

Yan (LKK Auto)

From: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Sent: Thursday, 4 August 2022 11:01 AM
To: 'assignments'
Cc: shushi.tang@vw.com.sg
Subject: FW: SMU7997M - OD DOA 01/08/2022 OUR REF 2022 22005928

Dear Veron

Just recap our telephone conversation earlier, refer to the below, please survey the vehicle.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897



From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Thursday, August 4, 2022 10:39 AM
To: Michelle Lim <claims3@fta.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Alvin Yit <alvinyit@fta.com.sg>; Claims <claims@fta.com.sg>; Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Cc: Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: [EXT] RE: [EXT] SMU7997M - OD DOA 01/08/2022

Dear FTA,

As per tel-communication, please do not attend these survey.

Dear Sharon,

Based on last email by KC to Pearlyn on 14/06/2022

There is a monthly rotational surveyor assignment, this month is LKK

Regards

Germaine
92361588

From: Michelle Lim <claims3@fta.com.sg>
Sent: Thursday, 4 August 2022 10:08 am
To: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Alvin Yit <alvinyit@fta.com.sg>; Claims <claims@fta.com.sg>
Cc: Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: RE: [EXT] SMU7997M - OD DOA 01/08/2022

Dear Germaine,

Case was assigned to us by Allianz.

Dear Shu Shi,

As spoken earlier, we shall arrange survey by today at 17 Tuas Ave 9.

Thank You and Best Regards,



Michelle Lim

Tel: +65 6509 1788
Fax: +65 6509 6221
Email: claims3@fta.com.sg
Website: www.fta.com.sg



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FormTeam Consultancy

FormTeam Adjusters

No 33 Ubi Ave 3 #02-15 Vertex Tower B, Singapore

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Thursday, 4 August 2022 9:05 am
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Alvin Yit <alvinyit@fta.com.sg>; Claims <claims@fta.com.sg>
Cc: Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: RE: [EXT] SMU7997M - OD DOA 01/08/2022

Dear Alvin

For these month Allianz is not survey by FTA

May I know who assign these case to you?

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, 4 August 2022 8:51 am
To: Alvin Yit <alvinyit@fta.com.sg>; Claims <claims@fta.com.sg>
Cc: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: RE: [EXT] SMU7997M - OD DOA 01/08/2022

Hi,

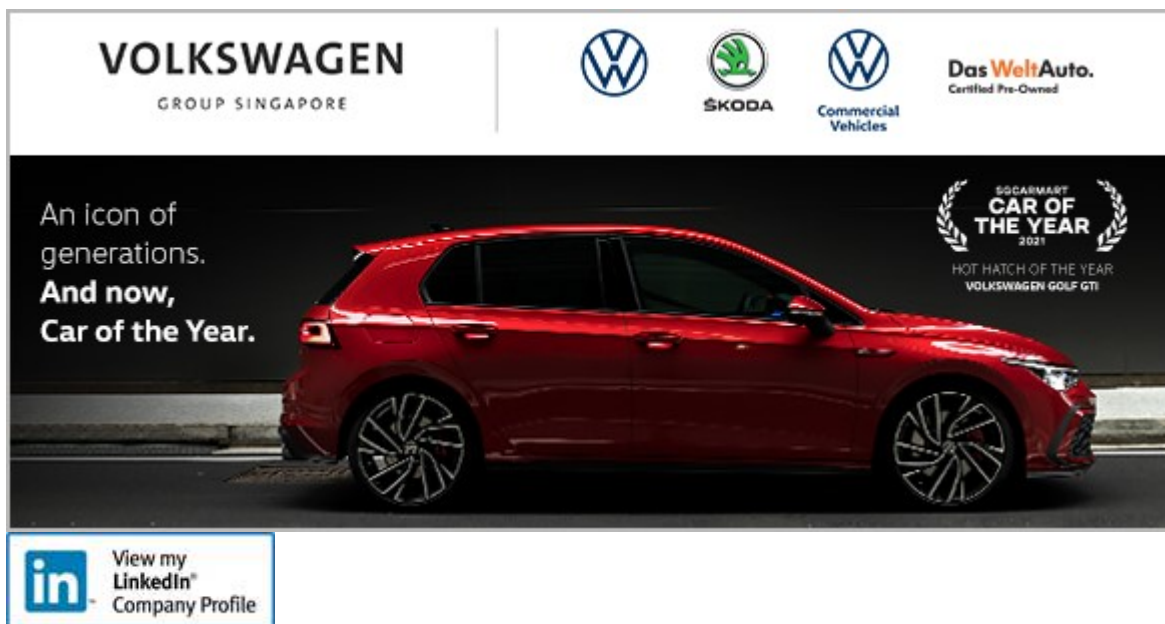
Attached.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Alvin Yit <alvinyit@fta.com.sg>
Sent: Thursday, 4 August 2022 8:43 am
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Claims <claims@fta.com.sg>
Cc: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: RE: [EXT] SMU7997M - OD DOA 01/08/2022

Hi Shu Shi,

May I also have the front video pls.

Is the car ready for survey?

Alvin

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, 4 August 2022 8:38 am
To: Alvin Yit <alvinyit@fta.com.sg>; Claims <claims@fta.com.sg>

Cc: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: RE: [EXT] SMU7997M - OD DOA 01/08/2022

Hi,

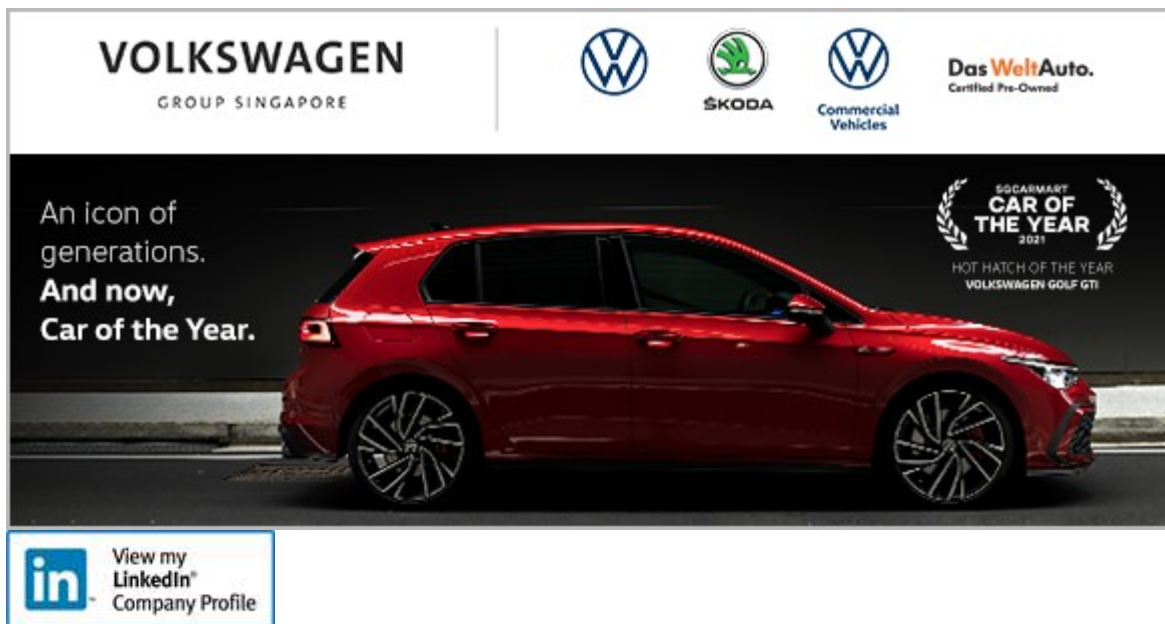
Attached video.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Alvin Yit <alvinyit@fta.com.sg>

Sent: Thursday, 4 August 2022 8:20 am

To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Cc: Claims <claims@fta.com.sg>

Subject: [EXT] SMU7997M - OD DOA 01/08/2022

Hi,

May we have video footage of the accident pls.

Please advise when to survey the vehicle.

Alvin Yit

FORMTEAM ADJUSTERS PTE LTD

Tel: (65) 6509 1788 • Fax: (65) 6509 6221

No. 33 Ubi Ave 3, #02-15, Vertex, Singapore 408868

website : www.fta.com.sg

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