

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: SMG 5662 R

17-Jan-2023

AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way, #07-06
Singapore 079120

Dear Sir/Mdm:

**ACCIDENT INVOLVING SMG5662R AND SCN8500L ON 27-JUL-2022 AT ALONG
STAMFORD ROAD & VICTORIA STREET JUNCTION**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses
sustainer in the above accident from the third party driver/ or insurers.**

<u>Description</u>					Amount
Repair Costs					\$ 5,724.00
Loss of Rental	\$150.00	X	7	days	\$ 1,050.00
Loss Of Use	\$0.00	X	0	days	\$ -
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
Amount					\$ 6,781.45

Please look into our client claims and let us hear from you shortly.

Thank you

Kerry Tan
Xin Hua Workshop Pte Ltd
Tel : 8399 6267
email : xinhuaworkshop@gmail.com

XIN HUA WORKSHOP PTE LTD
REG: 201838521G



LETTER OF AUTHORIZATION

Accident involving my vehicle SMG 5662 R & SCN 8500 L on 27/7/2022 at along Stamford Road & Victoria Street junction

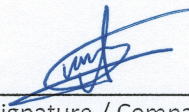
I/We, Lee Anderson, owner of vehicle no. SMG 5662 R hereby authorize **XIN HUA WORKSHOP PTE LTD** to proceed with the repair for my vehicle SMG 5662 R which was damaged in the above accident.

I/We further authorize **XIN HUA WORKSHOP PTE LTD** to claim against the driver and/or the owner of the other vehicle(s) involved in the said accident for the repair cost and the loss of use/rental, and etc of my vehicle on my behalf and for the own benefit.

You are further authorized to appoint your solicitor and give instruction in my name for the purpose of seeking recovery of the said cost of repairs and the loss of use/rental, and etc.

I further authorize you and/or your representative(s) to sign all and any documents including but not limited to Release Forms and Discharge Vouchers, so as to effect settlement of the repair costs, loss of use/rental and etc, as well as legal fee and all disbursements related thereof.

I hereby undertake to co-operate with you and render you all the assistance (Including the re-inspection of my vehicle an being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use of my vehicle against any party.


Owner Signature / Company Stamp / Date

Name : Lee Anderson
NRIC : 58471392 I
HP Tel : 9365 9724
Address : Blk 668 Chandler Road
#11-20 S210668

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, XIN HUA WORKSHOP PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,724.00 (Repair Cost), S\$600.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SMG5662R that was damaged pursuant to the accident which occurred on 27/07/2022 (date) along 61 STAMFORD ROAD (location) involving vehicle no/s SCN8500L. This is pursuant to the inspection conducted on 01/08/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEE ANDESON (the third party claimant") of vehicle no. SMG5662R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMG5662R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of June (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"



Xin Hua Workshop Pte Ltd
23 Kaki Bukit Ave 4
#04-01 (South Wing)
Singapore 415933
xinhuaworkshop@gmail.com
GST Registration No. : 201838521G

Profoma Invoice

ADDRESS

AIG Asia Pacific Insurance Pte
Ltd
AIG Building #07-06
78 Shenton Way
079120

PROFOMA INVOICE 383
NO.
DATE 17/01/2023

DATE	DESCRIPTION	AMOUNT
	SMG 5662 R - Opel Insignia Date of Accident: 27/7/2022 Lump Sum Repair for Third Party Claim	5,300.00
SUBTOTAL		5,300.00
GST TOTAL		424.00
TOTAL		S\$5,724.00

Accepted By

Accepted Date

Auto Star Automotive Pte Ltd

23 Kaki Bukit Ave 4

04-01

Singapore 415933

autostar.automotive@yahoo.com

Company Registration No. 202029008Z



ADDRESS

Lee Anderson

668 Chander Road

#11-20

Singapore 210668

Invoice 1248

DATE 04/08/2022

DESCRIPTION

AMOUNT

SLP 6679 B - Chevrolet Orlando
Rental Period: 29/7/2022 - 4/8/2022
\$150 x 7 days
(Replacement Vehicle: SMG 5662 R)

1,050.00

Cheque should be crossed and made to Auto Star Automotive Pte Ltd or E-transfer A/C: 601-304835-001 OCBC Bank.

TOTAL

S\$1,050.00

Accepted By

Accepted Date




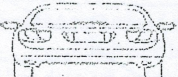

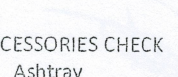
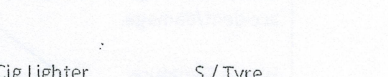
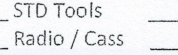
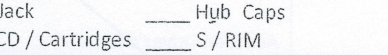
We appreciate your business and look forward to serve you again soon.

Six month contract

29/07/22 - 29/01/2023

AUTO STAR

VEHICLE RENTAL AGREEMENT


HIRER'S PARTICULAR		Veh No: SLP 6679 B		Replace Veh No: SM95662R	
Name: (as in I/C) Lee Anderson		Mileage Out:		Mileage Out:	
NRIC / Passport No.: S8471392 I		Make & Model: Chevrolet		Make & Model: Opel	
Address (Res): BLK 668 Chandler Rd		Auto / Manual: orlando		Auto / Manual: 1.5 sig 1.9	
#11-20 S 210668		OUT: Date: 29/07/22		OUT: Date:	
Name & Address of Employer:		OUT: TIME: 1345		OUT: TIME:	
Occupation:		Driving Exp:		RENTAL CHARGES	
D/L No: S8471392 I		D/L Type: Local / International		Daily: @\$	
Pass Date: 06 Aug 2012		Date of Birth: 19/03/1984		Weekly: @\$	
Tel / HP: 9365 9924				Monthly: @\$ 2600	
ADDITIONAL DRIVER'S PARTICULARS				Hours: @\$	
Name: (as in I/C)				Others: @\$	
NRIC / Passport No.:				CDW: @\$	
D/L No:		D/L Type: Local / International		PAI: @\$	
Address (Res):				Delivery Service:	
Tel / HP:				SUB - TOTAL \$	
Refundable Deposit:		Cash/Nets/Cheque/Visa/MC Card No:		OUT IN	
(A) - ACCIDENTS		(D) - DENTS		(S) - SCRATCHES	
					
				EXTENSION	
				Collection Service	
				Misc.	
ACCESSORIES CHECK				ESTIMATED TOTAL RENTAL \$	
<input type="checkbox"/> Ashtray		<input type="checkbox"/> Cig Lighter		<input type="checkbox"/> S / Tyre	
<input type="checkbox"/> STD Tools		<input type="checkbox"/> Jack		<input type="checkbox"/> Hub Caps	
<input type="checkbox"/> Radio / Cass		<input type="checkbox"/> CD / Cartridges		<input type="checkbox"/> S / RIM	

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

***IMPORTANT**

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY AUTO STAR AUTOMOTIVE PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
 - shall report all accidents involving the said vehicle to the owner immediately;
 - shall take immediate steps to complete and sign Form MAR1 (Motor Accident Report Form) and do all others acts required in compliance with the 'NON-INJURY MOTOR ACCIDENT REPORTSCHEME' (the form will be made available when the accident is report to the owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents:
 - injury case
 - non-injury case involving a Government vehicle, or damage to Government property.
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy (Passport No./ Name of the driver, vehicle number, card and vehicle road tax information.
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE. The Hirer/Driver is required to sign in the column "Signature of Hirer/Driver" tailing which the day and time inserted below shall be deemed to be the day and time the vehicle is returned to AUTO STAR AUTOMOTIVE PTE LTD and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	
04/08/22	0950					

HIRER:

TERMS & CONDITIONS

1. Hirer/ Named driver shall not use the vehicle for speeding, reckless driving, racing or any illegal activities. AUTO STAR AUTOMOTIVE PTE LTD reserves the rights to repossess the vehicle with additional SGD \$1,500/- compensation. Hirer shall be fully responsible for any damages and any other cost incurred as a result of such activities.
2. Hirer shall ensure the usage of vehicle is limited to Singapore only.
3. Should the vehicle be involved in any traffic offence during the rental period, the hirer agreed to be liable for and agree to pay all fines and any other amount government or semi government authority shall levy or impose.
4. Only the hirer or named driver is allowed to use the vehicle. In any circumstances that another driver apart from the hirer or named driver is found using the vehicle, the Owner reserves the rights to repossess the vehicle and Hirer is responsible for such cost incurred.
5. Should the Hirer meet with an accident or any loss or damage is caused to the Vehicle during the lease/ rental period, the Hirer must inform the Owner immediately. No repair is to be done without the Owner's approval. If ACCIDENT REPORT to the Insurance Company is required, the Hirer/ Named driver must assist us to lodge within 24 hours and assist us in the insurance claim pertaining to the accident.
6. The Hirer is responsible for the below Excess for loss or damage to vehicle or third party property for each and every accident during the period of rental.

Windscreen Excess: S\$ 100.00

Own Damage Excess (Section 1): S\$ 2,000.00

Third Party Excess (Section 2): S\$ 2,000.00

Young and Inexperienced Driver: Additional S\$ 3,000.00

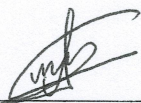
(Below 26 yrs old and driving experience of 2 yrs and below)

7. Hirer is liable for any loss of, or any damage which include physical damage or any other general damages to the vehicle and its accessories during the rental period, the Hirer must make payment of such repair or replacement cost immediately.
8. The Hirer has to return the vehicle with the fuel at the same level as when collected the vehicle on 20/11/2022 (Date Out).
9. The Owner will not be responsible for any loss of or damage to personal belongings in the vehicle during rental period and after returning the vehicle.
10. Smoking, or transportation of pets is NOT allowed in the hired vehicle. Hirer is responsible for a penalty of S\$ 500.
11. The maintenance of the vehicle will be borne by AUTO STARS AUTOMOTIVE PTE LTD. If there is any problem to the vehicle or vehicle breakdown, Hirer/ Named Driver must report to the Owner immediately to seek advice or assistance.
12. During vehicle breakdown due to wear and tear or maintenance issue, the Owner shall within twenty-four (24) hours substitute with a similar replacement of the same or closest specifications & capacity. Replacement vehicle will be provided for any repair /maintenance / inspection of vehicle, which requires more than 4 hours. In the event whereby the Owner is unable to furnish a replacement vehicle, a rental rebate (based on prorated contract rate) will be credited to the Hirer for loss of vehicle usage during that period.
13. At any point of time, if the vehicle breakdown due to Hirer/ driver's negligence, tire puncture, empty petrol tank, loss of keys, keys locked in car or any other breakdown not due to vehicle maintenance or wear and tear, a nominal fee of S\$ 50 (Weekdays 8am to 8pm) and S\$ 100 (PH, Sat, Sun & Weekdays before 8am or after 8pm).
14. Should there be any breach of any of the above clauses, the Owner reserves the right to repossess the vehicle without any refund and Hire shall be liable to pay for the cost for the repossession.

Dated:

Signature of the Hirer

Name:



Auto Star Automotive Pte Ltd (the Owner)

Name: Kelvin Chew
Designation: workshop control



> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Jul 2022 / 14:58:05

Receipt Date/Time : 27 Jul 2022 / 14:58:05

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220727-002487

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SCN8500L As at 27 Jul 2022/14:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SCN8500L Enquiry Fee 20220727145603507816	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
20220727145635181		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Save as PDF

OK →

Print Receipt

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 19 January 2023 4:43 pm
To: kelwandq@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SCN8500L (AIG) AND SMG5662R AT/ALONG 61 STAMFORD ROAD ON 27/07/2022

Dear Wan Tuck Kiong Kelvin,

Our Ref: CC6/AIG22007438/Aea3

ACCIDENT INVOLVING SCN8500L (AIG) AND SMG5662R AT/ALONG 61 STAMFORD ROAD ON 27/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMG5662R** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

*I am working from home from 19 & 20th January 2023 & 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Will be working from the office on 25th~27th January 2023.

Best Regards,

Ezlyna Eng | Case Handler





LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Aug 2022 12:11	Clm Dtl Modified	Claimant's Name: -> LEE ANDESON, Claimant's ID: -> SXXXX392I.	[A] HOW MEI KWAN
2	04 Aug 2022 12:11	Clm Veh Model Changed	(206356) OPEL INSIGNIA GRANDSPORT B15XHT 1.5 (A).	[A] HOW MEI KWAN
3	04 Aug 2022 12:11	Clm Created	Reg No: SMG5662R, Acct Date: 2022/07/27, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Xin Hua Workshop Pte Ltd (HQ)	[A] HOW MEI KWAN
4	04 Aug 2022 12:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Aug 2022 12:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/16	[A] HOW MEI KWAN
6	04 Aug 2022 12:11	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Aug 2022 12:11	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	04 Aug 2022 12:11	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	04 Aug 2022 12:11	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	04 Aug 2022 12:11	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	19 Jan 2023 16:37	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
12	09 Mar 2023 11:08	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	09 Mar 2023 11:08	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	09 Mar 2023 11:08	Clm Dtl Modified	JPJ Reg. Date: -> 2018/12/26.	[A] JOANNE LEE KHANG MIN
15	09 Mar 2023 11:08	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	16 Mar 2023 12:42	Adj Mandate Request	Cur.Req:6331.45:Liability: 100% (BOLA 27) *Quantum: \$6,331.45 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	04 Apr 2023 17:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/16. Mandate Remarks: offer LOR from low.	[I] Lee, Ming-Yao
18	04 Apr 2023 17:35	Adj Mandate Set	Approved:6331.45:offer LOR from low.	[I] Lee, Ming-Yao

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2826950	05 Aug 2022 13:21:49	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMG5662R	SCN8500L	11.00
2928822	09 Mar 2023 11:08:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMG5662R	SCN8500L	11.00