (the third party claimant) of 2 Sembawang Walk
#01-87 Singapore 757616 (address), owner of FBK2812D (vehicle no.)
hereby authorize Ban Hock Hin Co Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. FBK2812D that was damaged pursuant to the accident which occurred on 22/7/2022
(date) along Mandai Road (location) involving vehicle no/s
G7009122 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 4 (day) of December (month) 2022 (year)


Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **BAN HOCK HIN CO. PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$9,630.00** (Repair Cost), **S\$80.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **FBK2812D** that was damaged pursuant to the accident which occurred on **22/07/2022** (date) along **MANDAI ROAD** (location) involving vehicle no/s **GBD912Z**. This is pursuant to the inspection conducted on **04/08/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CHENG SOK MUI** (the third party claimant") of vehicle no. **FBK2812D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **FBK2812D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8th (day) of February (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATION | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120
MOTOR CLAIMS DEPT

Invoice No. : **DLCR40112365-I11979**
Invoice Date : 02/12/2022
Payment Due Date : 01/01/2023

CLAIM NO. : 11979
POLICY NO. : MC/01058728
VEHICLE NO. : FBK2812D
MAKE/MODEL : HON / CB400SF

<u>S/N</u>	<u>Description</u>	<u>Amount</u>
1	LUMPSUM REPAIR	\$9,000.00
SUB TOTAL		\$9,000.00
GST @ 7 %		\$630.00
GRAND TOTAL (SGD)		\$9,630.00

Validity: 30 days

For & on Behalf of

BAN HOCK HIN CO PTE LTD



UEN: 197000288K

For Bank Transfer:
Name of bank account (Beneficiary): BAN HOCK HIN CO. PTE LTD
Name of Bank: DBS BANK LTD
Bank Account Number: 025 008 566 3 (Current Account)
Bank Code: 7171 Branch Code: 025 Swift Code: DBSSSGSG
Branch: TOWNER ROAD BRANCH
Address: BLK 101 TOWNER ROAD #01-238 SINGAPORE 322101

Printed by : RAYMOND

bizSAFE₃



Address: No.6, Defu Lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg
Fax: (Main) + 65 6281 2830, (Spare Parts) + 65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) + 65 6281 6759

CERT NO.: 2002-1-0383
ISO 9001 : 2015

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBD912Z

Date of Accident

22/07/2022 出

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG Asia Pacific Insurance Pte....

Period of Insurance 05/06/2022 - 04/06/2023

Requested By Tan Chok Lok (Ban Hock Hin C...

Requested Date 29/07/2022 12:12

Payment details

Request Amount: S\$1.87

GST Amount: S\$0.13

Total Amount Due (GST Inclusive): S\$2

General Insurance Association

Records Management Centre

GST Registration No: M400017735

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 19 October 2022 8:50 AM
To: office.mrmne@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING GBD912Z(AIG) AND FBK2812D AT/ALONG MANDAI ROAD ON 22/07/2022
Attachments: Police Investigation Result.pdf

MR M&E PTE. LTD
Driver: MURUGAN KARTHICK

[By Email Only]

Dear Sir/Madam,

You Ref: GBD912Z
Our Ref: CC6/AIG22007448/Uea3
ACCIDENT INVOLVING GBD912Z(AIG) AND FBK2812D AT/ALONG MANDAI ROAD ON 22/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from FBK2812D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Attached is a copy of police investigation result submitted by third party rider for your easy reference. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Aug 2022 14:26	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	04 Aug 2022 14:26	Clm Veh Model Changed	(203353) HONDA CB400SF 399cc.	[A] HOW MEI KWAN
3	04 Aug 2022 14:26	Clm Created	Reg No: FBK2812D. Acct Date: 2022/07/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] HOW MEI KWAN
4	04 Aug 2022 14:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Aug 2022 14:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/16	[A] HOW MEI KWAN
6	04 Aug 2022 14:26	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Aug 2022 14:26	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	04 Aug 2022 14:26	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	04 Aug 2022 14:26	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	04 Aug 2022 14:26	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	04 Aug 2022 16:05	Clm Dtl Modified	Claimant's Name: - -> CHENG SOK MUI. Claimant's ID: -> SXXXX318A.	[A] HOW MEI KWAN
12	09 Jan 2023 13:52	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	09 Jan 2023 13:52	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	09 Jan 2023 13:52	Clm Dtl Modified	JPJ Reg. Date: -> 2015/06/05.	[A] JOANNE LEE KHANG MIN
15	09 Jan 2023 13:52	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	19 Jan 2023 11:38	Adj Mandate Request	Cur.Req:9712.00:Liability: 100% (BOLA 15) OI changed lane & collided onto TP which was travelling on own lane. *Quantum: \$9,712.00(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	08 Feb 2023 08:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/16. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
18	08 Feb 2023 08:50	Adj Mandate Set	Approved:9712.00:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2826945	05 Aug 2022 13:15:08	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBK2812D	GBD912Z	11.00

2895234	09 Jan 2023 13:52:39	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBK2812D	GBD912Z	11.00
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