

## EzLyna (LKKAUTO)

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**From:** EzLyna (LKKAUTO)  
**Sent:** Wednesday, 26 October 2022 3:22 PM  
**To:** Adeline Chng; claimsdept@sg.cntaiping.com  
**Cc:** Admin A  
**Subject:** RE [SEEK MANDATE]: SNM22D205382/C02/SLN2256A/CHNGPW / FW: Direct Settlement - Accident Involving SLN2256A (OI : CTI - TBA) AND SLG852D (TP : LKK REF - CC6/CTI22007429/Aea3) on 31/07/2022

Dear All,

Re-send with title of "Seek Mandate". Thank you.

Best regards,  
Ezlyna

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**From:** EzLyna (LKKAUTO)  
**Sent:** Wednesday, 26 October 2022 3:20 PM  
**To:** 'Adeline Chng' <adeline.chng@sg.cntaiping.com>; claimsdept@sg.cntaiping.com  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SNM22D205382/C02/SLN2256A/CHNGPW / FW: Direct Settlement - Accident Involving SLN2256A (OI : CTI - TBA) AND SLG852D (TP : LKK REF - CC6/CTI22007429/Aea3) on 31/07/2022

Your ref: SNM22D205382/C02/SLN2256A/CHNGPW  
LKK ref : CC6/CTI22007429/Aea3

Dear Adeline,

ACCIDENT INVOLVING SLN2256A (CHINA TAIPING) AND SLG852D(TP) ON 31/07/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "SM AUTOMOTIVE" at \$6,501.00 \$(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,560.80	\$ 6,099.00 (inclusive GST)
2. Loss of Rental (4 days x \$180)	\$ 720.00	\$ 400.00 (4 days x \$100)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$10,532.00</b>	<b><u>\$ 6,501.00</u></b>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Friday, 5 August 2022 3:43 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SNM22D205382/C02/SLN2256A/CHNGPW / FW: Direct Settlement - Accident Involving SLN2256A (OI : CTI - TBA) AND SLG852D (TP : LKK REF - CC6/CTI22007429/Aea3) on 31/07/2022

[Strictly Confidential]

Dear Mei Kwan

Attached herewith OI SAS for your perusal.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, August 4, 2022 12:22 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205382/C02/SLN2256A/CHNGPW / FW: Direct Settlement - Accident Involving SLN2256A (OI : CTI - TBA) AND SLG852D (TP : LKK REF - CC6/CTI22007429/Aea3) on 31/07/2022

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D205382/C02/SLN2256A/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 4 August 2022 11:20 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLN2256A (OI : CTI - TBA) AND SLG852D (TP : LKK REF - CC6/CTI22007429/Aea3) on 31/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLG 852D at M/s SM Automotive - Kaki Bukit on 01/08/2022 and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)