

Yan (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 4 August 2022 10:42 AM
To: 'assignments'
Cc: MT_Claim_SG; Kuru & Co
Subject: FW: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLF 282D [Our Ref. TCL.MH.ro.50289.22.mm]

Importance: High

Lonpac External - General

Dear Yan,

FYNA.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Thursday, 4 August 2022 10:37 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; claims@miragemw.sg
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLF 282D [Our Ref. TCL.MH.ro.50289.22.mm]
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sir / Madam

We refer to your email of even date.

Our client is agreeable to appoint **Adrian Ling - LKK** as a single joint expert for the pre-repair inspection for our client's vehicle no. SLF 282D.

Kindly contact the person-in-charge to arrange for the inspection of the vehicle. Please be informed that the said vehicle can be inspected at: -

Repairer : **Mirage Motorwerkz Pte Ltd**

Venue : **10 Kaki Bukit Road 2
#01-28/29 First East Centre
Singapore 417868**

Contact Person : **Mr Nigel Ong @ HP: 9382 4402**

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 4 August 2022 7:41 AM

To: Ruby Ong <ruby@htapartners.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLF 282D [Our Ref. TCL.MH.ro.50289.22.mm]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 22/22/22/VC05/026073 (Huey Ni's case)

Dear Ruby,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK

8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Wednesday, 3 August 2022 3:10 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: claims@miragemw.sg
Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLF 282D [Our Ref. TCL.MH.ro.50289.22.mm]
Importance: High

Your ref: YP 6391B **WITHOUT PREJUDICE**
Our ref : TCL.MH.ro.50289.22.mm

3 August 2022

Lonpac Insurance Berhad **By Email Only**
300 Beach Road
#17-04/07 The Concourse
Singapore 19955

Attn : Motor Claims Department

VERY URGENT

Dear Sir / Madam

CLAIMANT: LAUW WANN CHING
NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING SLF 282D & YP 6391B ALONG UPPER EAST COAST ROAD ON 30 JULY 2022 @ 1100HRS

We are instructed by Lauw Wann Ching to notify you of a road traffic accident on 30 July 2022 at about 1100hrs along Upper East Coast Road involving our client's vehicle registration number **SLF 282D** and vehicle registration number YP 6391B driven by your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like

to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext 255

Fax : 6533 0163 / 6533 0313

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