

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 23 August 2022 3:44 PM
To: Ong, Germaine (VWG Singapore); SUR
Cc: Cheong, Pearlyn (VWG Singapore); Tang Shu Shi (VGS - SG/Singapore; Tang Shu Shi (VGS - SG/Singapore; Anthonidas Christopher Dass (VGS - SG/Singapore; SUR
Subject: RE: [EXT] FW: OWN DAMAGED CLAIM FOR VEHICLE SMU 7997M - DOA 01/08/2022

Dear Germaine,

Please proceed front left and right wheel rim.

Best Regards,

Veron Chen | Case Handler **ON BEHALF OF SHIAU CHAN**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Monday, 8 August 2022 6:26 PM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: [EXT] FW: OWN DAMAGED CLAIM FOR VEHICLE SMU 7997M - DOA 01/08/2022

Dear Huey Yon,

Will appreciate for all future emails you can reply to all so that we won't have any delay if the advisor is on leave or not available other colleague can assist and follow up. Thanks.

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Monday, August 8, 2022 4:39 PM
To: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; SUR <sur@lkkauto.com>
Subject: [EXT] FW: OWN DAMAGED CLAIM FOR VEHICLE SMU 7997M - DOA 01/08/2022

Dear Germaine,

Re-forward.

Best Regards,

Huey Yon | Reports
LKK Auto Consultants Pte.Ltd.

From: Huey Yon (LKKAuto)
Sent: Monday, 8 August 2022 11:03 AM
To: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Cc: SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: OWN DAMAGED CLAIM FOR VEHICLE SMU 7997M - DOA 01/08/2022

Dear Germaine,

As instructed by our client, please proceed to repair the insured vehicle SMU 7997M (**Excess \$0/-**).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Huey Yon | Reports
LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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