



## ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center,  
Singapore 415933

Tel: 9007 9247

Email: [advanceag@hotmail.com](mailto:advanceag@hotmail.com)

UEN: 53395571L

Date : 12 October 2022  
Your Ref : SLX7746S  
To : **AIG Asia Pacific Insurance Pte. Ltd**  
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: Accident on 02/08/2022 between SML6462T & SLX7746S at/along Ang Mo Kio Ave 4**

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-241 @ **S\$12,000.00**
- 2) Loss of Use @ **S\$1,920.00 (16 Days x S\$120)**
- 3) Authorization to Act
- 4) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



**Xavier Lim**

**Advance Auto Garage**

## LETTER OF AUTHORITY

Name : Choo Koon Peng  
Address : 306B Anchorvale Link #04-71  
: Singapore 542306  
Contact No : \_\_\_\_\_

To (Insurance): AIG Asia Pacific Insurance Pte. Ltd.

Dear Sirs,


ACCIDENT INVOLVING SML6462T AND SLX7746S ON 02/08/2022  
AT/ALONG Ang Mo Kio Ave 4


I/We, Choo Koon Peng, am/are the registered owner of  
motor car no. SML6462T

Please note that I have assigned all compensation monies due to me/us in the above stated accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to **ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You

  
\_\_\_\_\_  
Signature of Claimant

  
\_\_\_\_\_  
Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **ADVANCE AUTO GARAGE** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$12,000.00** (Repair Cost), **S\$840.00** (Loss of Use/~~Rental~~) for vehicle no. **SML6462T** that was damaged pursuant to the accident which occurred on **02/08/2022** (date) along **ANG MO KIO AVE 4** (location) involving vehicle no/s **SLX7746S**. This is pursuant to the inspection conducted on **03/08/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CHOO KOON PENG** (the third party claimant") of vehicle no. **SML6462T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SML6462T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 04 (month) 20 23 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Sales Invoice

# Advance Auto Garage

23 Kaki Bukit Avenue 4  
#04-01 Vicom Kaki Bukit Inspection Center  
Singapore 415933  
Reg No: 53395571L  
(+65) 9007 9247

DATE: 12/10/2022  
INVOICE NO.: AAGCL-241  
VRN: SML6462T

Bill To:  
AIG Asia Pacific Insurance Pte. Ltd  
78 Shenton Way, #11-16  
Singapore 079120

ATTN: MOTOR CLAIMS DEPARTMENT

Description	AMOUNT
ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION	\$12,000.00
LUMP SUM	
Total:	\$12,000.00

- \* All prices stated are in SGD  
\* Please make all cheques payable to Advance Auto Garage  
\* Car handed over in satisfactory post repair condition

**THANK YOU FOR YOUR BUSINESS**

## **EzLyna (LKKAuto)**

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**From:** EzLyna (LKKAuto)  
**Sent:** Tuesday, 1 November 2022 10:10 AM  
**To:** ng\_enghwa@yahoo.com.sg  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SLX7746S (AIG) AND SML6462T AT/ALONG ANG MO KIO AVENUE 4 ON 02/08/2022

Dear Mr Ng Eng Hwa (Huang Yinghua),

Our Ref: CC6/AIG22007424/Aea3

### **ACCIDENT INVOLVING SLX7746S (AIG) AND SML6462T AT/ALONG ANG MO KIO AVENUE 4 ON 02/08/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SML6462T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Aug 2022 09:45	<b>Clm Dtl Modified</b>	Claimant's Name: -> CHOO KOON PENG. Claimant's ID: -> S7120429D.	[A] HOW MEI KWAN
2	04 Aug 2022 09:45	<b>Clm Veh Model Changed</b>	(204586) HONDA VEZEL 1.5 X CVT (A).	[A] HOW MEI KWAN
3	04 Aug 2022 09:45	<b>Clm Created</b>	Reg No: SML6462T. Acct Date: 2022/08/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: ADVANCE AUTO GARAGE (23 KAKI BUKIT) (HQ)	[A] HOW MEI KWAN
4	04 Aug 2022 09:45	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Aug 2022 09:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/16	[A] HOW MEI KWAN
6	04 Aug 2022 09:45	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Aug 2022 09:45	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	04 Aug 2022 09:45	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	04 Aug 2022 09:45	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	04 Aug 2022 09:45	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	04 Aug 2022 13:13	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] HOW MEI KWAN
12	04 Aug 2022 13:13	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] HOW MEI KWAN
13	01 Aug 2022 15:40	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Tan, Bennie-WZ
14	01 Nov 2022 09:55	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Ezlyna
15	16 Nov 2022 09:29	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN



## AUDIT TRAIL

No.	On	Audit	Remarks	By
16	Nov 2022 09:29	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	Nov 2022 09:29	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2019/05/29.	[A] JOANNE LEE KHANG MIN
18	Nov 2022 09:29	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	Dec 2022 10:54	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Ezlyna
20	Dec 2022 11:06	<b>Adj Mandate Request</b>	Cur.Req:12900.00:Liability: 100% (BOLA NIL) OI beat traffic light & collided onto TP. * Quantum: \$12,900.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
21	Dec 2022 08:19	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/16. Mandate Remarks: Subj to all docs/billings verified in order, SAB from \$12720-12900 (All-in). Pls procure a copy of the TP wheel alignment report (Both before and after repair)	[I] Tan, Bennie-WZ
22	Dec 2022 08:19	<b>Adj Mandate Set</b>	Approved:12900.00:Subj to all docs/billings verified in order, SAB from \$12720-12900 (All-in). Pls procure a copy of the TP wheel alignment report (Both before and after repair)	[I] Tan, Bennie-WZ
23	Dec 2022 08:22	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/08/16. Mandate Remarks: Subj to all docs/billings verified in order, SAB from \$12720-12900 (All-in). Pls procure a copy of the TP wheel alignment report (Both before and after repair) and Final Repair Bill (reflecting	[I] Tan, Bennie-WZ
24	Dec 2022 08:22	<b>Adj Mandate Set</b>	Approved:12900.00:Subj to all docs/billings verified in order, SAB from \$12720-12900 (All-in). Pls procure a copy of the TP wheel alignment report (Both before and after repair) and Final Repair Bill (reflecting COR only)	[I] Tan, Bennie-WZ

Date From     Date To     Audit Type  

## ACTIVITY

No record

## Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2826453	04 Aug 2022 13:03:23	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SML6462T	SLX7746S	11.00
2869474	16 Nov 2022 09:29:14	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SML6462T	SLX7746S	11.00

# TEO HIN TYRES

11 KAKI BUKIT ROAD 1  
#01-01 EUNOS TECHNOLINK  
SINGAPORE 415939  
TEL:67455711

Work Order: R005762  
License: SML 6462 T  
Date: 12.8.22 15:02

Factory Japan 2022.0.1 : Honda : Vezel : RU1 : except 18" Wheel

## Front : Left

Actual	Before	Specified Range
-0°18'	-0°27'	-1°00' 1°00'
4°29'	4°29'	4°00' 6°00'
0°01'	-0°10'	-0°08' 0°08'
13°19'	13°28'	11°30' 13°30'
13°01'	13°01'	10°30' 14°30'

Camber  
Caster  
Toe  
SAI  
Included Angle  
Turning Angle Diff.

## Front : Right

Actual	Before	Specified Range
0°10'	0°12'	-1°00' 1°00'
4°39'	4°39'	4°00' 6°00'
0°00'	-0°10'	-0°08' 0°08'
12°49'	12°47'	11°30' 13°30'
12°59'	12°59'	10°30' 14°30'

## Front

Cross Camber  
Cross Caster  
Cross SAI  
Total Toe  
Cross Turn Diff.

Actual	Before	Specified Range
-0°29'	-0°39'	-0°45' 0°45'
-0°10'	-0°10'	
0°30'	0°41'	
0°01'	-0°20'	-0°15' 0°15'

## Rear : Left

Actual	Before	Specified Range
-1°43'	-1°46'	-2°30' -0°30'
0°08'	0°08'	0°00' 0°15'

Camber  
Toe

## Rear : Right

Actual	Before	Specified Range
-1°34'	-1°34'	-2°30' -0°30'
0°05'	0°07'	0°00' 0°15'

## Rear

Cross Camber  
Total Toe  
Thrust Angle  
Axle Offset

Actual	Before	Specified Range
-0°09'	-0°12'	-0°45' 0°45'
0°14'	0°15'	0°00' 0°31'
0°01'	0°00'	
0mm	0mm	