

Yan (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Wednesday, 31 August 2022 2:18 PM
To: 'Yan (LKK Auto)'; 'SUR'; 'Elaine (LKK Auto)'
Cc: Lee Pey Shy; 'assignments'
Subject: RE: PRE-REPAIR NOTIFICATION : OUR REF: L.22.0561.PL - ACCIDENT INVOLVING SGG 4612M AND GBE 8122D (YOUR INSURED) ON 03.08.2022 // DM22HO01304/PS
Attachments: OI - GBE8122D.pdf

EQI REF: DM22HO01304/PS

Dear Yan,

Reference number as requested.

OIC – Pey Shy

We enclose insured's GIA report.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 31 August 2022 12:13 PM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; 'SUR' <sur@lkkauto.com>; 'Elaine (LKK Auto)' <report@lkkauto.com>
Cc: Lee Pey Shy <peyshy.lee@eqinsurance.com.sg>; 'assignments' <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR NOTIFICATION : OUR REF: L.22.0561.PL - ACCIDENT INVOLVING SGG 4612M AND GBE 8122D (YOUR INSURED) ON 03.08.2022

Dear Jaime,

Kindly provide claim number for this case.

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 4 August 2022 9:26 AM
To: 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: 'Lee Pey Shy' <peyshy.lee@eqinsurance.com.sg>
Subject: RE: PRE-REPAIR NOTIFICATION : OUR REF: L.22.0561.PL - ACCIDENT INVOLVING SGG 4612M AND GBE 8122D (YOUR INSURED) ON 03.08.2022

Dear Jaime,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Wednesday, 3 August 2022 5:27 PM
To: 'Kuru & Co' <kurulegal@yahoo.com.sg>; assignments <assignments@lkkauto.com>
Cc: Lee Pey Shy <peyshy.lee@eqinsurance.com.sg>
Subject: RE: PRE-REPAIR NOTIFICATION : OUR REF: L.22.0561.PL - ACCIDENT INVOLVING SGG 4612M AND GBE 8122D (YOUR INSURED) ON 03.08.2022

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sirs,

We are not agreeable to your list of surveyors. Please be informed that we will be appointing **LKK Auto Consultants Pte Ltd** for the survey of your client's vehicle.

Please let us have your client's GIA report once available.

Dear Sirs,

Please assist on PRS assignment on WP basis. Insured non-reporting.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Wednesday, 3 August 2022 5:11 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Lee Pey Shy <peyshy.lee@eqinsurance.com.sg>

Subject: Re: PRE-REPAIR NOTIFICATION : OUR REF: L.22.0561.PL - ACCIDENT INVOLVING SGG 4612M AND GBE 8122D (YOUR INSURED) ON 03.08.2022

Dear Sir,

We refer to your email of 3 August 2022.

We will forward our client's SAS report to you shortly.

Our client is objecting to your list of surveyors. Attached is our client's list of proposed surveyors for your consideration.

LIST OF SURVEYOR

	Survey Company
1	Absolute Appraisal Services Pte Ltd
2	Cozon Engineers
3	Delta V Consultant
4	Prominent Appraiser Services Pte Ltd
5	Impact Analysis Consultant
6	Oh Appraisal Services
7	Lee Automobile Appraisers Services
8	Mc-Coy Appraiser Pte Ltd
9	PAR Automotive Consultancy
10	Prestige Appraiser Services

Please state the surveyor you will be appointing to be the single joint expert **or** that you are objecting to our client's proposed list of surveyors.

If we do not hear from you **within 2 working days**, it shall be deemed that you have agreed to the appointment of any of the surveyors listed by our client.

Thank you and regards,

Ms Ting

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

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On Wednesday, 3 August 2022 at 04:30:00 pm SGT, Jaime Tay <jaime.tay@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

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With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

Please let us have your client's GIA report in order for us to register the claim and assign surveyor. Our insured has not reported the accident.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822	8) Infiniti Appraisal Service Tel : 96684818/90099001

From: Kuru & Co <kurulegal@yahoo.com.sg>
Sent: Wednesday, 3 August 2022 11:42 AM
To: motor claims <motorclaims@eqinsurance.com.sg>
Subject: Re: PRE-REPAIR NOTIFICATION : OUR REF: L.22.0561.PL - ACCIDENT INVOLVING SGG 4612M AND GBE 8122D (YOUR INSURED) ON 03.08.2022

Dear Sirs,

ACCIDENT INVOLVING SGG 4612M AND GBE 8122D ON 03.08.2022

AT/ALONG 215 ANG MO KIO AVENUE 1

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for **Too Chang Min**, whose vehicle registration number **SGG 4612M** was damaged in the above accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you and regards,

Ms Ting

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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