

## Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 4 August 2022 12:03 PM  
**To:** admin@racewerks.com.sg; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D205323/C02/GX1392C/THAMYL / FW: ACCIDENT BIKE - FBG7417A @ GX1392C

### Without Prejudice

Hi Siau Hui

Thanks for reply.

Hi LKK

Please conduct PRS.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** admin@racewerks.com.sg <admin@racewerks.com.sg>  
**Sent:** Thursday, August 4, 2022 12:00 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D205323/C02/GX1392C/THAMYL / FW: ACCIDENT BIKE - FBG7417A @ GX1392C

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Hi Pauline Tham,

Sorry, we stick with LKK

regards

Thank You,

Siau Hui

Race Werks Pte Ltd

Block 1008 Bukit Merah Lane 3 #01-26

Alexandra Village Industrial Estate,

Singapore 159722

Tel : +65 6273 2203

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Thursday, 4 August 2022 11:23

**To:** [admin@racewerks.com.sg](mailto:admin@racewerks.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D205323/C02/GX1392C/THAMYL / FW: ACCIDENT BIKE - FBG7417A @ GX1392C

Hi Siau Hui

We have replied to you at 10:23am.

Is the selection ok with you?

Or stick to FTA?

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** [admin@racewerks.com.sg](mailto:admin@racewerks.com.sg) <[admin@racewerks.com.sg](mailto:admin@racewerks.com.sg)>

**Sent:** Thursday, August 4, 2022 11:21 AM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D205323/C02/GX1392C/THAMYL / FW: ACCIDENT BIKE - FBG7417A @ GX1392C

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Hi,

We choose

Marcus Chua (LKK)

Please let me know in advance the time and date of your visit.

regards

Thank You,

Siau Hui

Race Werks Pte Ltd

Block 1008 Bukit Merah Lane 3 #01-26

Alexandra Village Industrial Estate,

Singapore 159722

Tel : +65 6273 2203

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Wednesday, 3 August 2022 16:37

**To:** 'admin@racewerks.com.sg' <[admin@racewerks.com.sg](mailto:admin@racewerks.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D205323/C02/GX1392C/THAMYL / FW: ACCIDENT BIKE - FBG7417A @ GX1392C

### **Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, August 3, 2022 2:28 PM  
**To:** 'admin@racewerks.com.sg' <[admin@racewerks.com.sg](mailto:admin@racewerks.com.sg)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Subject:** FW: SNM22D205323/C02/GX1392C/THAMYL / FW: ACCIDENT BIKE - FBG7417A @ GX1392C

Without Prejudice

Dear Pauline,

Please conduct PRS for FBG7417A.

Note: officer in charge Pauline Tham 63896541.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** [admin@racewerks.com.sg](mailto:admin@racewerks.com.sg) <[admin@racewerks.com.sg](mailto:admin@racewerks.com.sg)>

**Sent:** Wednesday, 3 August 2022 10:28 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** ACCIDENT BIKE - FBG7417A @ GX1392C

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

We are a motorcycle workshop, writing on behalf for the above vehicle.

Attached is the document that you have to go through.

Please let us know when is the earliest date the surveyor can come down.

Kindly notify us via phone call.

Any queries, please feel free to call our office.

regards

Thank You,  
Siau Hui  
Race Werks Pte Ltd  
Block 1008 Bukit Merah Lane 3 #01-26  
Alexandra Village Industrial Estate,  
Singapore 159722  
Tel : +65 6273 2203



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